



Annual Performance Report | Fiscal Year 2024-2025

Connecting Community. Empowering Families.

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MISSION STATEMENT

To provide the leadership, advocacy and resources necessary to enhance children's lives and empower them to become responsible, productive adults through collaborative planning and funding of a continuum of quality care.



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Annual Performance Report Key



Financial & Administrative Monitoring

- ☒ ☒ ☒ No Findings
- ☒ ☒ ☐ Finding Addressed
- ☒ ☐ ☐ Finding Not Addressed
- ☐ ☐ ☐ Not Applicable or Program Sunset or Too soon to measure





Programmatic Performance

- ☒ ☒ ☒ Performing Well
- ☒ ☒ ☐ Technical Assistance Provided
- ☒ ☐ ☐ On Improvement or Correction Plan
- ☐ ☐ ☐ Not Applicable or Program Sunset or Too soon to measure

Data Integrity & Fully Measured

-  Provider met expectations.
-  Provider did not meet expectations.

Performance Measures Charts

-  Council Goal
-  Met Goal
-  Between 10% - 20% below Council Goal
-  20% or more below Council Goal

* For more information on our organization, please visit the CSC website www.cscbroward.org.

Maternal & Child Health

Annual Performance FY 24-25

Goal: Ensure a continuum of maternal and child health services for families with risk factors.

Result: Children are mentally and physically healthy.

CSC Funded Program Areas

Mothers Overcoming Maternal Stress (MOMS)

The MOMS program is designed to decrease pre/post-natal depression and/or anxiety, promote maternal and child bonding, increase parenting skills, and decrease the risk of child abuse and neglect. The program also addresses resistance to engagement due to the stigma around clinical symptoms, provides intensive mental health treatment and support.

Safe Sleep

The Safe Sleep program provides cribs and education on safe sleeping practices to low-income families. The program also provides Model Behavior Training to hospital staff and safe sleep practices/risk reduction trainings to the community at large.

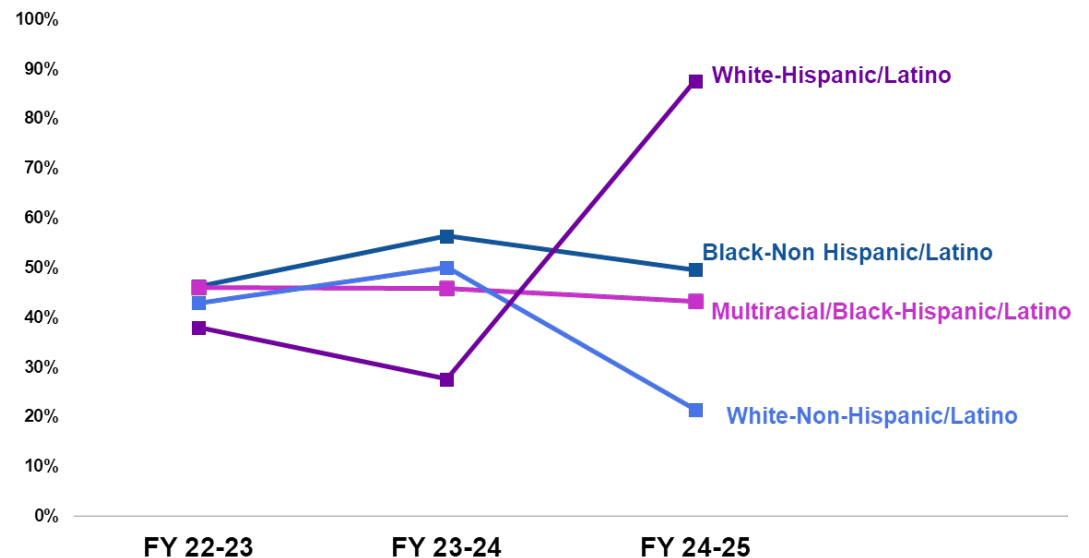
Healthy Families

In partnership with the Ounce of Prevention, CSC funds this long-term evidence-based model to improve infant and toddler outcomes and reduce abuse and neglect.

Data Story

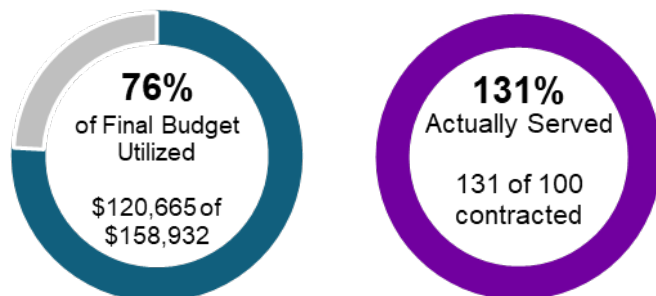
Between FY 23-24 and FY 24-25, there was a **distinct increase** in the proportion of mothers who identified as both White and Hispanic/Latino who entered the program with **severe depression** (versus lower intensities of diagnosed depression).

While the cause cannot be determined in this analysis, sensitivity to mothers' cultural backgrounds can provide a context for understanding how parent-infant dynamics unfold and how to engage with mothers to produce positive outcomes.



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Broward Health Nurse Family Partnership Program (NFPP) community collaborative completed its first year of funding by CSC. Broward Health has been providing the NFPP throughout designated zip codes in Broward County for the past two years, funded by the Broward Regional Health Planning Council (BRHPC). NFPP is an evidence-based home visiting program designed to better equip parents and other caregivers with the knowledge, skills, and tools to assist their children in being healthy, safe, and ready to succeed in school. The program sees families in designated zip codes (33024, 33023, 33025, 33311, 33313, 33319, 33064, 33069, 33060) associated with higher social risks such as housing and food insecurity, low health literacy, high rates of infant mortality, and have the highest rates of preterm and low birth weight babies, two leading contributors to infant mortality.

The program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Under-utilization occurred due to unspent cost reimbursement dollars for expenses and mileage. The program was able to serve more than the contracted number of families due to family attrition.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of mothers screening positive for depression who received services:



Percentage of mothers screening positive for Intimate Partner Violence (IPV) who were referred for services:



Percentage of mothers enrolled who were screened for maternal depression within 3 months postpartum:



Percentage of mothers reducing smoking from intake to 36 weeks pregnancy:



Percentage of children receiving a parent-child interaction observation:

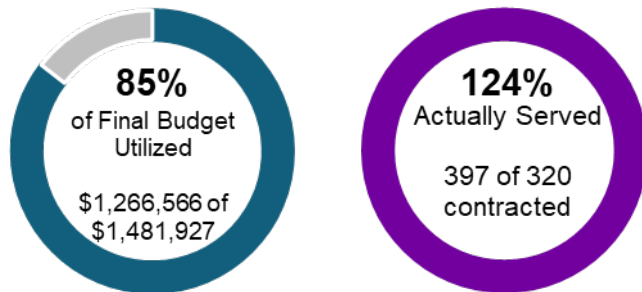


Percentage of infants always placed to sleep on their backs, without bed sharing or soft bedding:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Broward Healthy Start Coalition, Inc. (BHSC) completed its second year of funding by CSC, piggybacking on an Ounce of Prevention procurement designating BHSC as the lead agency to provide the Healthy Families program in Broward County (HFB). As a collaborative funded by CSC and the Ounce of Prevention, HFB provides in-home parent education, case management, and support services to expectant parents and parents with children birth to 5 in 13 Broward County high need zip codes. Families remain in the program for 3 to 5 years.

CSC utilizes the Ounce of Prevention/Healthy Families Florida program review findings to determine the program's current performance. Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies and extensive training requirements for new hires. The program was able to serve more than the contracted number of families due to the program model's leveling system with a lower intensity of services as the family progresses through the program, allowing more families to be enrolled. Additionally, 63% of families were retained in the program, allowing additional families to be enrolled.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider did not meet the goals for self-sufficiency because the standardized survey item does not align with the specific population served. We are reviewing alternative survey items with The Ounce of Prevention Fund of Florida to better represent Broward families going forward.

■ Goal ■ Measure

Percentage of families retained in the program:



Percentage of families receiving at least 75% of home visits as prescribed by the leveling system:



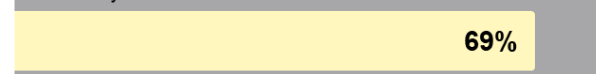
Percentage of focus children enrolled in the project six months or longer were linked to a medical provider:



Percentage of participants improving at least one score on the Healthy Families Parenting Inventory:



Percentage of families completing the program with improved/maintained self-sufficiency:



Percentage of focus children enrolled in program who were up to date with Well Baby Checks by age 2:



Percentage of families completing the program with no findings of verified child maltreatment within 12 months:

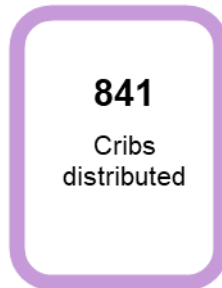
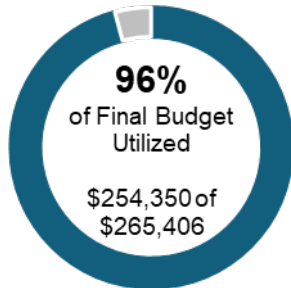


Broward Healthy Start Coalition, Inc.

Maternal & Child Health - Safe Sleep FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Broward Healthy Start Coalition's Safe Sleep program distributes pack-and-play cribs to low-income families and includes training and education for caregivers, practitioners, and community members. The program provides an essential service that helps address unsafe sleep practices, one of the leading causes of child death in Florida for children under the age of one. The program is also being used as an in-kind match to the Broward Behavioral Health Coalition Regional Partnership Federal Grant designed to reduce the harm associated with in-utero substance exposure, which ends on September 30, 2027.

Family satisfaction survey results reflect high levels of satisfaction with services.

The Safe Sleep message continues to spread widely throughout the community. There were 511 people that participated in community trainings and outreach events on safe sleep practices, 841 cribs were distributed to parents/caregivers, and 264 health professionals participated in model behavior trainings at local hospitals.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of parents/caregivers provided with a crib increasing their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program:



Percentage of agency and healthcare professionals reporting the information presented in the training was useful:



Percentage of agency and healthcare professionals reporting satisfaction with trainings:

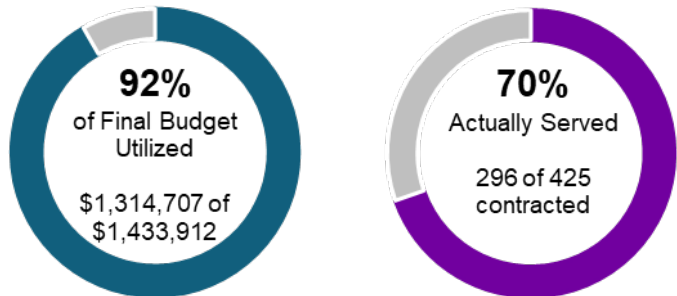


Memorial Healthcare System

Maternal & Child Health - Maternal Depression (MOMS) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Memorial Healthcare System, Mothers Overcoming Maternal Stress (MOMS) program completed its second year providing services under the 2023 Family Support RFP. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), EFT Tapping, and the Nurturing Parenting Program (NPP) curriculum for this population in need of intensive services. The program provides weekly individual and group-based services for a duration of 3 to 6 months.

The program review and service observation reflected quality service delivery. Caregiver satisfaction survey reflected high levels of program satisfaction.

The program experienced staff vacancies and longer program duration for families with more complex needs, which resulted in a lower number of families served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families successfully completing the program:



Percentage of mothers reporting fewer symptoms of depression and/or anxiety:



Percentage of infants and children scoring within range for developmental milestones:



Percentage of mothers demonstrating acceptable level or improvement of attachment/bonding with infant:



Family Supports – Abuse & Neglect Prevention

Annual Performance FY 24-25

Goal: Reduce the incidence and impact of child abuse, neglect, and trauma.

Result: Children live in stable and nurturing families.

CSC Funded Program Areas

Family Strengthening

Family Strengthening programs utilize evidence-based and best practice interventions designed to address multiple socio-environmental factors, stabilize families in crisis, and prevent out-of-home placement/involvement in the dependency system.

Kinship

Kinship programs aim to maintain stable homes for youth in relative and non-relative care to prevent involvement in the dependency system. Since 2015, a partnership with The Jim Moran Foundation has added \$200K annually to support Kinship.

Trauma Services

Evidence-based trauma therapy, navigation, and best practice services in collaboration with Broward Behavioral Health Coalition are provided locally and shared nationally with other regions experiencing community trauma. HEAL Trauma programs utilize the Community Mental Health Worker model as a community engagement and empowerment strategy to increase the community's trust, access, and utilization of mental health services and help build upon existing community resiliency. Due to chronic community trauma, CSC partners with the community to identify the strengths they have with community-embedded services to help support families facing ongoing stress. This initiative includes participatory partnership meetings with the HEAL provider staff who are representative of the communities served.

Data Story

Family Strengthening programs help families **make big gains** in overall family functioning. Families of **children over 5 years of age** had especially positive growth in the domain of **“Child Well-being”**, showing improvement in children's relationships within the family and beyond.

Family functioning is measured with the North Carolina Family Assessment Scale (NCFAS). It identifies a family's needs across several domains. The Child Well-Being domain focuses on a child's school performance and social development.

At program entry, families with older children had greater challenges in the Child Well-being domain compared to families with younger children (ages 5 and under).

55% of older youth started services with Child Well-being scores below baseline.



While gains were made in families with younger and older children, our Family Strengthening providers made an especially positive impact in the Child Well-being domain in families with children over 5 years old.

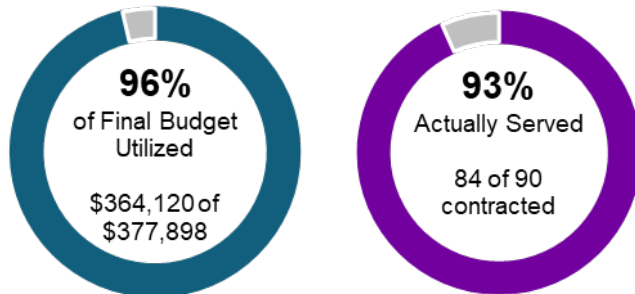
90% of older youth starting with scores below baseline improved their scores by program completion.

Advocacy Network on Disabilities, aka CCDH Inc.

Family Supports - Family Strengthening FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Advocacy Network for Disabilities Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. The program provides services addressing the specialized needs of families who have children with disabilities or who are headed by a parent with a developmental disability. The program offers the Nurturing Parenting Program (NPP), Step-by-Step Parenting for children birth to 3, and Cognitive Behavioral Therapy. Services are in-home weekly for up to six months.

Program review reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

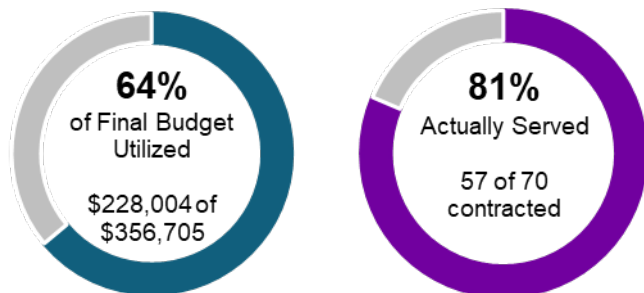


Ann Storck Center

Family Supports - Family Strengthening FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Ann Storck Center's Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. This program serves families with children (birth-12) with special needs. The program offers the Nurturing Parenting Program (NPP). Services are provided weekly in-home for up to six months and parenting groups are offered monthly.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program has experienced staff vacancies, resulting in lower utilization and number served. At the end of the fiscal year, vacant positions were unresolved. Technical assistance and support is ongoing.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of parents who reported parenting attitudes/behaviors consistent with decreased risk of child abuse and neglect:

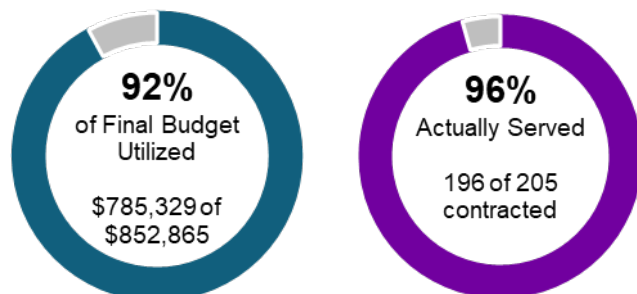


Percentage of families with no verified abuse findings 12 months post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Arc Broward's Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. The program provides parent training utilizing the Nurturing Parenting Program Special Needs model (NPP), case management, and parent support groups to families with special needs children aged birth to 14. In-home and group-based services are provided weekly or twice a month for a duration of two to three years, depending on the family's needs.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:

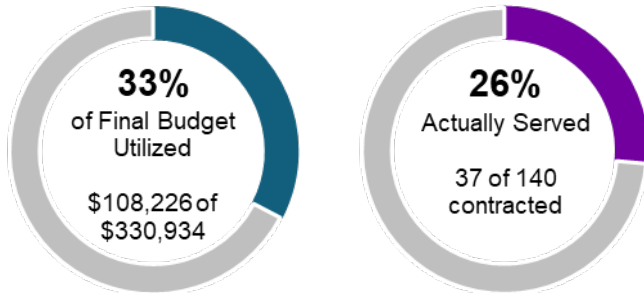


Percentage of families with no verified abuse findings 12 months post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☐ ☐ ☐

Program Sunset

Be Strong International, Inc. ended its second year early providing services under the 2023 Family Support RFP. This group-based and in-home program served families with high-risk adolescents referred by CPIS and the community. The program provided weekly home visits for up to three months and parenting groups.

Program observation and satisfaction surveys reflected appropriate service delivery and high level of satisfaction among families served. However, the provider experienced significant staff retention and management challenges this fiscal year, impacting program implementation, utilization, and numbers served. The provider requested to end the contract early.

The program sunset July 31, 2025.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

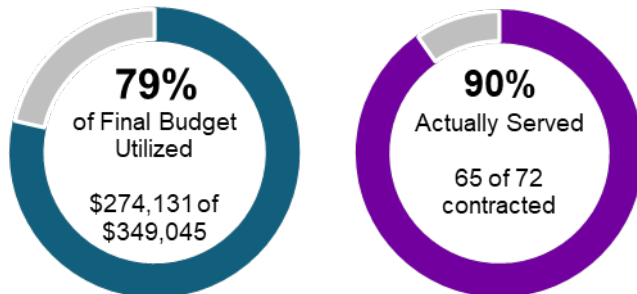


Boys & Girls Clubs of Broward County, Inc.

Family Supports – Family Strengthening FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Boys & Girls Clubs of Broward County, Inc. (BGCBC) completed its second year providing services under the 2023 Family Supports RFP. The program uses the Strengthening Families Program (SFP) model to provide 14 weeks of curriculum-guided parent, child, and family groups, with the families served recruited from six clubs. In addition to group sessions, families receive ongoing case management services, booster sessions, and alumni services as needed.

Program review and site observation reflected quality group services. Caregiver satisfaction surveys reflected high levels of satisfaction with services received.

Utilization was lower than expected due to inconsistent group attendance. The program has incorporated an internal case manager to address the needs of the families and to help with family engagement.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council Goals for performance measurements per Ahearn Green Associates' independent evaluation, as required by the SFP model.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of parents demonstrating improvement in their parenting skills:



Percentage of parents who reported satisfaction with Family Training Sessions:

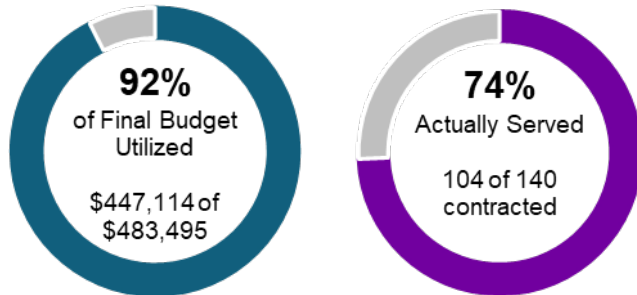


Percentage of families with no verified abuse findings 12 months post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Boys Town South Florida Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. The In-Home Family Services (IHFS) program provides intensive, home-based, hands-on parenting interventions to families with children birth to 17 years old. IHFS is designed to help teach families healthy coping strategies so they can successfully handle issues as they arise and prevent them from becoming more disruptive. Program provides weekly home visits for up to three months and parenting education groups.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to a reduction in referrals and more intensive programming for families with complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:

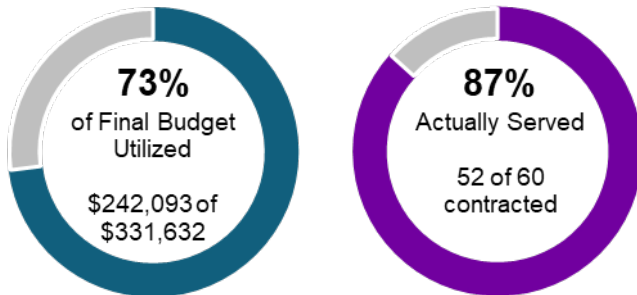


Percentage of families with no verified abuse findings 12 months post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Broward Children's Center completed its second year providing services under the 2023 Family Support RFP. The program provides parent training utilizing the Nurturing Parenting Program Special Needs model, case management, and parent support groups. Services are provided in the home and in group settings for four to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization and the contracted number to be served are lower than anticipated due to direct service staff and management vacancies. At the end of the fiscal year, all direct service positions were filled, and the supervisor position remained vacant. Technical assistance is ongoing to address program challenges.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:

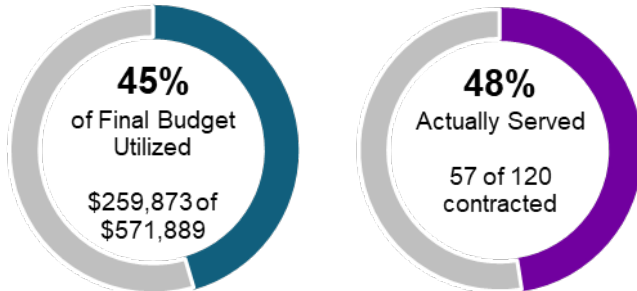


Percentage of families with no verified abuse findings 12 months post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Children's Harbor Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. The program provides Cognitive Behavioral Therapy, case management, and parenting education services utilizing the Nurturing Parenting and/or Circle of Security best practice curricula. Services are provided weekly in-home for up to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program has continued to experience significant staff vacancies, resulting in low utilization and number served. The program was right-sized for the FY 25-26 renewal.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

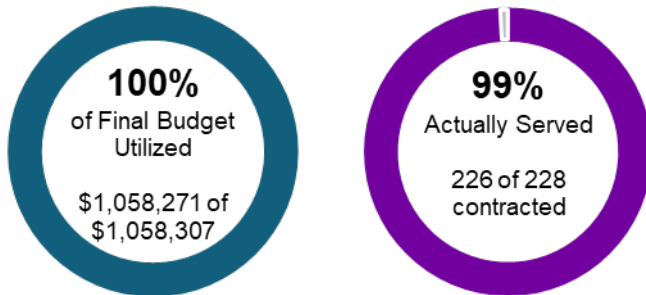


Christina G. Smith Community Mental Health Associates, LLC

Family Supports - Family Strengthening FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Christina G. Smith Community Mental Health completed its second year providing services under the 2023 Family Support RFP. The provider offers Alternatives for Families Cognitive Behavioral Therapy (AF-CBT), a trauma-informed, evidence-based intervention designed to improve the relationship between children and their caregivers by addressing the individual(s) and family as a whole. Services are provided weekly in-home for six months.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

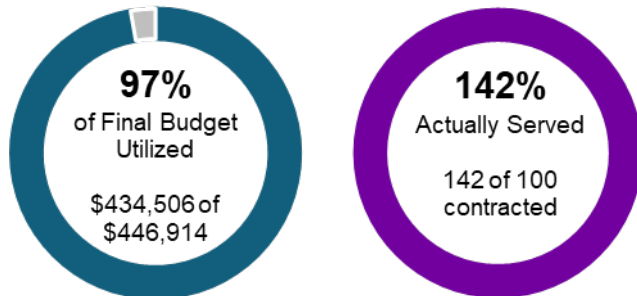


Community Based Connections, Inc.

Family Supports - Family Strengthening FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Community Based Connections, Inc. completed its second year providing services under the 2023 Family Support RFP. Their Family Strengthening program provides parent education, support groups, and case management to families using Effective Black Parenting, Confident Parenting, and 24/7 DAD best practice curricula. Services are provided weekly in the home and in group settings for four to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was higher than the contracted amount due to shorter program duration for families with less complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of fathers attending monthly Fatherhood group sessions:



Percentage of fathers reporting satisfaction with Fatherhood group sessions:



Percentage of families with no verified abuse findings 12 months post program completion:

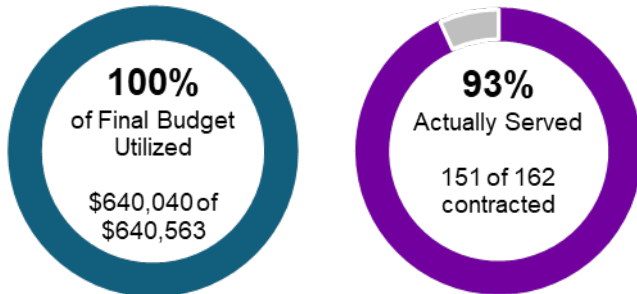


Family Central, Inc.

Family Supports - Family Strengthening – Nurturing Parenting Program with KID, Inc. FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Family Central, Inc., Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. The program model provides parent education and support services to families using the Nurturing Parenting Program best practice curriculum. The program provides weekly or bi-weekly home and group-based services for a duration of six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

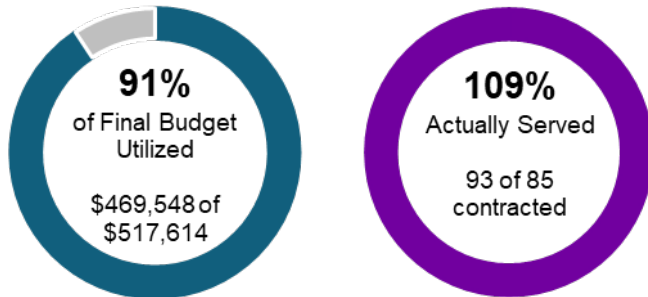


Family Central, Inc.

Family Supports - Family Strengthening – Parents As Teachers with KID, Inc. FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Family Central, Inc. completed its second year providing services under the 2023 Family Support RFP utilizing this new program model. The Parents As Teachers (PAT) program model provides parent education and support services to high-need families. This is a home-based program that serves families with children from birth to 5 years old. The PAT curriculum focuses on parent-child interaction, positive parenting, family well-being strengths and skills, and building protective factors within the family. The program provides bi-weekly services in the home for 12 to 18 months.

The program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 2 of 3 Council goals for performance measurements. One was too few to measure because not enough families completed during the prior fiscal year in order to be included in the analysis.

■ Goal ■ Measure

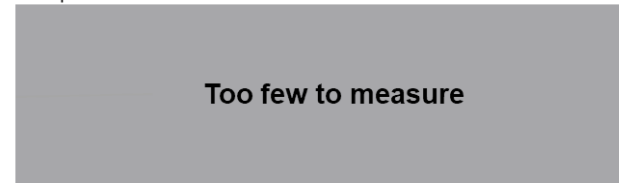
Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

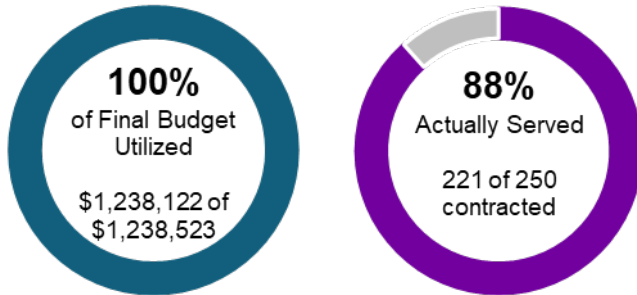


Gulf Coast Jewish Family and Community Services, Inc.

Family Supports - Family Strengthening FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Gulf Coast Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. The Family Skill Builders program model provides intensive therapy, case management, parenting education, crisis stabilization, and support. The program provides weekly in-home and group-based services for a duration of four to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to more intensive programming for families with complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

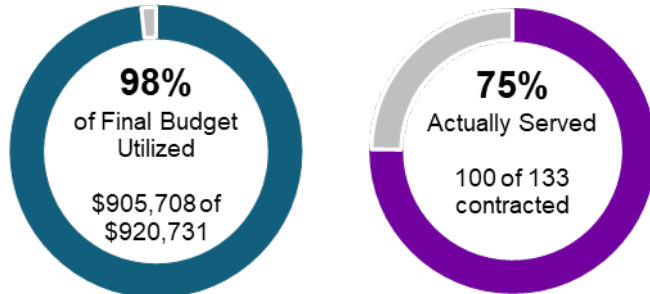


Henderson Behavioral Health, Inc.

Family Supports - Family Strengthening - Multisystemic Therapy FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Henderson Behavioral Health's Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. Henderson's Multisystemic Therapy (MST) Program model provides intensive therapeutic services to families with adolescents ages 12 to 17 who are at risk of entering or re-entering the delinquency and/or dependency systems. Services are provided a minimum of twice per week for a duration of 3 to 5 months. This program is used as a match for the federal Low-Income Pool (LIP) grant and the Criminal Justice Re-Investment Grant (ending FY 24-25). With the AHCA LIP funds, Henderson's case manager, who is located at the Florida Department of Children and Families Child Protective Investigative Services Unit, was able to link 879 additional clients to services.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of program satisfaction.

The number of families served was lower than the contracted amount due to more intensive services for families with more complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of youth not obtaining law violations 6 months post program completion:



Percentage of families with no verified abuse findings 12 months post program completion:

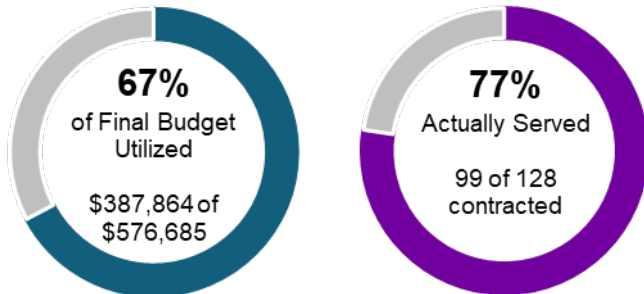


Henderson Behavioral Health, Inc.

Family Supports - Family Strengthening - Parents and Children Together FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Henderson Behavioral Health's Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. The provider implemented a new program model - Parents and Children Together (PACT) model which uses motivational interviewing, cognitive behavioral interventions, and safety planning. Services are provided weekly in-home for 12 to 14 weeks.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program has experienced low referrals and staff vacancies, resulting in lower utilization and number served. Technical assistance provided.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



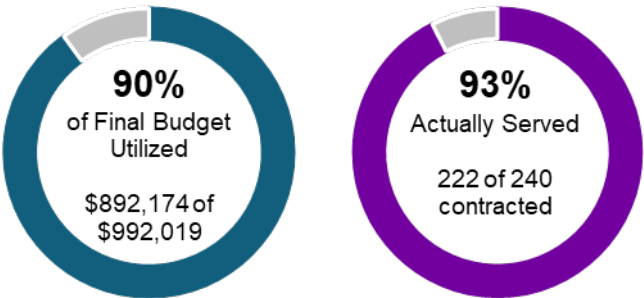
Percentage of children who successfully avoided out-of-home placement 12 months post program completion:



Percentage of families with no verified abuse findings 12 months post program completion:



HOW MUCH DID WE DO?
Utilization



HOW WELL DID WE DO IT?
Financial & Administrative Monitoring ☒ ☒ ☒
No Findings

Programmatic Performance ☒ ☒ ☒
Performing Well

Hispanic Unity of Florida Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. The program provides individual case management services as needed and weekly group-based parent education using the Nurturing Parenting Program best practice curricula for a duration of 10 weeks.

The program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?
Data Integrity & Fully Measured
Provider met expectations.

Outcome Measures
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of parents reporting parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect:



Percentage of parents reporting satisfaction with Family Training Sessions:

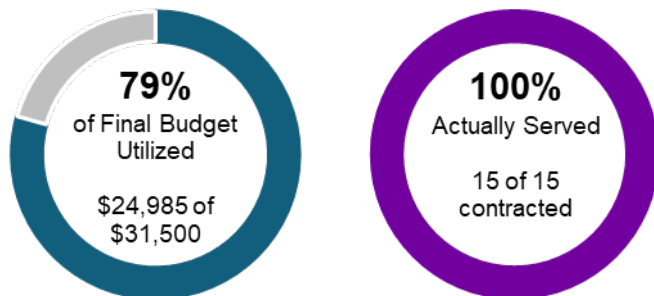


Percentage of families with no verified abuse findings 12 months post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Jack & Jill Children's Center completed its second year providing services under the 2023 Family Support RFP. The program provides services addressing the needs of youth and families attending their childcare center. The program also provides group-based parenting education delivering the Nurturing Parenting Program (NPP) and case management. The parenting group meets weekly for up to 15 weeks.

The program review reflected high quality service delivery. Caregiver satisfaction reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies which impacted the delivery of case management.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of parents who reported satisfaction with Family Training Sessions:



Percentage of parents reporting parenting attitudes/behaviors consistent with decreased risk of child abuse and neglect:



Percentage of families with no verified abuse findings 12 months post program completion:

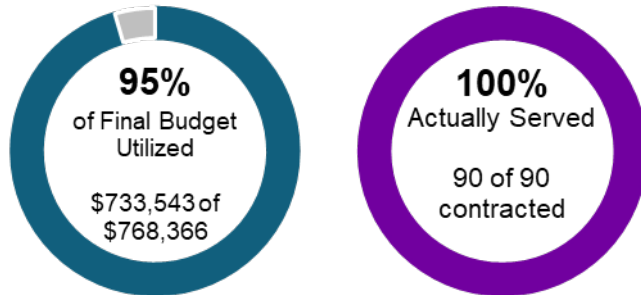


Jewish Adoption and Foster Care Options, Inc.

Family Supports - Family Strengthening FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Jewish Adoption and Foster Care Options, Inc. (JAFCO) Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. JAFCO's Multisystemic Therapy (MST) Program model provides intensive in-home therapeutic services to families with adolescents ages 10 to 17 who are at risk of entering or re-entering the delinquency and/or dependency systems. Services are provided a minimum of twice per week for a duration of three to five months.

Program review reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of youth not obtaining law violations 6 months post program completion:

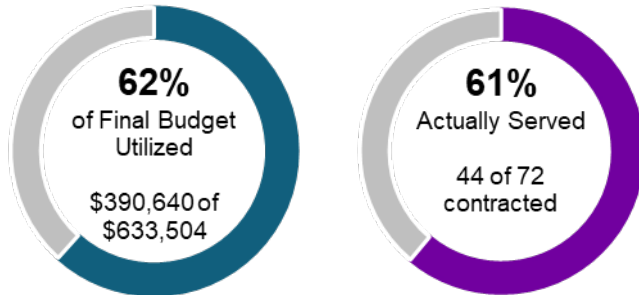


Percentage of families with no verified abuse findings 12 months post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

KID, Inc. completed its second year providing services under the 2023 Family Support RFP. The program utilizes the HOMEBUILDERS model, which provides intensive case management using a wide range of counseling techniques to increase life skills and improve family functioning. The program is designed to keep children safe, making it possible for them to remain in their homes, and is the only HOMEBUILDERS provider in the County. Services are provided in the home three to five times a week for four weeks.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

As the sole provider of the Homebuilders model serving high-risk families referred exclusively by DCF Child Protective Investigations, the contract was transitioned from a unit-of-service model to a cost-reimbursement model to strengthen staff recruitment and retention. Despite this adjustment, the provider faced persistent staff vacancies, which lowered utilization, and number served. The provider ended the year with one position still unfilled.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

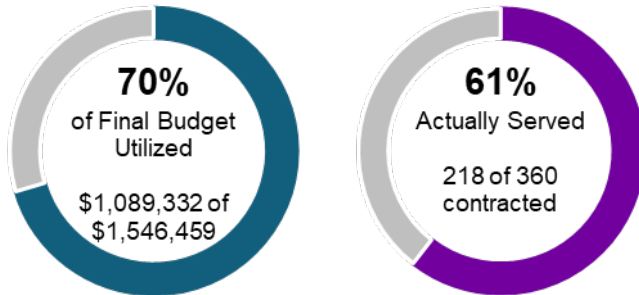


Percentage of families successfully avoiding out-of-home placement 12 months post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

KID, Inc. completed its second year providing services under the 2023 Family Support RFP. The KID FIRST program provides case management, supportive counseling, and parent education utilizing the Strengthening Families Program (SFP). Services are provided weekly or bi-weekly in the home for three to four months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The provider experienced significant staff vacancies, resulting in underutilization.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

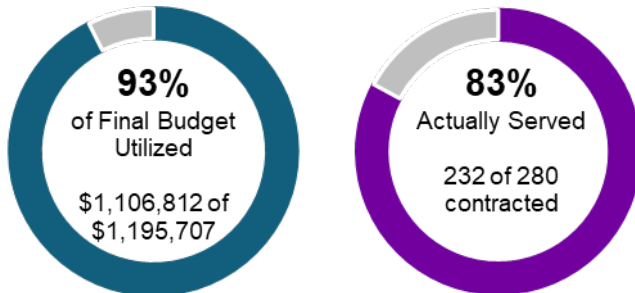


Memorial Healthcare System

Family Supports – Family Strengthening – Family TIES FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Memorial Healthcare System completed its second year providing services under the 2023 Family Strengthening RFP. The Family TIES Program provides individual and group intervention services to families with children ages birth to 17 using Solution Focused Brief Therapy (SFBT) and the Strengthening Multi-Ethnic Families and Communities (SMEFC) parenting model. SFBT is designed to build on a family's strengths to significantly increase family protective factors. SMEFC is a model program recognized by Strengthening America's Families for the Prevention of Delinquency. The program provides weekly in-home and group-based services for four to six months.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to more intense programming for families with more complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

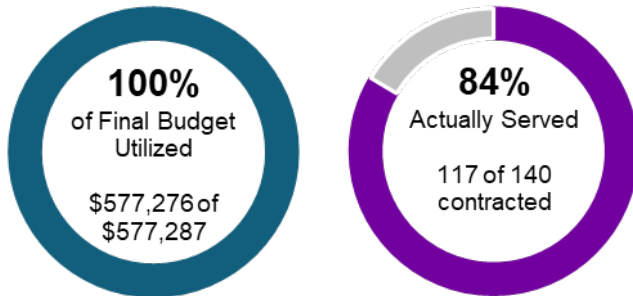


Memorial Healthcare System

Family Supports - Family Strengthening - Teen Program FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Memorial Healthcare System's Family Strengthening Teen Program completed its second year providing services under the 2023 Family Supports RFP. This program provides services to teens ages 19 or younger (or up to 22 years of age for participants with a disability) who are pregnant and/or have a child aged two years or younger. The combination of evidence-based models that are tailored to the participants' needs include: 1) Motivational Interviewing; 2) Wraparound Case Management; 3) Trauma-Focused Cognitive Behavioral Therapy; 4) Emotional Freedom Technique (EFT) Tapping; 5) Nurturing Parenting Program; 5) Life Skills Training; and 6) Be Proud! Be Responsible! Be Protective! Services are provided weekly in-home, and group based for six months.

The program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

The number of parenting teens served was less than the contracted amount due to longer program duration for teens with more complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of mothers scoring a 9 or above on the Edinburgh Postnatal Depression Scale (EPDS) report fewer symptoms of depression:



Percentage of families with no verified abuse findings 12 months post program completion:

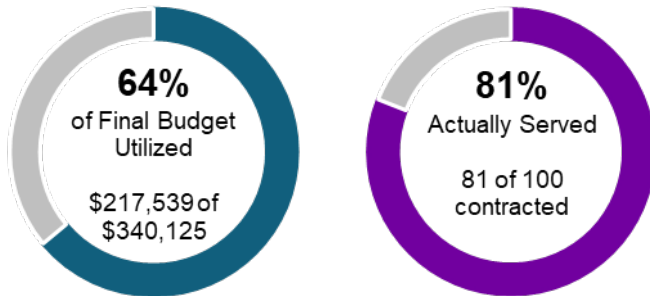


Mount Bethel Human Services

Family Supports - Family Strengthening FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐
Finding Addressed

Programmatic Performance ☒ ☐ ☐
On Improvement or Correction Plan

Prevention Central (Formerly Mount Bethel) His Involvement Matters (HIM) program completed its second year providing services under the 2023 Family Supports RFP. Their Family Strengthening program provides parent education and case management to families using the 24/7 DAD best practice curriculum. The program provides group-based and in-home services for a duration of 3-6 months.

The program observation demonstrated that services were appropriate. The initial program review reflected challenges with program model implementation, family recruitment and engagement, and staff recruitment and supervision. The follow-up review reflected improved service implementation and delivery as well as improved family recruitment and engagement and staff recruitment and supervision. This program continues to remain on a Performance Improvement Plan.

The provider experienced significant staff vacancies and program implementation challenges that led to underutilization and challenges with number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

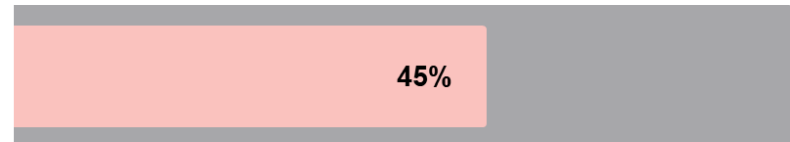
Provider met expectations.

Outcome Measures

Provider met 2 of 4 Council goals for performance measurements. One did not meet due to staff turnover, which affected service provision. One was too few to measure because not enough families completed during the prior fiscal year in order to be included in the analysis.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



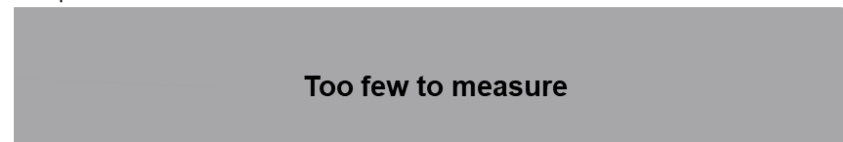
Percentage of fathers who improved fathering and parenting knowledge and skills:



Percentage of fathers who reported satisfaction with 24/7 Dad Program:

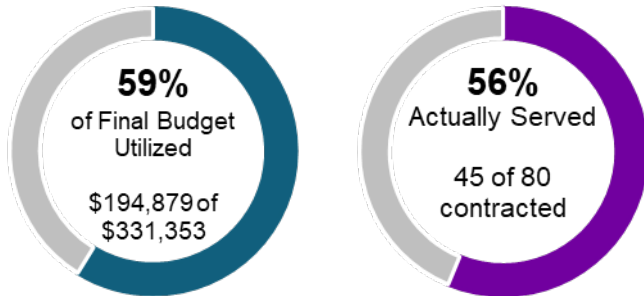


Percentage of families with no verified abuse findings 12 months post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

PACE Center for Girls Family Strengthening program completed its second year providing services under the 2023 Family Support RFP. The PACE program model provides in-home counseling services utilizing Cognitive Behavioral Therapy, case management, and group services for families with girls between the ages of 8 to 17. Services are provided weekly in the home for four to six months.

Program review and service observation reflected satisfactory service delivery. Caregiver satisfaction surveys reflected high levels of caregiver satisfaction.

Utilization and number served were low due to significant staff vacancies. Technical assistance was provided to assist with staff recruitment, retention, and outreach efforts.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of youth not obtaining law violations 6 months post program completion:



Percentage of families with no verified abuse findings 12 months post program completion:

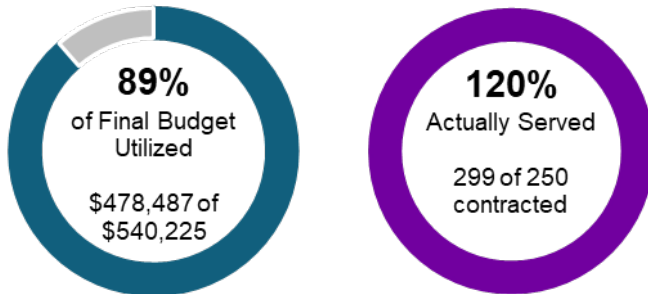


Christina G. Smith Community Mental Health Associates, LLC

Family Supports - Healing and Empowering All Living with Trauma (HEAL) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Christina G. Smith Community Mental Health Associates completed its fourth and final year under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in Fort Lauderdale. Youth and families are served by trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected that the program provided essential services to families in a high-need community. Caregiver satisfaction surveys reflected a high level of satisfaction with services received. Technical assistance by a programmatic consultant is available as needed.

The number served was higher than the contracted amount due to varying service lengths. Utilization was lower than expected due to staff vacancies. This provider was funded under the 2025 HEAL Trauma RFP, with services that start October 1, 2025.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families linked to desired/necessary services:



Percentage of families indicating case management and wellness services improved well-being:



Percentage of families knowledgeable and able to access and use community resources:

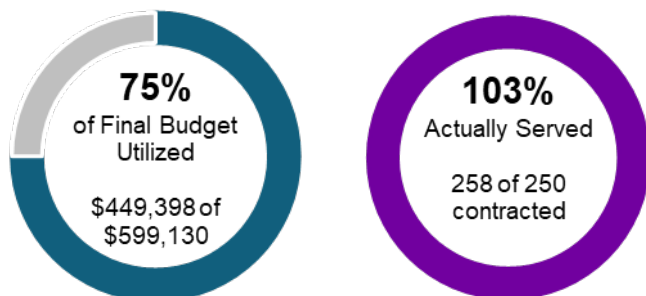


Community Based Connections, Inc.

Family Supports - Healing and Empowering All Living with Trauma (HEAL) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Community Based Connections completed its fourth and final year providing services under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in both Pompano Beach and Deerfield Beach. Youth and families are served by trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected that the program provided essential services to families in a high-need community. Caregiver satisfaction surveys reflected a high level of satisfaction with services received. Ongoing technical assistance from a programmatic consultant has been provided.

The number served was higher than the contracted amount due to varied service lengths. Utilization was lower than expected due to staff vacancies. This provider was funded again under the 2025 HEAL Trauma RFP, with services that start October 1, 2025.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families linked to desired/necessary services:



Percentage of families indicating case management and wellness services improved well-being:



Percentage of families knowledgeable and able to access and use community resources:

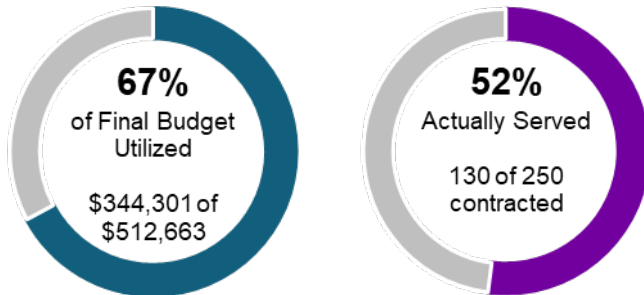


Healing Arts Institute of South Florida

Family Supports - Healing and Empowering All Living with Trauma (HEAL) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☐ ☐ ☐

Program Sunset

Healing Arts Institute of South Florida completed its fourth and final year providing services under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in Fort Lauderdale, Lauderdale Lakes, and Lauderhill. Youth and families are served by trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected that the program provided essential services to families in a high-need community. Caregiver satisfaction surveys reflected satisfaction with services received. Ongoing technical assistance from a programmatic consultant has been provided.

This program sunset on September 30, 2025. In preparation for program sunsetting, the provider did not enroll families in the last few months of the contract and did not hire to fill staff vacancies, which impacted utilization and number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all goals for performance measurements.

☐ Goal ☒ Measure

Percentage of families linked to desired/necessary services:



Percentage of families indicating case management and wellness services improved well-being:



Percentage of families knowledgeable and able to access and use community resources:

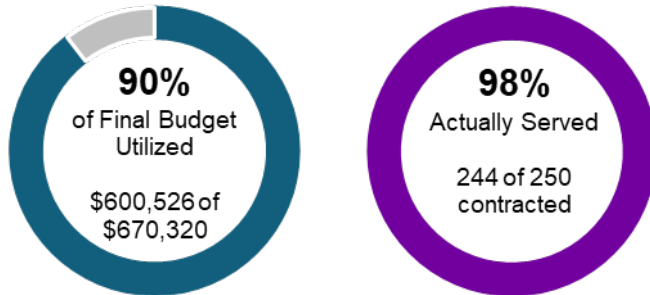


Memorial Healthcare System

Family Supports - Healing and Empowering All Living with Trauma (HEAL) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Memorial Healthcare System completed its fourth and final year under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in Southeast Broward. Youth and families are served by trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency. Weekly groups are held at both St. Ruth's Missionary Baptist Church and Koinonia Worship Center for community residents.

Program review reflected that the program provided essential services to families in a high-need community. Caregiver satisfaction surveys reflected a high level of satisfaction with services received. Technical assistance by a programmatic consultant is available as needed.

This provider was funded under the 2025 HEAL Trauma RFP, with services that start October 1, 2025.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families linked to desired/necessary services:



Percentage of families indicating case management and wellness services improved well-being:



Percentage of families knowledgeable and able to access and use community resources:

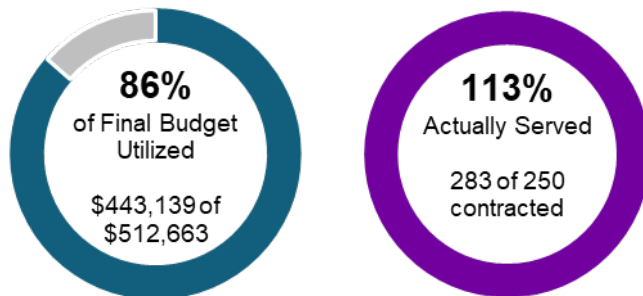


Mental Health America of Southeast Florida

Family Supports - Healing and Empowering All Living with Trauma (HEAL) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Mental Health America of Southeast Florida completed its fourth and final year under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in both Pompano Beach and Deerfield Beach. Youth and families are served by trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected that the program provided essential services to families in a high-need community. Caregiver satisfaction surveys reflected a high level of satisfaction with services received. Ongoing technical assistance from a programmatic consultant has been provided.

The number served was higher than the contracted amount due to varied service lengths. Utilization was lower than expected due to staff vacancies. This provider was funded under the 2025 HEAL Trauma RFP, with services that start October 1, 2025.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

☐ Goal ☒ Measure

Percentage of families linked to desired/necessary services:



Percentage of families indicating case management and wellness services improved well-being:

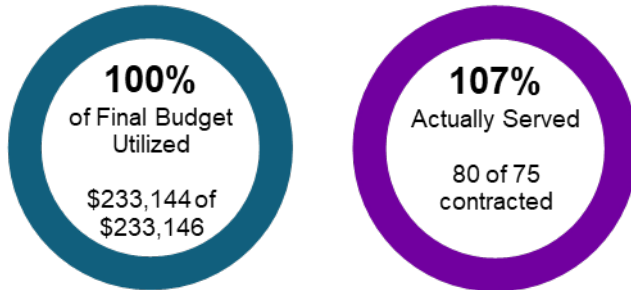


Percentage of families knowledgeable and able to access and use community resources:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Harmony Development Center, Inc. completed its second year of providing services under the 2023 Family Supports RFP. The program provides a menu of services, including case management, parenting education, respite, and support group services to kinship families. Services are provided in the home and in group settings for four to six months.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth satisfied with kinship services:



Percentage of caregivers satisfied with kinship services:



Percentage of caregivers demonstrating acceptable level and/or increase in protective factors:



Percentage of kinship children not requiring foster or institutional care 12 months post program completion:

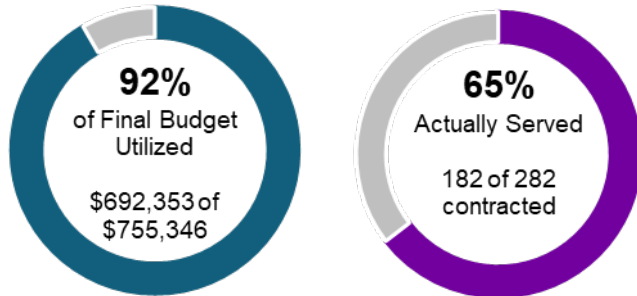


Percentage of kinship children not requiring foster or institutional care while receiving services:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

KID, Inc. Kinship Program, in partnership with Memorial Healthcare System, completed its second year providing services under the 2023 Family Supports RFP. The program provides a menu of services, including case management, parenting education, respite, and support group services to kinship families county-wide. Services are provided in the home and group-based for four to six months.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number served was lower than the contracted amount due to a reduction in referrals, with more intense programming for families with complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth satisfied with kinship services:



Percentage of caregivers satisfied with kinship services:



Percentage of caregivers demonstrating acceptable level and/or increase in protective factors:



Percentage of kinship children not requiring foster or institutional care 12 months post program completion:



Percentage of kinship children not requiring foster or institutional care while receiving services:

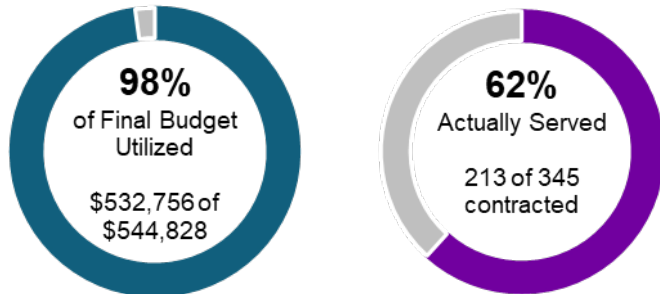


Legal Aid Services of Broward County, Inc.

Family Supports – Kinship FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Legal Aid Services of Broward County, Inc. completed its second year providing services under the 2023 Family Supports RFP. Legal Aid's Kinship program provides informal kinship caregivers with legal advocacy services designed to promote safety, permanency, and child well-being. The average program duration is 8 to 12 months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number served was lower than the contracted amount due to a reduction in referrals, with more intense programming for families with complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of kinship families satisfied with Legal Aid services:



Percentage of kinship families whose legal goals were met:

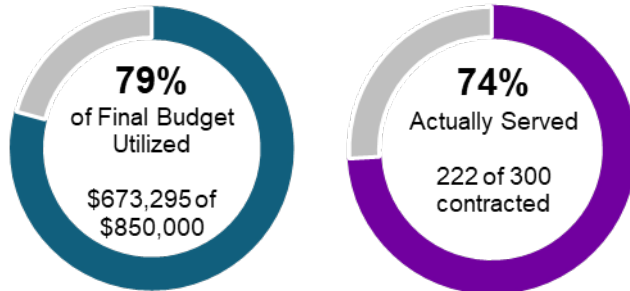


Broward Behavioral Health Coalition

Family Supports - Trauma Counseling FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Broward Behavioral Health Coalition (BBHC) completed its seventh year under CSC funding. BBHC oversees the delivery of county-wide behavioral health services. The services CSC funds include individual and family trauma-focused therapy, group counseling including grief support, outreach, case management, psychiatric evaluations, and non-traditional therapy which includes healing through the arts for families who experienced trauma. BBHC provides the Community Mental Health Worker training and a 500-hour practicum in support of the HEAL Trauma RFP. A new trainer was procured to begin in FY 25-26. The contract was expanded this year to include a pilot navigation service for children without a diagnosis needing assistance connecting to the right services.

The number of individuals receiving therapy through CSC funding was lower than the contracted amount due to transitioning clients into other funding streams. CSC's funding is utilized when state funding or other funding is unavailable to expeditiously enroll children and families into mental health services. Once alternative funding is available, services are billed to the other funder.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of clients satisfied with services:



Percentage of participants successfully completing treatment:



Percentage of participants improving behavioral health functioning:

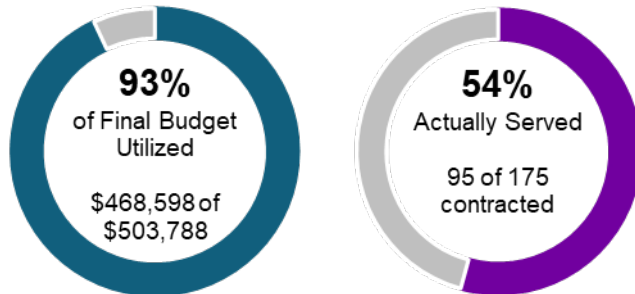


Jewish Adoption and Foster Care Options, Inc.

Family Supports - Trauma FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring



No Findings

Programmatic Performance



Performing Well

Jewish Adoption and Foster Care Options, Inc. (JAFCO) completed its seventh year of operating the Eagles' Haven Community Wellness Center. The program provides navigation and wellness services to students, staff, first responders, and their families from both Marjory Stoneman Douglas (MSD), West Glades Middle School and the surrounding community. JAFCO staff regularly share their expertise with communities across the nation experiencing similar tragedies. This is a collaborative partnership with cost sharing through BBHC's state appropriation funding.

Program review reflected quality service delivery with essential navigation and engaging wellness services to youth and families in the MSD community. Only navigation services are captured in the number served above. Satisfaction surveys reflected a high level of satisfaction with services received.

Number served were lower than expected due to staff vacancies in the beginning of the contract year. Additionally, crisis support is provided to community members as needed and not reported in the contracted number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families satisfied with group services:



Percentage of eligible families linked to desired/necessary services as specified on their wellness plan:



Percentage of families satisfied with case management/navigator services:



Percentage of families reporting the services improved their well-being:



Junior Achievement of South Florida

Family Supports - Trauma FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Junior Achievement of South Florida (JA) completed another year of services under its CSC Leverage Mental Wellness program with the Farris Family Foundation to address youth mental health awareness. JA provides a unique opportunity for 5th and 8th-graders in Broward County Public Schools to learn about the mental health field and create awareness of community resources. CSC funds JA staff to provide a one-day simulation experience incorporating work readiness concepts learned in school over 16 weeks, leading up to the Biz Town and Finance Park visit.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

After visiting CSC's storefront:



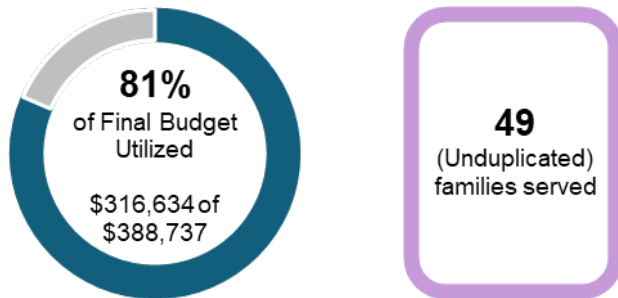
71% of 5th-grade students who responded learned about tools that can help them manage their emotions.

84% of 5th-grade students who responded reported knowing who they could talk to for support in their community.

95% of 8th-grade students who responded reported increased knowledge about mental health-related careers.

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Children's Home Society's Supervised Visitation program completed its second year providing services under the 2023 Family Supports RFP. This service was requested by the Family Court Division. The program provides supervised visitation services which is defined as contact between a non-custodial parent and one or more children in the presence of a third person to ensure the safety of those involved. Supervised Visitation allows continued contact between a parent and child(ren) in a neutral environment. All referrals come from Broward County Family Court.

Program review and observation reflected quality service delivery. Satisfaction surveys reflected high levels of program satisfaction.

Many of the families served through the program were required by court orders to participate in multiple weekly visits, each lasting two to three hours. The high caseloads assigned to family court judges resulted in hearings occurring less frequently than the anticipated eight-week interval. As a result, families remained in services for longer durations, which reduced the overall number of families the program was able to serve compared to initial projections.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of children remaining safe during supervised visitation:



Percentage of custodial and non-custodial parents reporting satisfaction with services:



Percentage of non-custodial parents reporting that services positively impacted child-parent relationship:



Percentage of families with no verified abuse findings while receiving services:



Goal: Increase the number of children living in safe and nurturing families.

Result: Children live in stable and nurturing families.

CSC Funded Program Areas

Legal Supports (LS)

The Legal Supports program provides legal representation and support services to children/youth involved in dependency, delinquency, or both systems, to reduce the length of stay in out-of-home care, and to help improve life outcomes. The Legal Helpline connects the community with education about delinquency diversion and support to avoid Failure to Appear pick-up orders. The program allows CSC to receive Federal IV-E reimbursement.

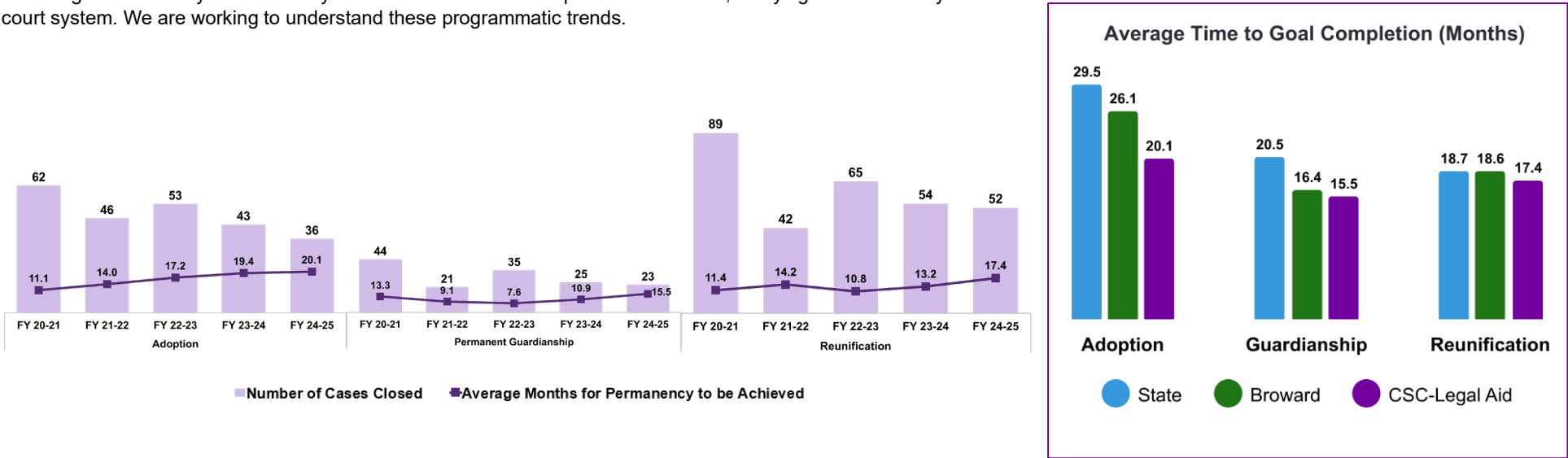
Adoption

Adoption programs recruit families for foster children, generating Federal IV-E reimbursement to support foster care and adoption services.

Data Story

Over the past five fiscal years, due to fewer numbers of children in out-of-home care, the number of adoptions and reunifications decreased. However, wait times increased. Nevertheless, CSC-funded Legal Supports services still get children to their goal faster than state and county averages (Office of the State Courts Administrator-special data request, 2025).

Declining numbers may also reflect system staff turnover in child protective services, delaying children's entry into the court system. We are working to understand these programmatic trends.

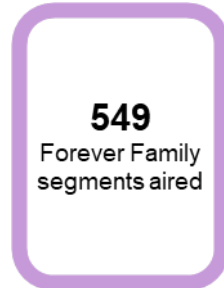


Forever Family - Gialogic Production

Child Welfare Supports - Adoption Campaign FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Following the enactment of House Bill 1083 – the Permanency for Children bill – Forever Family refined its strategy to align with new legislative requirements and program objectives. This year's stories highlighted themes such as Reunification and Kinship, Foster Care Awareness, Extended Foster Care/Aging Out, and Foster Care Prevention & Support Programs, in addition to celebrating adoption successes. Features continued to air on television stations in Dade, Broward, Monroe, Fort Myers, and Naples (Broward's NBC 6 and NBC 2, funded by CSC), with expanded coverage in Tampa, Central Florida, Palm Beach/Treasure Coast, and Jacksonville.

In compliance with the new law, Forever Family now measures success through program reach and viewer impressions rather than child-specific outcomes. This outcome-based communication model aligns with national best practices established by the Dave Thomas Foundation for Adoption and the Ad Council. Through CSC's continued partnership, Forever Family advances public understanding of permanency and family stability for children in foster care and strengthens community engagement in child welfare efforts.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all performance outputs.



12 successful adoption stories aired.

30+ million TV impressions.

391,800 Facebook impressions.

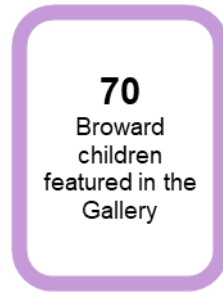
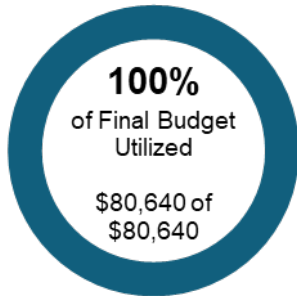
\$86,017 in Title IV-E Adoption Assistance reimbursement to CSC.

Heart Gallery of Broward County

Child Welfare Supports - Adoption Campaign FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Following the enactment of House Bill 1083 – Permanency for Children – on July 1, 2024, non-adoption entities were prohibited from publicly sharing information about minors available for adoption except with individuals who have completed or are in the process of completing a home study. In response, the Heart Gallery of Broward (HGOB) and ChildNet implemented a new secure online login system under a Heart Gallery Registration MOU to safeguard youth information.

HGOB continued to lead National Adoption Day in Broward County, during which 23 adoptions were finalized. The agency also collaborated with partner organizations to host community events that connected prospective adoptive and foster families with children awaiting placement. Given the increased emphasis on supporting families through the adoption process, CSC increased FY 24-25 funding to HGOB to provide Home Study Grants for families on the ChildNet waitlist.

Throughout the year, HGOB displayed 49 gallery exhibits across Broward County featuring real stories supported by generic and stock imagery, maintaining public awareness of the importance of adoption and the need for foster and adoptive families. A total of 173 children were adopted in Broward County during the fiscal year.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all performance outputs.



9 children were matched.

121 website inquiries for adoption.

\$202,351 in community donations.

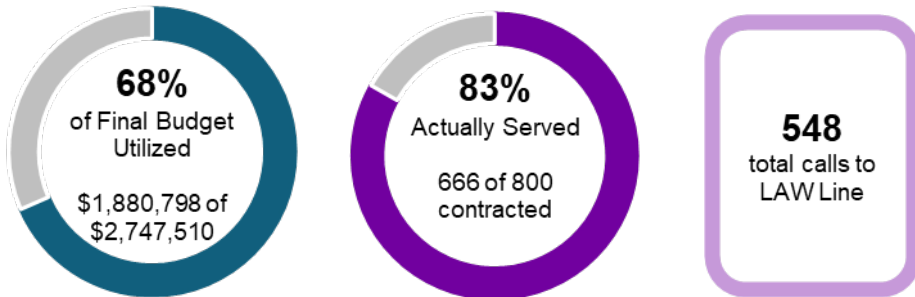
\$36,649 in Title IV-E Adoption Assistance reimbursement to CSC.

Legal Aid Service of Broward County, Inc.

Child Welfare Supports - Legal Supports Program FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Legal Aid Service of Broward County, Inc. completed its final year providing services under the 2019 Legal Supports RFP. The program provides in-person and virtual legal advocacy services to youth in the dependency and/or delinquency systems. Additionally, the program offers a legal helpline to address legal questions. A Title IV-E contract with DCF allows CSC to claim Federal IV-E reimbursement.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. The provider has increased salaries; however, cost of living and higher-paying employers continue to impact staff recruitment and retention. A new RFP was released, and provider was awarded the new contract for FY 25-26.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth obtaining no new law violations during the program:



Percentage of youth reducing delinquency risk scores:



Percentage of youth obtaining no law violations 12 months post program completion:



Percentage of youth improving school/employment scores:



Percentage of civil citation and diversion-related calls to the Law Line:



Percentage of children meeting legal permanency goals:



Economic Self-Sufficiency

Annual Performance FY 24-25

Goal: Reduce economic deprivation risk factors by increasing prosperity.

Result: Children live in safe and supportive communities.

CSC Funded Program Areas

Hunger Initiatives

The CSC funds an array of year-round hunger relief programs aimed at reducing food insecurity among children and families in Broward. The food insecurity mitigation programs are designed to serve children and their families throughout Broward County.

Homelessness

The CSC funds homelessness prevention and support initiatives, which includes day respite, outreach, navigation and support services to homeless families or those at risk of homelessness.

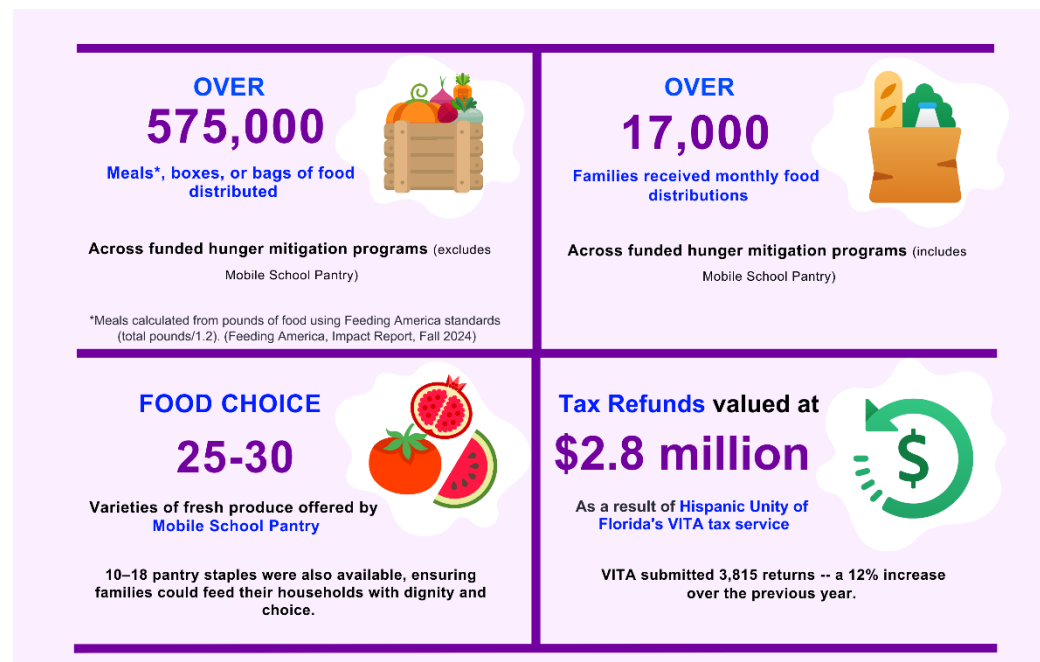
VITA/EITC

This initiative promotes prosperity by reaching out into low- and moderate-income communities to provide information about the Earned Income Tax Credit (EITC), the most effective Federal anti-poverty tax program. The Volunteer Income Tax Assistance (VITA) initiative provides no-cost tax preparation and financial literacy coaching from trusted, IRS-trained volunteers.

Data Story

In FY 24-25, CSC continued to address rising economic need and provide supports for access to financial resources for Broward families.

Broward families are experiencing growing and intense economic adversity. CSC continued to provide **funding for food** distribution and meals for families who face food insecurity so **no child goes hungry in our community**. CSC also continued to provide funding for VITA tax services to put dollars back in families' pockets.

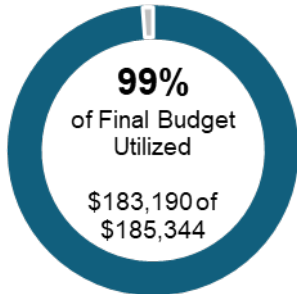


Community Enhancement Collaboration, Inc.

Economic Self-Sufficiency - Hunger FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Community Enhancement Collaboration (CEC) successfully completed its third contracted year under the 2022 Food Insecurity Mitigation RFP. The organization continued to address food insecurity in the southeastern region of Broward County, serving families in Hallandale Beach, Hollywood, Dania Beach, Miramar, and Davie. CEC hosted 25 community food distribution events that provided families with fresh fruits and vegetables, meats, dairy products, and shelf-stable pantry items.

CEC maintained strong partnerships with local community-serving agencies and CSC-funded programs, offering mobile drive-thru distributions to ensure accessibility and efficiency. The organization also supported CSC's Broward AWARE: Family Game Day event as a pop-up distribution, serving 250 families. Through these efforts, CEC strengthened community connections and helped improve access to nutritious food for children and families in need.

IS ANYBODY BETTER OFF?

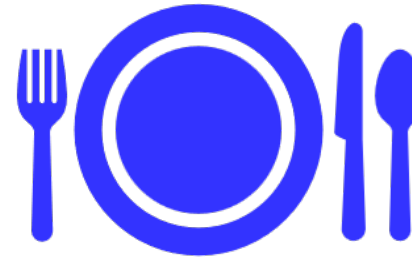
Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.



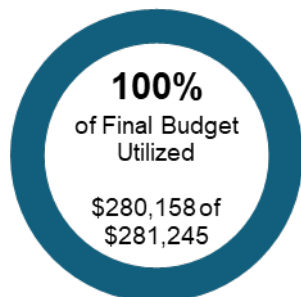
3,474 families/households
served.

167,417 pounds of food
distributed.

100% of partner agencies
satisfied.

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

FLIPANY successfully completed its third contracted year under the 2022 Food Insecurity Mitigation RFP. The organization continued to address food insecurity by hosting weekly food distributions at three key locations—Deerfield Middle School, Deerfield High School, and Nina's Place at Zion Lutheran Church. Through CSC funding, FLIPANY also provided After School Meal Program (AMP) services at 14 CSC-supported sites and summer meals at 23 Summer BreakSpot locations.

FLIPANY maintained strong partnerships with local schools and community organizations to expand access to nutritious food for children and families. The agency also supported CSC's Lights On Afterschool event in October, further reinforcing its commitment to promoting food security and community well-being.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.



336 families served.

455,350 pounds of food distributed.

96% of clients satisfied with quality of food.

96% of clients satisfied with service provided.

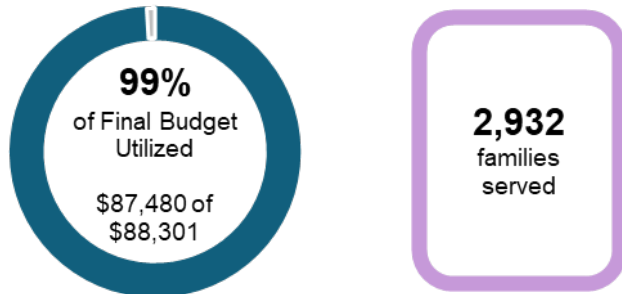
100% of clients who indicated the program had a positive impact.

Harvest Drive

Economic Self-Sufficiency - Hunger - Children Helping Children FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒
No Findings

Programmatic Performance ☒ ☒ ☒
Performing Well

Harvest Drive completed its third contracted year under the 2022 Food Insecurity Mitigation RFP. Funding supported the purchase of food, with the majority utilized during the organization's annual Thanksgiving Drive. Throughout the season, students from public and private schools, churches, temples, and neighborhoods hosted food drives, collecting nonperishable items distributed to households in need. Beyond meeting immediate needs, these drives offered meaningful opportunities for youth to engage in philanthropy and experience the impact of their volunteerism firsthand.

Year-round, food bags were distributed through the Harvest Helping Hands Food Bag and Box Program with support from school social workers. The agency also provided last-minute assistance to two Broward County Library summer sites, donating 360 food bags to families of children participating in summer programming. Further demonstrating its commitment to community collaboration, Harvest Drive responded to an unplanned need by donating 50 bags of groceries to Transitional Independent Living (TIL) youth at the FLITE Center.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured 
Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.



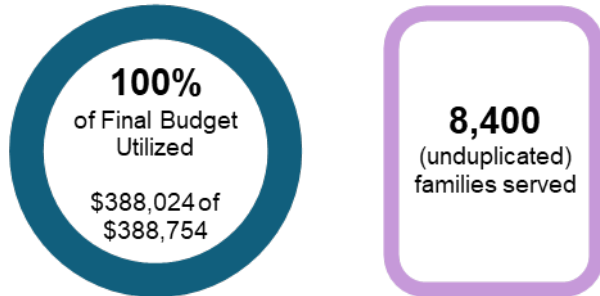
2,932 families served with CSC funding.

9,528 bags of food distributed.

90% of school social workers satisfied with services.

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

LifeNet4Families (LN4F) completed its third contracted year under the 2022 Food Insecurity Mitigation RFP. Following the closure of several neighboring food programs, the agency experienced increased community demand and responded by expanding its services to meet growing needs. In the spirit of collaboration, LN4F pursued additional partnerships for food support and benefited from a budget adjustment in April, allowing the agency to serve more families.

In February, they provided bags for the Urban League of Broward County's 50th Anniversary public celebration to satisfy their pop-up requirement. They also offered support to the Transitional Independent Living (TIL) youth from the FLITE Center when they faced issues with accessing SNAP benefits. During the summer, out-of-school boxes were provided to children and their families which contained pull-tab meals that children can easily prepare themselves (i.e., cereal, instant oatmeal, canned meat, etc.) and families received a special Thanksgiving food box along with a \$20 Publix gift card in November 2024.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.



8,400 unduplicated families served.

26,730 food boxes distributed.

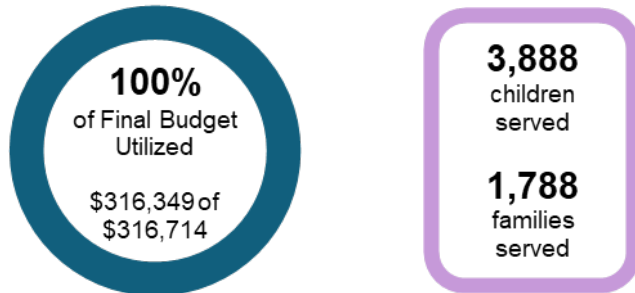
95% of families satisfied with services provided.

South Florida Hunger Coalition

Economic Self-Sufficiency - Hunger - Mobile School Pantry FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Mobile School Pantry (MSP), under the umbrella of the South Florida Hunger Coalition, completed its third contracted year under the 2022 Food Insecurity Mitigation RFP. The program provided monthly distributions of nutritious food to children and families from 20 Title I schools across six distribution sites. The market-style setup allowed families to select from an average of 25–30 varieties of fresh produce, 10–18 pantry staples, as well as bread and dairy products.

Through strong partnerships with healthcare providers, corporate sponsors, local businesses, and community groups, MSP continued to address not only food insecurity but also family wellness and community connection. Volunteers recruited through HandsOn South Florida, local colleges, high schools, and community partners supported program operations. MSP also contributed to CSC's Broward AWARE campaign by providing fruits and healthy snacks for children during the event.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of parents indicating the program had a positive impact:



Percentage of families reporting satisfaction with service provided:



Percentage of families reporting satisfaction with quality of food:

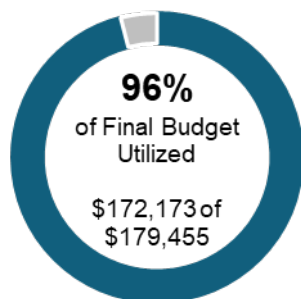


South Florida Hunger Coalition

Economic Self-Sufficiency - Hunger - Summer BreakSpot FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

South Florida Hunger Coalition-Summer BreakSpot completed its third contracted year under the 2022 Food Insecurity Mitigation RFP. CSC funding supported staff, food, and enrichment activities. The agency continued its partnership with the Blue Tree Café, which provided nutritious meals in accordance with USDA standards.

The program was operated at nine super sites, which included city and county housing authority sites, faith-based organizations, and community partner offices. Enrichment activities were centered on three core components: nutrition education, literacy, and physical activity, and were delivered through partnership with 28 agencies. Activities included STEAM-based education courtesy of NSU and SMART MOVES - education on healthy lifestyle practices and physical exercise, as well as reading sessions through The Literacy Connection. WaterSmart coupons and SWIM Central opportunities to learn water safety skills at community pools were also an integral part of the program. Other enrichment partners included Museum of Discovery & Science, HandsOn South Florida, Big Brother Big Sister, FLIPANY, Marlin's Baseball and Coral Springs Theater of the Arts, among others.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of adults indicating that the Summer BreakSpot Project had a positive impact:



Percentage of children indicating that the Summer BreakSpot Project had a positive impact:



Percentage of adults reporting satisfaction with the services provided by Summer BreakSpot:



Percentage of children reporting satisfaction with the services provided by Summer BreakSpot:

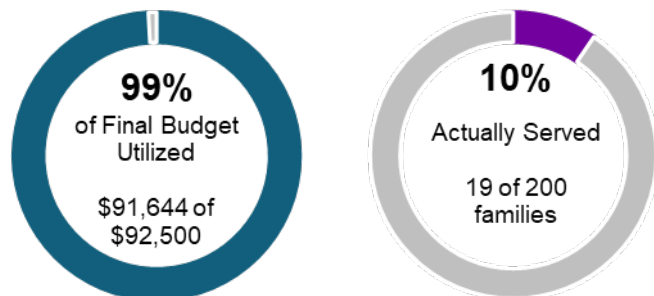


HOPE South Florida

Economic Self-Sufficiency - Homeless Support FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring



Finding Addressed

Programmatic Performance



Program Sunset

HOPE South Florida completed its fifth year providing leverage services through the Day Respite Center. The Day Center supports homeless families (primarily women and children). The program offers internet access on computers, enrichment activities for children, nutritious meals, transportation, case management, linkage to housing and other community resources.

The program received coaching from a performance consultant to address challenges identified on a Corrective Action Plan related to documentation, billing/invoicing, data integrity and adequate service delivery. Follow-up program reviews reflected that the coaching resulted in some improvements related to documentation and service delivery. However, billing and data integrity continue to be a challenge.

The reported number of families served is low due to inconsistent data collection, and program service delivery challenges.

This leverage sunset on September 30, 2025.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider did not meet expectations and provided a low sample size but provided sufficient data for assessment.

Outcome Measures

Provider met 2 of 3 Council goals for performance measurements. Customer satisfaction did not meet due to staffing issues, which affected service provision.

■ Goal ■ Measure

Percentage of participants indicating satisfaction with services:



Percentage of participants placed in approved shelter/housing options:

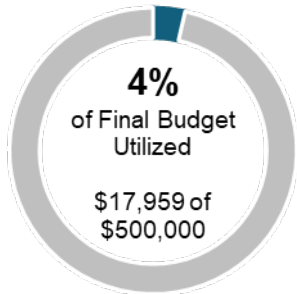


Percentage of participants referred for services based on needs and barriers identified during assessment:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☐ ☐ ☐

Too soon to measure

Programmatic Performance ☐ ☐ ☐

Too soon to measure

CSC designated funding to expand the Legal Aid Homeless Prevention Program (HPP) for children and families. This innovative initiative was inspired by the Manne Foundation. HPP assists families at risk of eviction in Broward County through the use of Legal Advocacy and flex funds. Legal Aid's process includes assessing eligible clients and issuing letters of commitment to landlords and/or banks, guaranteeing payment within 3 to 6 days.

The contract term was to begin January 1, 2025, but the provider had competing priorities which resulted in a delayed contract execution date of May 2025, and then a slow start up period. The program was fully staffed in September 2025. Due to the high volume of requests, the substantial cost per case, and limited cash flow, the provider was not able to provide services. To help address this issue, the Council has approved a pilot initiative to allow advance payment, which will begin on October 1, 2025.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Not applicable due to slow startup period.

Outcome Measures

All performance measurements were too soon to measure due to a slow startup period.

■ Goal ■ Measure

Percentage of clients who were satisfied with the legal services provided:

Too soon to measure

Percentage of clients whose legal goals were met:

Too soon to measure

Percentage of clients who were able to maintain/obtain stable housing due to legal advocacy:

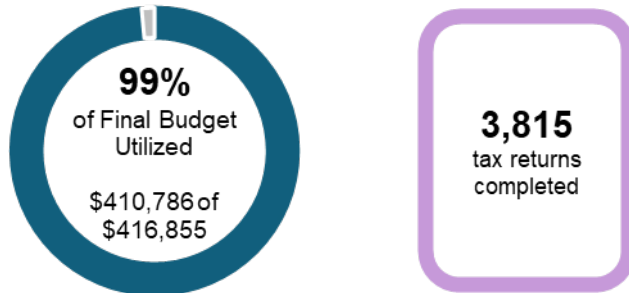
Too soon to measure

Hispanic Unity of Florida, Inc.

Economic Self-Sufficiency - Volunteer Income Tax Assistance (VITA & EITC) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Hispanic Unity of Florida (HUF) completed its second year of service under the 2023 Volunteer Income Tax Assistance (VITA) RFP. As the lead agency for the Broward VITA Collaborative (BVC), HUF coordinates logistics, marketing, volunteer training through HandsOn South Florida, and the operations of free tax preparation services across the county. IRS-certified volunteer preparers and paid staff assist clients in maximizing their Earned Income Tax Credit (EITC) and other eligible benefits—key supports that help working families achieve greater financial stability.

During the 2025 tax season, HUF operated 21 sites—13 in-person, 7 mobile, and 1 virtual—helping clients file 3,815 tax returns that generated \$2.79 million in federal refunds and saved taxpayers approximately \$1.3 million in preparation fees. The VITA hotline also fielded over 4,000 calls, providing general program information and assistance to Broward residents.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of tax return submissions that were accepted:
*Average refund amount was \$1,235.00



Percentage of VITA clients reporting satisfaction with their overall experience:



Water Safety

Annual Performance FY 24-25

Goal: Safeguard the physical health of children.

Result: Children are physically and mentally healthy.

CSC Funded Program Areas

SWIM Central

SWIM Central is a partnership between the County, Broward County Public Schools, and CSC that provides water safety instruction and parent education for preschool and school-aged children. The success of this model has gained national attention and is being replicated in other communities. The coupon program, which provides free or reduced-fee in-pool water safety classes, serves children ages 6 months to 8 years of age. The expansion to age eight serves children who did not have access to water safety classes in pools during the pandemic.

Drowning Prevention Initiative

The Drowning Prevention Initiative is a partnership between the Florida Department of Health in Broward and CSC to provide leadership, coordination, and large-scale drowning prevention education, marketing, and service initiatives that focus on families with young children aged years and under, the population most at risk of drowning. Scholarships are offered to aspiring lifeguards and swim instructors who may need financial support to obtain their certifications.

Data Story

Water Smart Broward initiative provides scholarship opportunities for residents ages 15 and older to become certified lifeguards and/or water safety instructors.

Through these programs, participants gain experience for future job opportunities, are equipped with the skills and knowledge to save lives, and help the community learn basic water safety, water survival, and swimming skills.

Water Safety Certifications FY 24-25



137

Certified Lifeguards



50

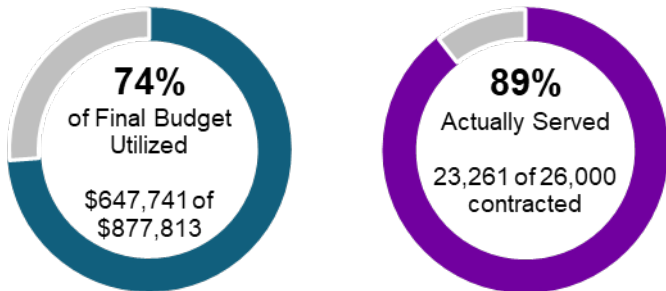
**Certified Water Safety
Instructors**

Broward County Board of County Commissioners

Water Safety - Drowning Prevention - SWIM Central FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

SWIM Central is a collaboration between the Broward County Board of County Commissioners, Broward County Public Schools, and CSC to prevent children from drowning. The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central. Water safety instruction and in-pool group lessons are delivered to children attending Broward County Schools during the school year and to CSC-funded MOST, Youth FORCE, and Summer BreakSpot participants and children participating in elementary 21st Century programs during the summer. To address drowning prevention more comprehensively, CSC expanded its offerings to include free or reduced-fee swim coupons for children aged 6 months to 8 years old.

Utilization was impacted by the lifeguard shortages, which remain a challenge, but pool vendors have seen an upward trend in filling vacancies. In FY 24-25 the Council approved an increase in the reimbursement rate for lessons and coupons that has been met with great satisfaction from pool vendors and families.

This initiative is particularly critical given that Broward County has ranked the highest in drowning incidents for the last sixteen years. To further strengthen water safety efforts in FY 25-26, SWIM Central will expand the eligibility age to 22 for participants with special needs and swim instructors will be offered the opportunity to complete an aquatic certification course specially designed to work with individuals with developmental disabilities. Families may request up to 4 coupons per year (an increase from 2 per year in FY 24-25) to ensure mastery of critical water safety skills.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

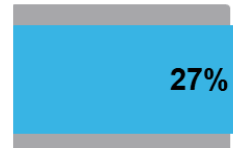
Percentage of participants completing between 3-6 lessons who improved at least 1 level on the Water Safety Skills Checklist:



Percentage of participants completing between 7-10 lessons who improved at least 1 level on the Water Safety Skills Checklist:



Percentage of participants completing between 7-10 lessons who improved at least 2 levels on the Water Safety Skills Checklist:

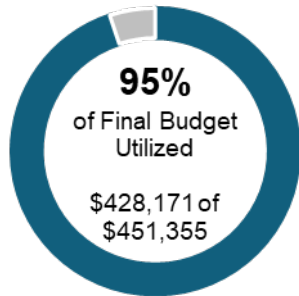


Percentage of children participating in the program who have not drowned 3 years post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐
 Finding Addressed

Programmatic Performance ☒ ☒ ☒
 Performing Well

The Broward County Drowning Prevention Task Force, overseen by the Florida Department of Health (DOH) in Broward County, provides strategic community-wide Water Smart education for children under five. Through the "Water Smart" training module, staff in Family Strengthening programs and Child Protective Investigators (CPIS) received instruction on conducting drowning hazard assessments and discussing appropriate protective interventions with families during home visits.

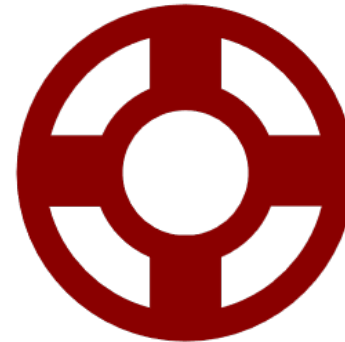
The Florida Department of Health in Broward County provides oversight to the Broward County Drowning Prevention Task Force. Students Preventing Unintentional Drowning (SPUD) club teaches high schoolers water safety practices and drowning prevention. It has grown from 13 to 16 sites.

Scholarships are offered to aspiring lifeguards and swimming lesson instructors who may need financial support to obtain their certifications. As of September 2025, 137 lifeguard and 50 swimming lesson instructor scholarships were issued. As the swim season approaches and more pools reopen, training opportunities are expected to become more frequent. Additionally, the Water Smart Broward website was updated to improve public access to Learn-to-Swim program options and resources.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.



9 Water Smart Broward/Drowning Prevention Task Force meetings hosted.

163 Train the Trainer attendees representing Family Strengthening Agencies and Child Protective Investigators.

1,439 Door alarms distributed to agencies.

57 Community outreach events attended with Drowning Prevention information disseminated.

67 Community outreach trainings provided to the general public.

86% of Train-the-Trainer participants increased their knowledge of drowning risks and prevention strategies.

Goal: Improve children's educational success.

Result: Children are ready to succeed in school.

CSC Funded Program Areas

Subsidized Child Care

The programs provide childcare slots for eligible low-income families and are used as match funds for additional State and Federal funding. The Vulnerable Populations contract provides immediate placement in quality childcare for specialized populations, such as children of Transitional Independent Living (TIL). Youth, children of caregivers receiving substance abuse treatment, and Kinship families, until subsidized care eligibility is approved or reinstated.

Broward Reads: Campaign for Grade Level Reading

A collaborative initiative ensuring all children read on grade level by 3rd grade through funding for books and literacy activities. Provides early literacy interventions for Pre-K–2nd grade students and professional development for teachers. Serves as a volunteer hub for recruiting, training, and placing literacy tutors and coaches. Broward: Read for the Record is the signature annual literacy and volunteer engagement campaign.

Data Story

Celebrating 10 years of reading, children across Broward County received a copy of **Piper Chen Sings** by Phillipa Soo and Maris Pasquale Doran, with illustrations by Qin Leng during October 2024's annual **Read for the Record** event.

Since 2014, **443,100 books** in English and Spanish have been distributed to 4 and 5 year-olds. **10,842 volunteers** have read to children in schools and community locations across Broward County. Over the years, **Read for the Record** sites have included schools, VPK and early childhood centers, libraries, museums, hospitals, and wildlife sanctuaries, with many locations participating annually, building a strong tradition of literacy and a love of reading with children in our community. In so doing, this initiative hopes to set the stage for improved reading scores by third grade, which have been steadily growing since COVID.

Read for the Record: 10 Years Strong

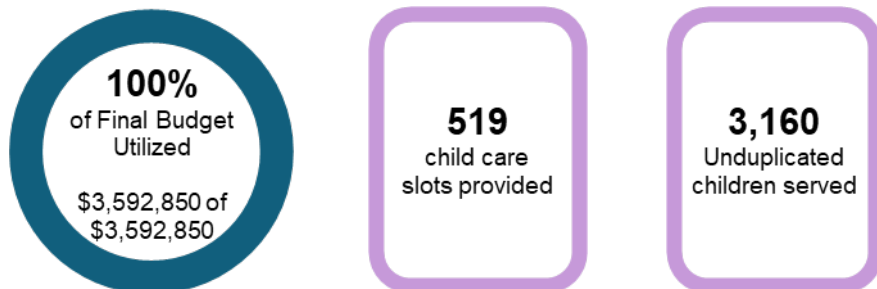


Early Learning Coalition

Literacy & Early Education – Subsidized Child Care Slots FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Early Learning Coalition (ELC) completed its 20th year of funding for financially assisted childcare services for income-eligible families in Broward. ELC is the state-established local agency responsible for managing federal and state childcare funding. By funding through the ELC, CSC leverages state and federal childcare dollars to increase services. CSC staff continues to work closely with ELC to monitor ongoing community needs and inform funding recommendations.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measures.

■ Measure

Percentage of clients reporting that they were treated with respect and in a caring manner by staff:

94%

Percentage of clients reporting that the information received was helpful/easy to understand:

95%

Percentage of clients reporting overall satisfaction with the services provided by ELC of Broward County:

95%

Percentage of clients reporting having a better understanding of child care options and choosing a quality child care provider:

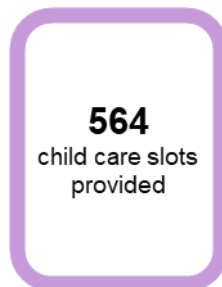
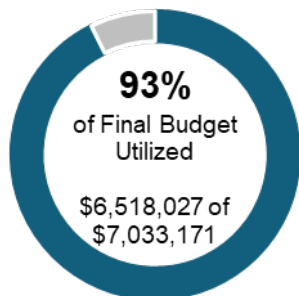
96%

Early Learning Coalition

Literacy & Early Education – Vulnerable Populations Child Care Slots FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

ELC Vulnerable Population contract provides immediate placement in quality childcare for vulnerable children ages birth to 5. The eligible families receive child care to prevent further breakdown of complex family situations and support their efforts towards self-sufficiency. These populations include Transitional Independent Living (TIL) parenting youth, Kinship caregivers, domestic violence survivors, families receiving services through CSC's Family Supports programs, and substance abuse recovery programs.

Due to a continued decline in the ability to transition children into federally subsidized child care and an increased number of families who are critically in need of financially assisted childcare, the demand for services continues to grow exponentially. In response, at the April 2025 meeting, the Council approved a budget increase (included in the budget number above) to address the demand and the higher cost of care due to the younger age of children being served and the differential paid for higher quality care. This resulted in increased number served. The underutilized funds have been rolled over to FY 25-26.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of parents/caregivers reporting benefits by receiving child care services (e.g., respite, pursue/maintain opportunities for employment, therapeutic treatment, etc.):

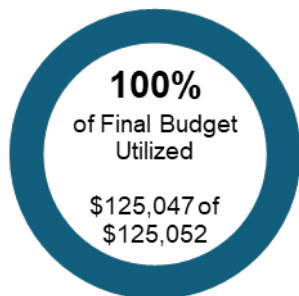


Percentage of families having no verified abuse findings during program participation:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

HandsOn South Florida's Literacy League advanced several countywide literacy initiatives, engaging community members who contributed 13,630 volunteer hours valued at \$469,000. These efforts supported multiple literacy impact areas:

Broward Read for the Record: Coordinated and managed 1,428 volunteers who packed, distributed, and read copies of Piper Chen Sings for the annual Read for the Record campaign.

DIY Volunteering (Superhero Capes & Book Bundles): Volunteers prepared 806 book bundles for distribution during Super Reader Days, continuing this popular hands-on volunteer project.

Literacy Community Events: Volunteers supported local literacy events such as Real Men Read, Countdown to Kindergarten, and Broward AWARE Family Fun Day, distributing hundreds of books and literacy resources to families.

Summer BreakSpot Reading Ambassador Program: Reading Ambassadors provided enrichment activities, including read-alouds, at three Summer BreakSpot sites, contributing 418 volunteer hours.

Through these initiatives, HandsOn South Florida fostered community engagement, strengthened literacy partnerships, and expanded access to reading opportunities for children and families across Broward County.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of volunteers and agencies reporting their needs were met by HandsOn South Florida services and coordination:



Percentage of reading coaches and mentors reporting satisfaction with HandsOn South Florida training and coordination services:

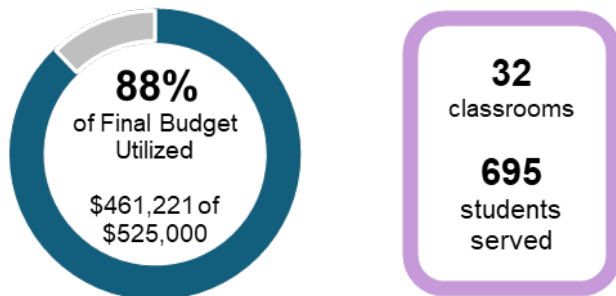


Percentage of participating agencies reporting satisfaction with HandsOn South Florida coordination services:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Reading & Math program completed its fourth year under a "piggyback" from the Children's Trust RFP. The program provides Florida Reading Corps volunteers, jointly funded through CSC and federal funds via of Volunteer Florida grant. Tutors are assigned to selected Pre-K classrooms to support teachers with early literacy and math interventions and provide individualized strategies to children based on their individualized benchmarks.

The program review reflected quality service delivery and effective and quality literacy and math interventions. Teacher surveys consistently indicated a high level of satisfaction with the program.

Provider was slightly underutilized due to a delay in the Volunteer Florida grant funds becoming available which impacted placing tutors at the sites.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of children completing family literacy and numeracy activities at home with a parent or guardian:



Percentage of 4-5 year olds meeting or exceeding their target growth in numeracy skills needed for Kindergarten:



Percentage of 4-5 year olds meeting or exceeding their target growth in literacy skills needed for Kindergarten:



Percentage of students demonstrating an improvement in Counting, Number Identification, Comparing Quantities, Number After Knowledge, Comparing Numerals, and Number After Equals One More (Numeracy):



Percentage of children achieving "at or above" or "close to" target performance on measures of Vocabulary/Oral Language, Comprehension, Phonological Awareness, and Alphabet Knowledge by their Spring assessment:



Goal: Safeguard the physical health of children.

Result: Children are mentally and physically healthy.

CSC Funded Program Areas

School Health

School Health Services are the responsibility of Broward County Public Schools (BCPS) and the Florida Department of Health in Broward County (FLDOHBC). CSC funds clinics at 23 schools for students with moderate levels of medical need. Registered Nurses provide health instruction through a comprehensive health education curriculum delivered to students to increase their understanding of health principles and modify health-related risks. Individual health care plans and emergency care plans are written for students with chronic conditions.

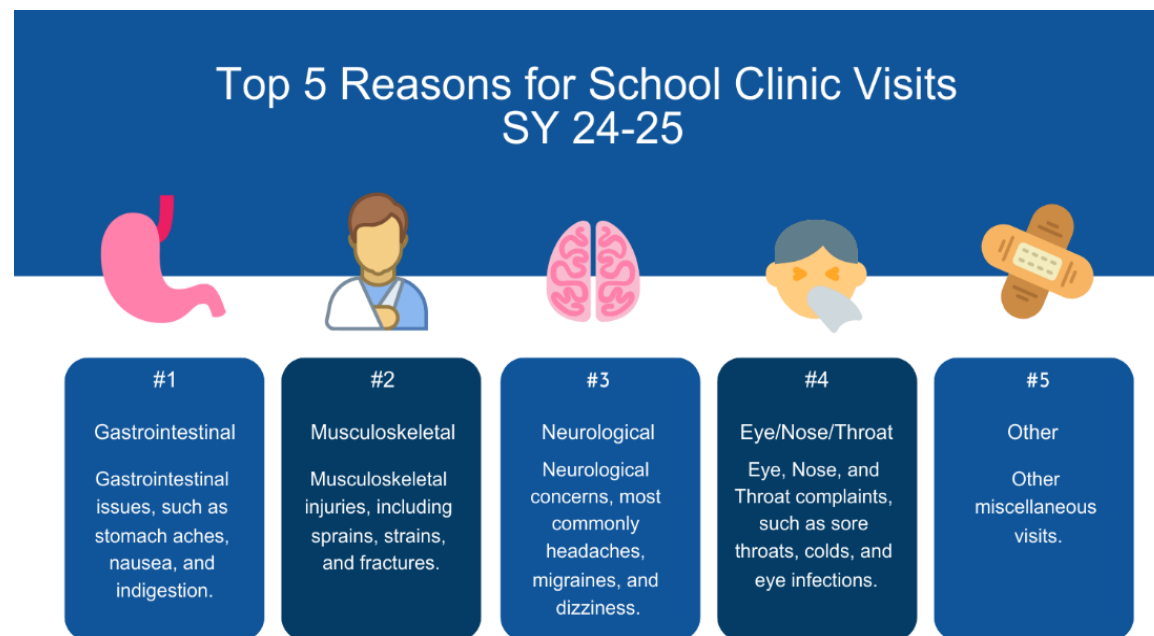
Children's Eye Health

This leverage contract funds the expansion of a FLDOHBC initiative to enhance the lives of children by delivering mobile eye care services at BCPS and covering the cost of glasses to underserved children from Pre-K through grade 12.

Data Story

83% of children who visited school clinics were able to return to class, allowing them to continue to receive instruction for the rest of the day.

During SY 24-25, **33,194 students** across **23 elementary, middle, and high schools** received first aid, emergency, and prevention services from CSC's School Health program.

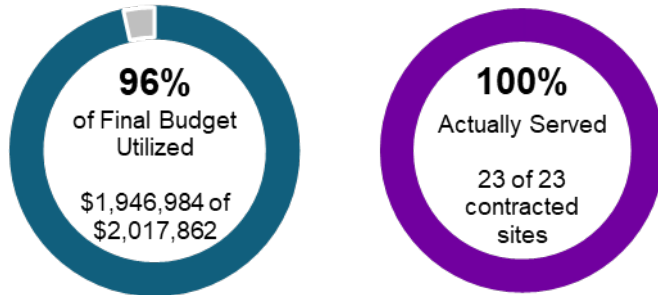


Florida Department of Health in Broward County

School Health FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Florida Department of Health in Broward County (FLDOHBC), in partnership with Broward County Public Schools (BCPS), completed its second year providing school health services for CSC at 23 BCPS sites. Utilizing subcontracted nurse staffing vendors, the school health program prioritizes preventive care and healthy behaviors to enhance student well-being using a Registered Nurse (RN) model to provide health services and create care plans, as needed.

This program provided quality, in-person, and accessible medical services to a variety of students. RNs guide and helped the students with their medical conditions, taught them to make good choices per their health needs and aided them in becoming more independent in caring for themselves.

Due to ongoing staffing challenges with their vendor, FLDOHBC made the decision to add two other nurse staffing vendors during the fiscal year.

The CSC allocation for schools in Coral Springs was included and met the Coral Springs CRA Tax Increment Financing (TIF) payment requirement.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all performance outputs.



33,194 Total number of clinic visits by students who received first aid, emergency, prevention, and health care services.

27,392 Number of students who returned to class after receiving services.

3,975 Number of unduplicated students who received health services based on Individualized Health Care Plans.

Miami Lighthouse for the Blind and Visually Impaired

School Health FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Miami Lighthouse for the Blind and Visually Impaired has completed its fourth year of leverage funding, providing comprehensive mobile eye services at school sites. The children receive a comprehensive dilated eye examination provided by a licensed optometrist and prescription eyeglasses, as needed.

Florida Department of Health in Broward County (FLDOHBC) reviewed the program in October 2024 and found that the administrative and programmatic terms and conditions were in compliance. Individual Vision HealthCare Plans were developed for students with vision conditions, resulting in increased access to medical care.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all performance outputs.



637 eye exams with dilation were conducted.

404 eyeglasses were provided.

Elementary School Initiatives Out-of-School Time (Inclusion)

Annual Performance FY 24-25

Goal: Improve the availability and quality of out-of-school time programs for typically developing children who are economically disadvantaged and inclusion programs which integrate children with special needs with their typically developing peers.

Result: Children are ready to succeed in school.

CSC Funded Program Areas

Out-of-School Time (MOST)

MOST programs offer a safe, positive environment for children in economically disadvantaged neighborhoods who attend Title 1 schools with 86% or higher Free/Reduced Lunch (FRL) participation. These programs support academic achievement, social and physical development, and provide educational field trips and cultural arts opportunities.

Inclusion Supports

Inclusion Supports partners with MOST providers to deliver training and mentoring that expand inclusive practices and provides quarterly, disability-related trainings to the broader community through the CSC Training Collaborative.

Reading Explorers

During the summer, Reading Explorers provide rising kindergarteners, first, and second graders who are reading at or below reading level with teacher-led small group tutoring services. During the school year, they provide afterschool providers with consultations to improve their literacy instruction strategies for all children.

Data Story

Parents highly value CSC's investment in elementary out-of-school time programming.

Over the past three years, parents have consistently shared that they feel supported, especially in areas like homework assistance, maintaining employment, and their children's success in school. This demonstrates that investment in afterschool programming has a valuable and wide-ranging impact on both children and their families.



94%

Homework

Said that MOST programs help their child complete homework.



97%

Experience

Said that MOST programs provide an environment where their child can have fun.



99%

Employment

Believe that MOST programs help maintain parental employment.



95%

Success

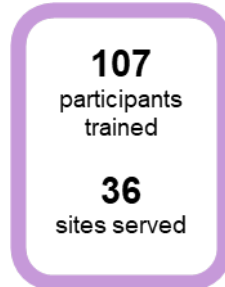
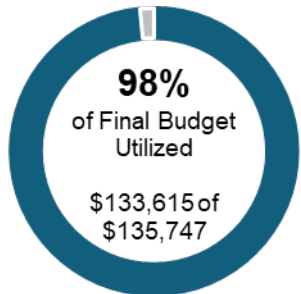
Believe that MOST programs help their child succeed in school

Advocacy Network on Disabilities aka CCDH, Inc.

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Advocacy Network on Disabilities (AND) completed its third year providing services under the 2022 MOST RFP. The provider works collaboratively with MOST providers to increase their capacity to create positive, nurturing, and developmentally appropriate programs that welcome all children. The provider offers training and mentoring to assist staff in finding pathways to inclusion.

The program review reflected quality service delivery. Virtual and in-person training opportunities were well attended by MOST providers and the community.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

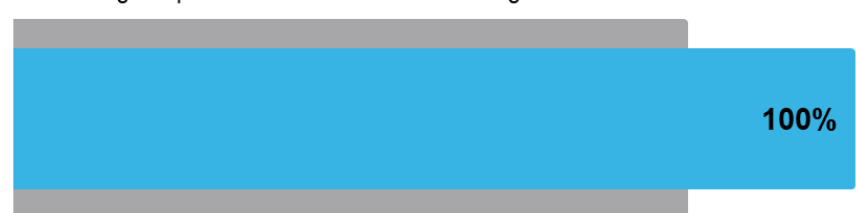
Percentage of participants attending ADA training demonstrated knowledge about curriculum content:



Percentage of providers receiving individualized coaching and technical assistance that achieved their goals:



Percentage of providers satisfied with coaching:



After School Programs, Inc.

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☒

Performing Well

After School Programs, Inc. (ASP) completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at nine year-round school-based sites and two school-year-only school-based sites.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

Due to the Broward County Public Schools (BCPS) Summer Experience, the provider was unable to offer service at five of eleven school-based sites, which negatively impacted utilization and the number served in the summer.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The City of Hallandale Beach completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected quality services. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



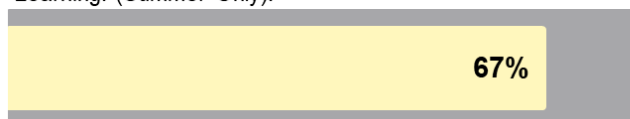
Provider met expectations.

Outcome Measures

Provider met 4 of 5 Council goals for performance measurements. Provider did not meet expectations for Project Based Learning (PBL) due to one of three classrooms not meeting the quality standards.

■ Goal ■ Measure

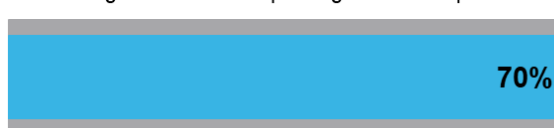
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):

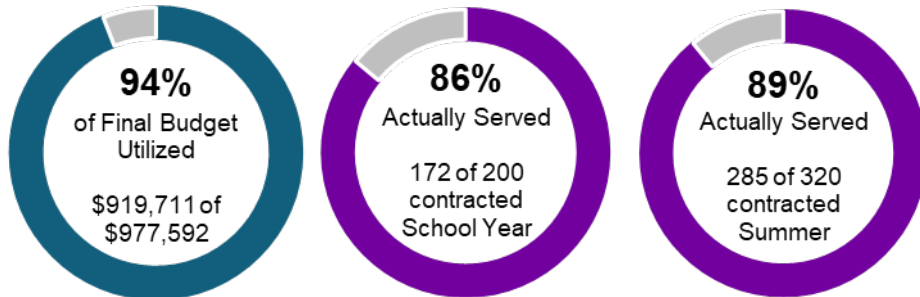


Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The City of Hollywood completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at four year-round community sites.

Program reviews and site visits reflected quality services. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

The number of children served was lower than the contracted amount due to inconsistent attendance and Broward County Public Schools (BCPS) competing Summer Experience.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):

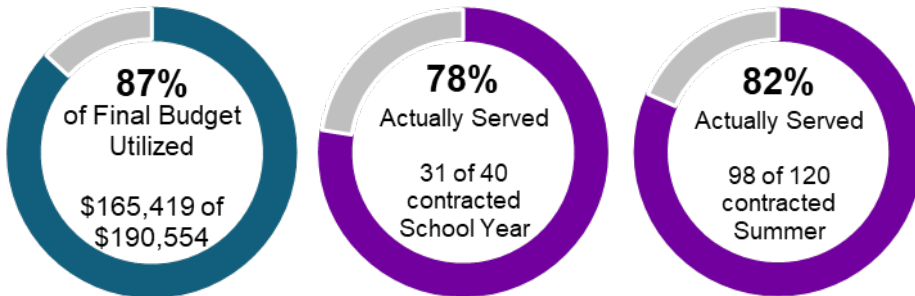


Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The City of Miramar completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site and one summer-only community site.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

Utilization and numbers served were lower than the contracted amount due to Broward County Public Schools (BCPS) competing Summer Experience and other city camps.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

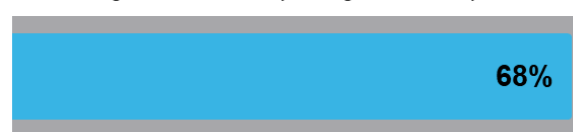
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



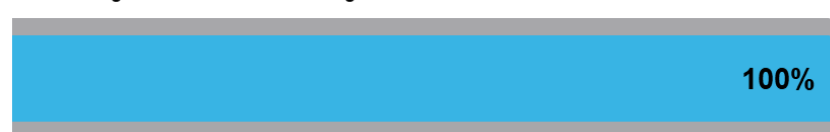
Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:



City of Oakland Park

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The City of Oakland Park completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round school site.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:



Community After School

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Community After School completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at three year-round BCPS sites.

Program review and site visits reflected quality services. Caregiver satisfaction surveys reflected satisfaction with the program.

Due to Broward County Public Schools (BCPS) Summer Experience, the provider was unable to offer service at one of three school-based sites, which negatively impacted utilization and the number served.

The CSC allocation for Liberty and Atlantic West Elementary sites were included and met the Margate CRA Tax Increment Finance (TIF) payment requirement.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

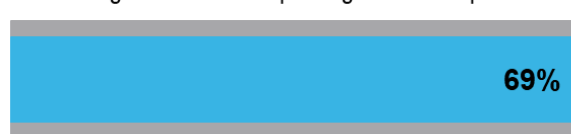
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Community Based Connections, Inc. completed its third year providing services under the MOST 2022 RFP. The program provides out-of-school time services at one year-round school site.

Program review reflected that the provider experienced challenges with staff turnover, including management and program implementation, which impacted the project-based learning performance measure. The provider continues to receive technical assistance. Caregiver satisfaction surveys reflected high levels of satisfaction with the program. Ongoing technical assistance is being provided for program implementation.

Due to construction, the provider was unable to offer services at the school-based site but did secure a community site nearby; however, the change in location negatively impacted utilization and the number served during the summer.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



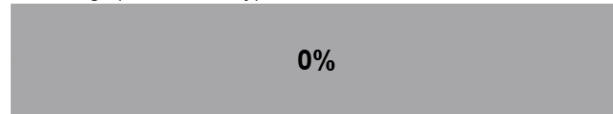
Provider met expectations.

Outcome Measures

Provider met 3 of 5 Council goals for performance measurements. Provider did not meet expectations for Project Based Learning at their one site based on site evaluation. Provider did not meet expectations for academic performance based on results from School Board data.

■ Goal ■ Measure

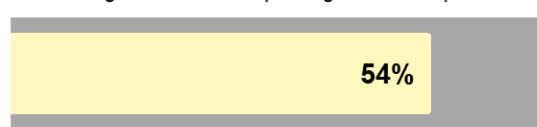
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:



Firewall Centers, Inc.

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☒

Performing Well

Firewall Centers completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at six year-round school-based sites and one school-year-only school-based site.

Program reviews and site visits reflected quality services. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

Consistent attendance during the school year and slight over-enrollment helped to compensate for lower summer enrollment and inconsistent attendance, allowing the provider to fully utilize the contract. Summer enrollment was lower due to the competing Broward County Public Schools (BCPS) Summer Experience.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

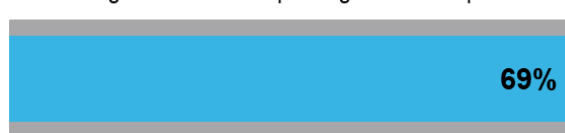
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



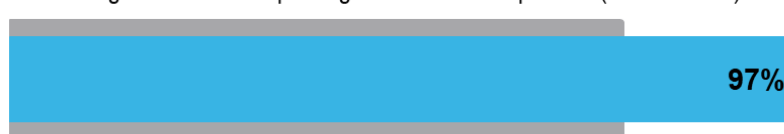
Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):

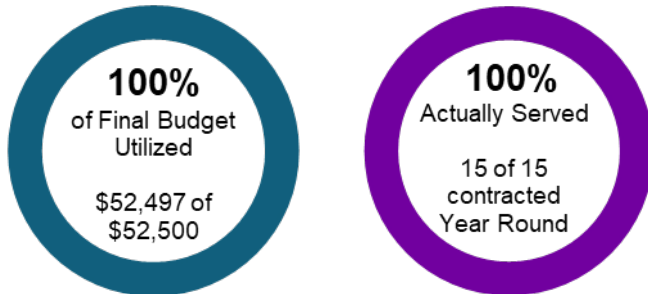


Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Florida Introduces Physical Activity and Nutrition to Youth, Inc. (FLIPANY) completed its third year providing services under the 2022 MOST RFP. The program provides Coordinated Approach to Child Health (CATCH) Kids Club training to out-of-school time providers for the physical fitness component to increase capacity to create an active, healthy, and fun environment for all children in their programs.

Program reviews and site visits reflected that the program provided essential trainings and technical assistance to MOST providers serving high-need communities. MOST provider satisfaction surveys reflected high levels of satisfaction with the program.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of participants demonstrating knowledge about CATCH curriculum content:

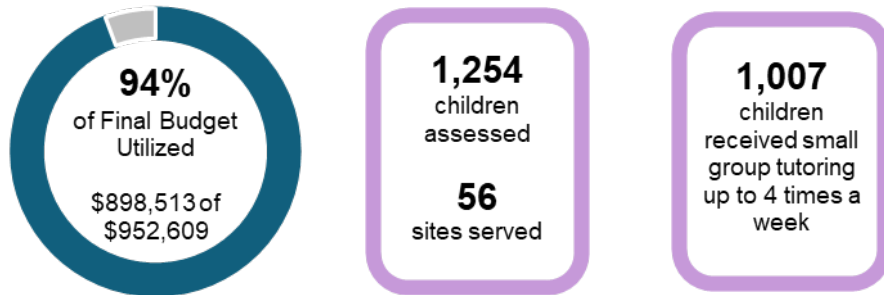


Percentage of providers reporting satisfaction with CATCH training:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Florida International University's Reading Explorers Program completed its first year of services under a second "piggyback" from the Children's Trust RFP. During the summer, rising kindergarteners, first and second graders who are reading at or below reading level receive small group tutoring services provided by teachers. During the school year, afterschool providers are afforded consultations to improve their literacy instruction strategies for all children. Parent involvement activities are offered, which engage families to support reading and other academic skills. Book giveaways (multiple languages) and resource connections occur at these events.

Program reviews and site visits reflected quality service delivery and effective literacy interventions. Caregivers report high levels of satisfaction with the program, express that their child's enthusiasm for reading has grown, and recommend it to other families.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of children improving in Oral Reading Fluency:



Percentage of parents satisfied with services provided:



Percentage of sites reporting children benefited from the program:

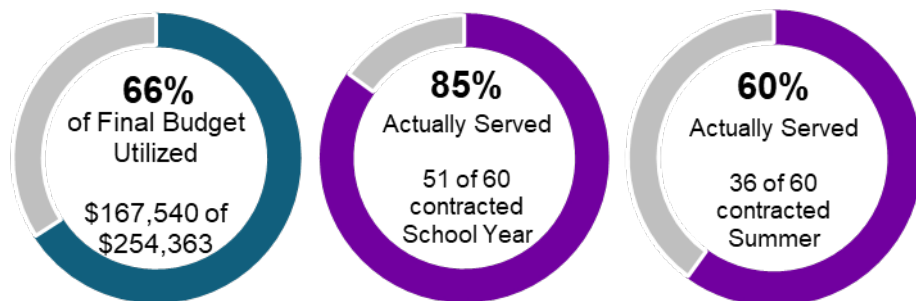


Percentage of sites reporting they would recommend the program:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Jack and Jill Children's Center completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

The provider also serves children who receive School Readiness funding. This funding is applied first, which has led to reduced utilization and enrollment in the CSC-funded portion of the program.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

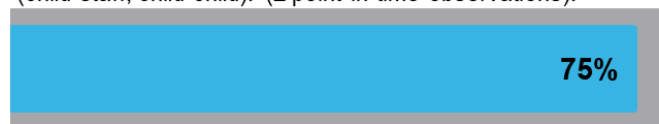
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



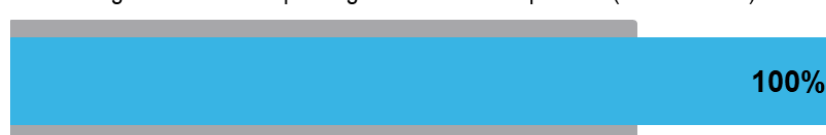
Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):

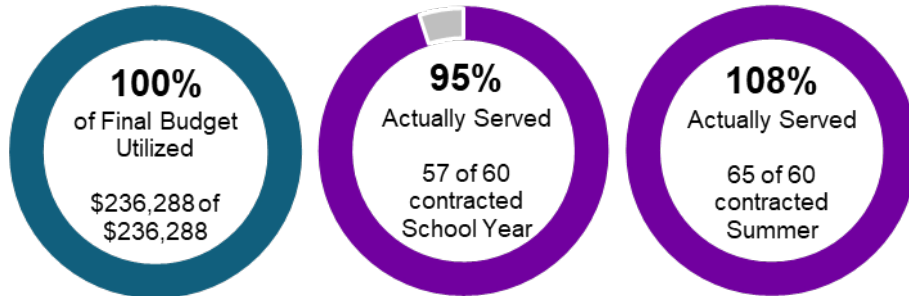


Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

KID completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected quality services. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurement.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:



Samuel M. and Helene Soref Jewish Community Center, Inc.

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Samuel M. and Helene Soref Jewish Community Center completed its third year providing services under the MOST 2022 RFP. The program provides out-of-school time services at one year-round school site and one school-year only school site.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with the services received.

Summer number served was lower than the contracted amount due to Broward County Public Schools (BCPS) competing Summer Experience. Consistent attendance during the school year and slight over-enrollment helped to compensate for lower summer enrollment and inconsistent attendance, allowing the provider to fully utilize the contract.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

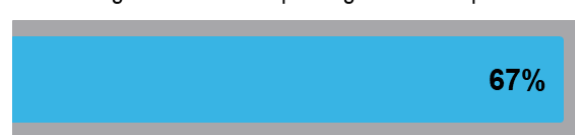
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



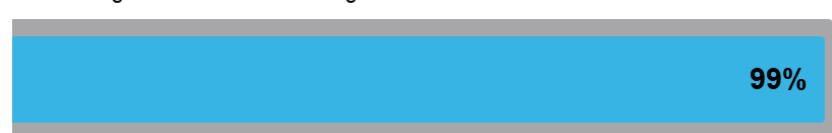
Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Sunshine After School Child Care completed its third year providing services under the 2022 MOST RFP.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

The program was right-sized in FY 24-25, and school-year enrollment and attendance improved. Due to Broward County Public Schools (BCPS) competing Summer Experience, the provider was unable to offer service at two of six school-based sites, which negatively impacted utilization and the number served in the summer.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:

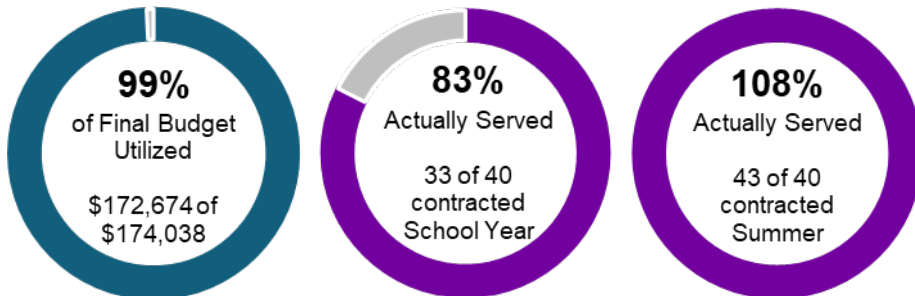


United Community Options

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring



No Findings

Programmatic Performance



On Improvement or Correction Plan

United Community Options completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site in Fort Lauderdale.

Program reviews and site visits reflected that overall service delivery was on track; however, the provider was recommended to remain on a Performance Improvement Plan to address safety concerns observed by CSC staff and MOST consultants during the school year. Family satisfaction surveys reflected satisfaction with the program.

Attendance during the school year was lower than expected due to recruitment challenges. CSC staff is providing ongoing technical assistance to address concerns.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

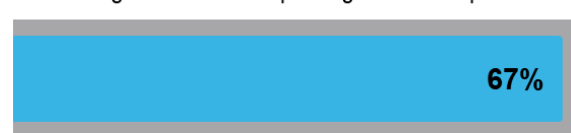
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



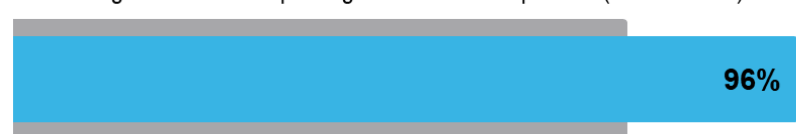
Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



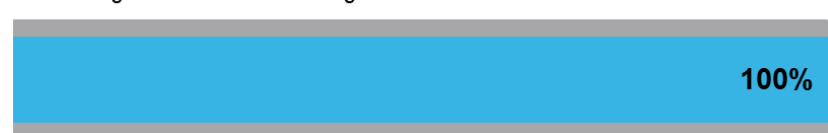
Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:

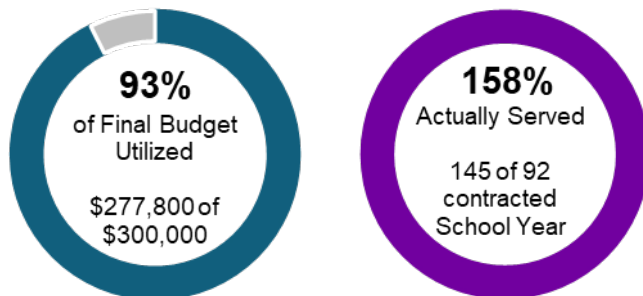


Volta Music Foundation

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Volta Music Foundation is in its second year of leverage funding. The program provides music education opportunities, including violin classes, foundational music reading and writing, and creative performances at five community sites during afterschool programming.

The program review reflected effective and quality music instruction. Satisfaction surveys reflected high levels of satisfaction with the program.

Two sites changed due to low number of participants and lack of dedicated space, respectively, which resulted in over enrollment when new sites were selected.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth who increased their music performance, reading, and writing ability:



Percentage of families who were satisfied with their experience in the program:

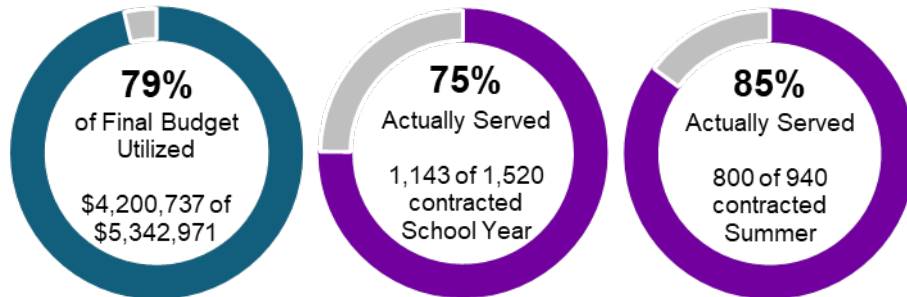


Percentage of youth who were satisfied with their experience in the program:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The YMCA completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at nine year-round Broward County Public Schools (BCPS) sites, ten school-year-only BCPS sites, and one summer-only BCPS site.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

Consistent attendance remained a challenge due to tutoring camps, illnesses, and early pickups. Due to historic enrollment trends, the contracted number to be served was reduced by 140 children for the 25-26 fiscal year.

The CSC allocation for the Deerfield Park Elementary site was included and partially met the required Deerfield CRA Tax Increment Finance (TIF) payment requirement.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:

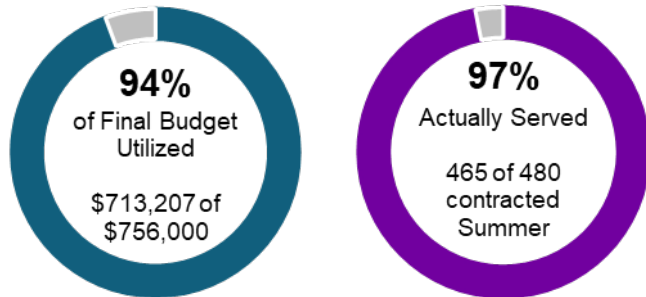


Boys & Girls Clubs of Broward County (Summer Only)

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Boys & Girls Clubs of Broward County completed its third year providing services under the 2022 MOST RFP. The program provides summer-only services at eight community sites.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

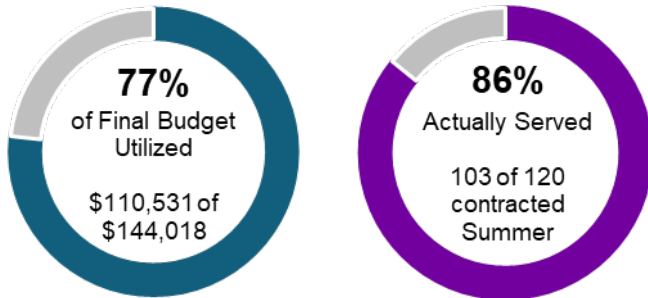


City of Lauderdale Lakes (Summer Only)

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☒

Performing Well

The City of Lauderdale Lakes completed its third year providing services under the 2022 MOST RFP. The program provides summer-only services at one community site.

Program review and site visit reflected quality services. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

Utilization and number served were lower than the contracted amount due to Broward County Public Schools (BCPS) competing Summer Experience and a nearby drop-in center.

Is Anybody Better Off?

Data Integrity & Fully Measured 

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (1 point in-time observation):



Percentage of children improving academic performance and/or skills:

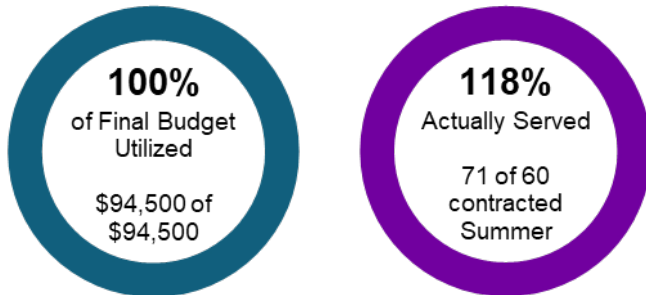


Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☒

Performing Well

The City of West Park is in its third of four years providing services under the 2022 MOST RFP.

Program review and site visit reflected quality services. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

The number of children served was higher than the contracted amount because the provider over-enrolled, anticipating attrition, which did not occur at the expected level.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

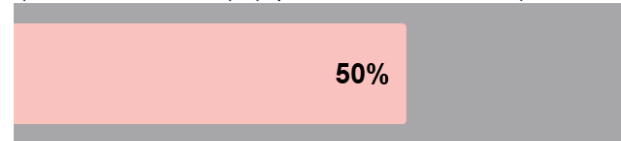
Provider met 3 of 4 Council goals for performance measurements. Provider did not meet expectations for Social Interaction due to one of two classrooms not meeting the standards.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



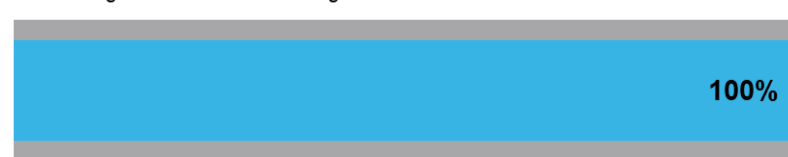
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (1 point in-time observation):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

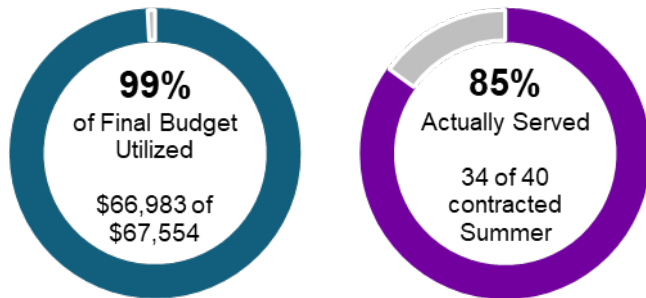


Urban League of Broward County (Summer Only)

Elementary School Initiatives Out-of-School Time (Inclusion) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Urban League of Broward County completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one summer-only Broward County Public Schools (BCPS) site.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

A few children did not consistently attend the program, resulting in lower number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measures.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (1 point in-time observation):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:



Out-of-School Time (Special Needs) & Respite Initiatives

Annual Performance FY 24-25

Goal: Strengthen the continuum of out-of-school time care for children and youth with special physical, developmental, and behavioral needs

Result: Children are ready to succeed in school.

CSC Funded Program Areas

Out-of-School Time

MOST Special Needs programs offer a safe, positive environment for children and youth with special physical, developmental, and behavioral conditions. These programs enhance academic achievement, support social, developmental, and physical activities, and provide educational field trips and cultural arts opportunities. Lower staff-to-child ratios ensure children and youth receive individualized support.

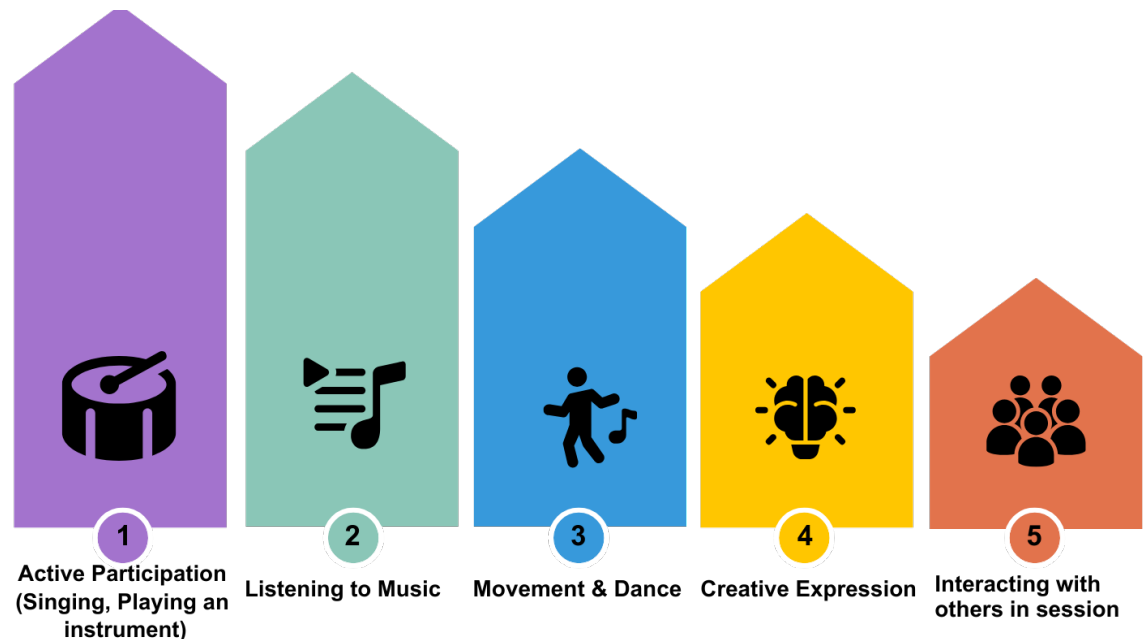
Respite

Provides facility-based care and supervised activities to support parents and caregivers of children with emotional and behavioral health challenges that disrupt daily functioning.

Data Story

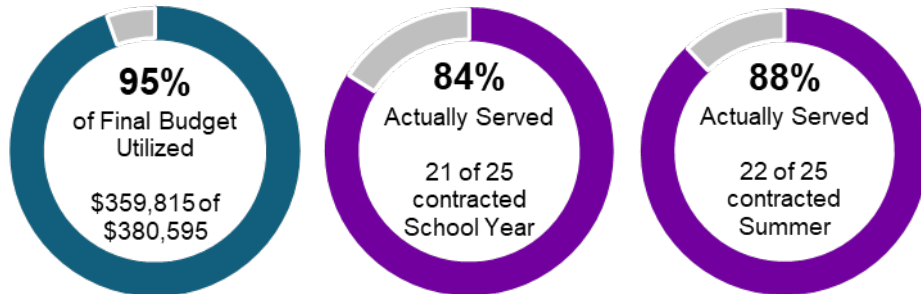
In FY 24-25, program staff reported that children reacted positively to participation in music therapy.

Engagement is a vital component of Music Therapy. We asked the staff directly involved in music therapy to **rank the activities based on participant engagement**, using a scale from 1 (most engaging) to 5 (least engaging). Active participation, such as playing an instrument, was rated as the most engaging activity, while interacting with others was considered the least engaging. These data help providers understand what types of activities work best with young people.



Impactful music therapy activities ranked by engagement

How Much Did We Do? Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☐
Finding Addressed

Programmatic Performance ☒ ☒ ☒
Performing Well

After School Programs, Inc. completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at two year-round Broward County Public Schools (BCPS) sites in Dania Beach and Hollywood. The provider serves children ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

During the school year, enrollment was lower than ideal due to one school site's lower enrollment. During the summer, the Dania Beach Elementary closed due to construction and participants were relocated to Croissant Park Elementary resulting in lower numbers served.

Is Anybody Better Off?

Data Integrity & Fully Measured
Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

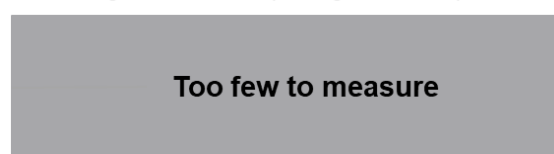
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:

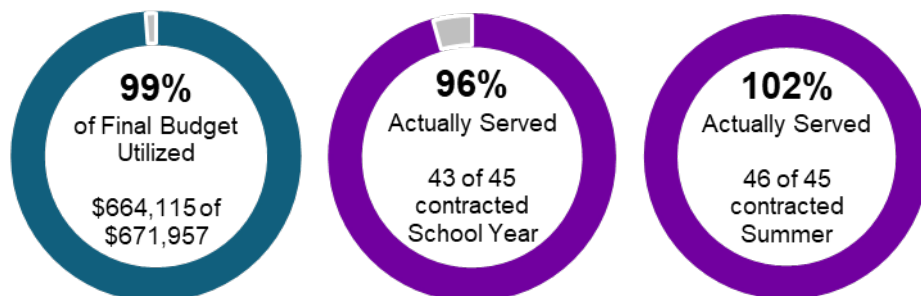


Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Ann Storck Center, Inc. completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site in Fort Lauderdale. The provider serves children ages 3 to 12 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program reviews and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

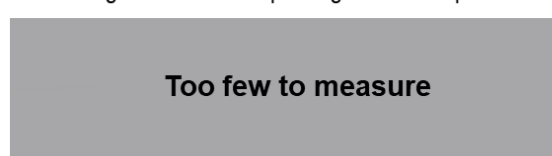
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



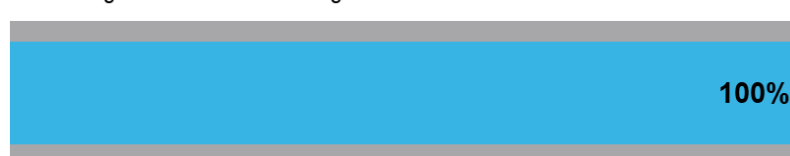
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:

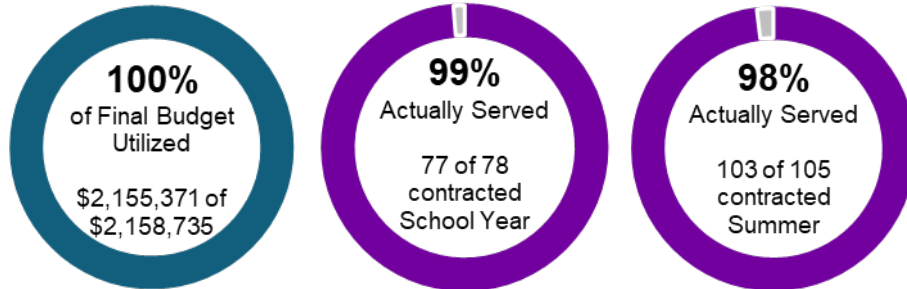


Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Arc Broward, Inc. completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site in Sunrise. The provider serves children and youth ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

In February, the Council approved a \$36,485 budget increase to assist with staff retention which was successful.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

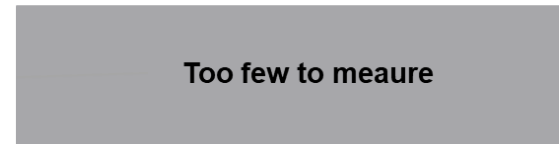
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:

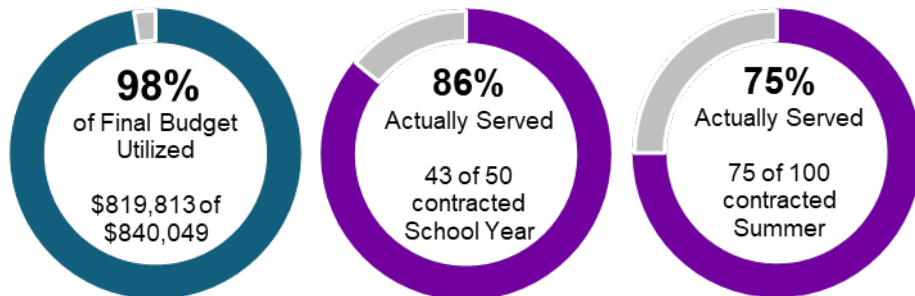


Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Broward Children's Center completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at two year-round community sites in Pompano and Dania Beach. The provider serves children and youth ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program reviews and observation reflected quality service delivery. Caregiver satisfaction surveys reflected satisfaction with the program.

During the school year, a small group of children had inconsistent attendance due to factors such as medical appointments and therapy sessions. In the summer, some families chose Broward County Public Schools (BCPS) Extended School Year (ESY) program, which reduced the overall number of children served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

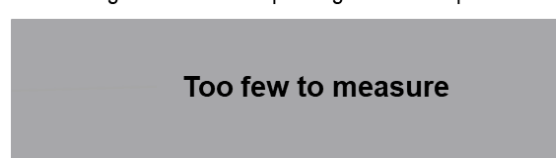
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:

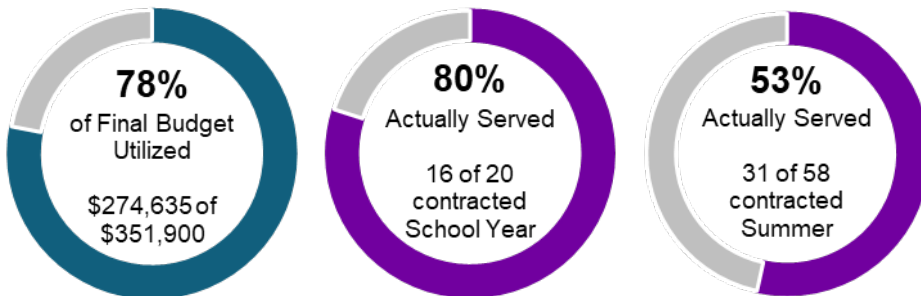


Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Center for Hearing and Communication completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one school year-only Broward County Public Schools (BCPS) site and one summer only BCPS site, both in Plantation. The provider serves children ages 5 to 12 who experience deafness or hearing loss, their siblings, and children of deaf adults.

Program reviews and site observations reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services.

School year and summer enrollment were affected by families' transportation challenges. During the summer, the overlap with the BCPS Extended School Year (ESY) program resulted in half-day programming and lower than expected summer attendance.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

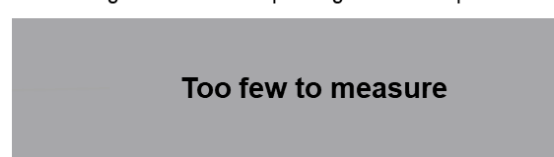
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

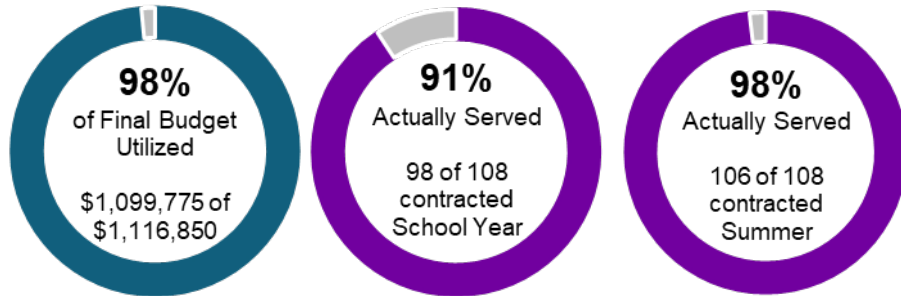


Christina G. Smith Mental Health Associates, LLC

Special Needs - Out-of-School Time FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☒

Performing Well

Christina G. Smith Mental Health Associates, LLC, completed its third year providing services under the MOST RFP. The program provides out-of-school time services at one year-round Broward County Public Schools (BCPS) site, one year-round community site, and one school year-only BCPS site. The provider serves children ages 5 to 12 with moderate to severe behavioral health needs.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

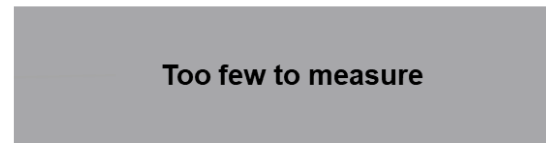
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

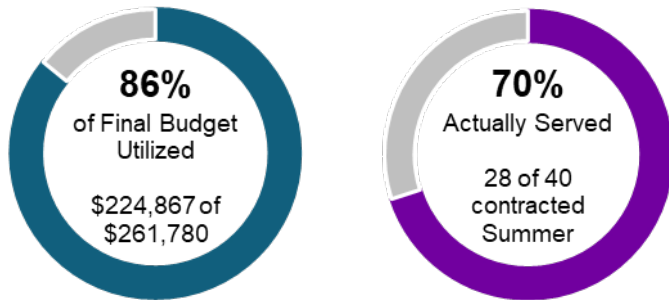


David Posnack Jewish Community Center of South Broward

Special Needs - Out-of-School Time FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☐ ☐ ☐

Program Sunset

The David Posnack Jewish Community Center of South Broward completed its first year providing summer camp services through a leverage partnership with the Sunrise Association, a nationwide organization dedicated to supporting children with cancer and their families.

Program review and site visit reflected quality services. Caregiver satisfaction survey reflected high satisfaction with the program.

Lower than expected enrollment and inconsistent daily attendance are due to factors such as medical appointments and various therapy sessions resulted in lower utilization and number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families who were satisfied with the camp experience:



Percentage of families reporting that the camp impacted their children's coping skills:

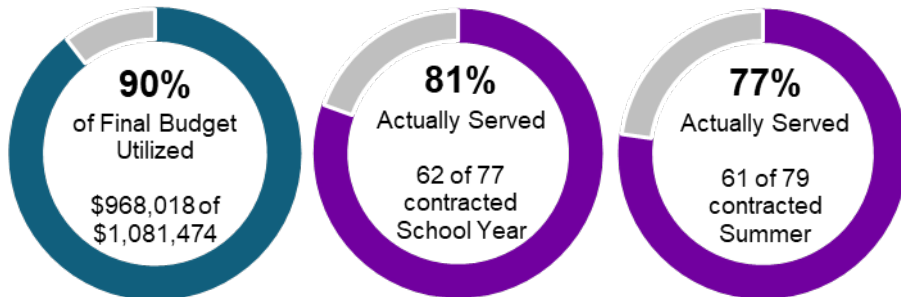


United Community Options

Special Needs - Out-of-School Time FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☐ ☐

On Improvement or Correction Plan

United Community Options completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round Broward County Public Schools (BCPS) site in Pompano and one year-round community site in Fort Lauderdale. The provider offers services to children ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program reviews and site visits reflected that overall service delivery was on track; however, the provider was recommended to remain on a Performance Improvement Plan to address safety concerns observed by CSC staff and MOST consultants during the school year. Caregiver satisfaction surveys reflected satisfaction with the program. CSC staff is providing ongoing technical assistance to address concerns.

Low school year enrollment and the BCPS Extended School Year (ESY) program during the summer at Bright Horizons Center, contributed to lower numbers served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

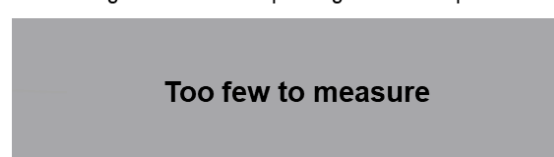
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



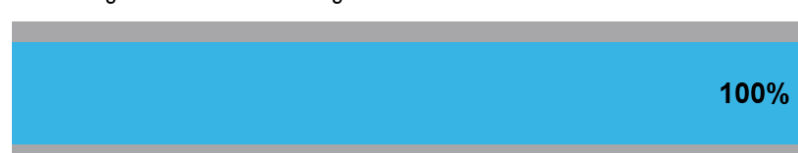
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:

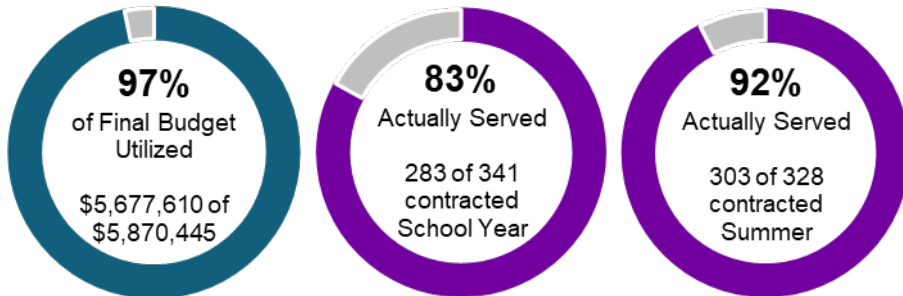


Percentage of children remaining safe:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The YMCA completed its third year providing services under the 2022 MOST RFP. The program provides out-of-school time services at eight year-round Broward County Public Schools (BCPS) sites, 14 school year-only BCPS sites, 2 school year-only community sites, and 2 summer-only BCPS sites. The provider serves children and youth with special needs ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program reviews and site visits reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

Lower attendance among a smaller group of children reduced the overall number served. Due to historic enrollment trends, the contracted number to be served and funding were reduced for FY 25-26.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

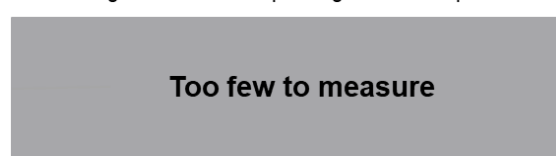
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

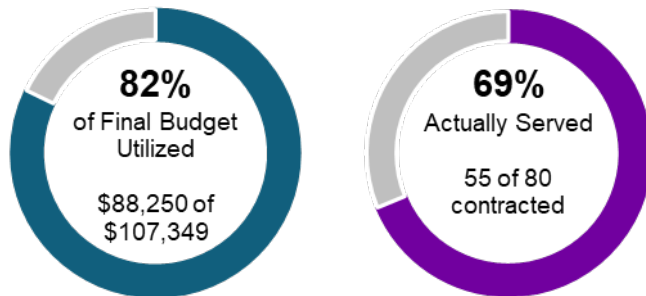


Christina G. Smith Mental Health Associates, LLC

Special Needs – Respite for Youth with Behavioral Health Conditions FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Christina G. Smith Mental Health Associates, LLC completed its fourth year providing services under the 2021 Respite RFP. The program offered weekend respite services for caregivers residing in Broward County. The program operates one community-based site in Plantation.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

Utilization and numbers served were lower than expected due to fewer families engaging in services.

This contract has been extended for one additional year to integrate respite services into the FY 26-27 Family Support RFP.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. Caregivers experiencing reduced stress did not meet due to caregivers experiencing overall stress that was beyond the scope of this program.

■ Goal ■ Measure

Percentage of children expressing/verbalize positive experience in the Respite Program:



Percentage of caregivers experiencing reduced stress:



Percentage of caregivers experiencing improved familial relationships:



Percentage of caregivers reporting improvement in children's behaviors:

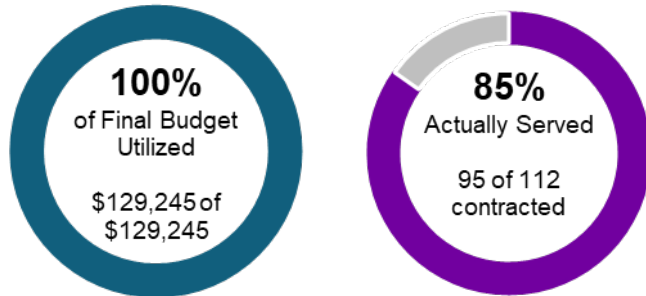


Memorial Healthcare System

Special Needs – Respite for Youth with Behavioral Health Conditions FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Memorial Healthcare System completed its fourth year providing services under the 2021 Respite RFP. The program offered weekend respite services for caregivers residing in Broward County. Services take place at one community-based site located in Hollywood.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

Program attendance was consistent, and some families requested additional program hours; however, low referrals resulted in fewer children enrolled in services.

This contract has been extended for one additional year to integrate respite services into the FY 26-27 Family Support RFP.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of children expressing/verbalize positive experience in the Respite Program:



Percentage of caregivers experiencing reduced stress:



Percentage of caregivers experiencing improved familial relationships:



Percentage of caregivers reporting improvement in children's behaviors:

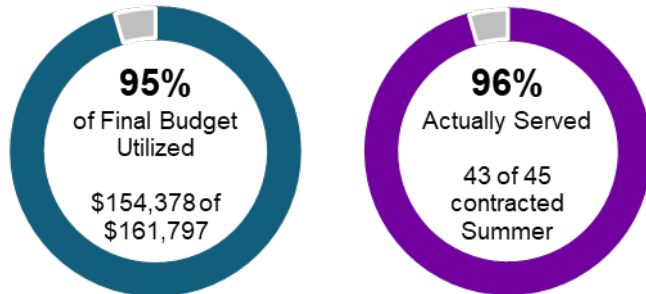


City of Pembroke Pines (Summer Only)

Special Needs - Out-of-School Time FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The City of Pembroke Pines completed its third year providing services under the 2022 MOST RFP. The program provides services at one community site during the summer.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

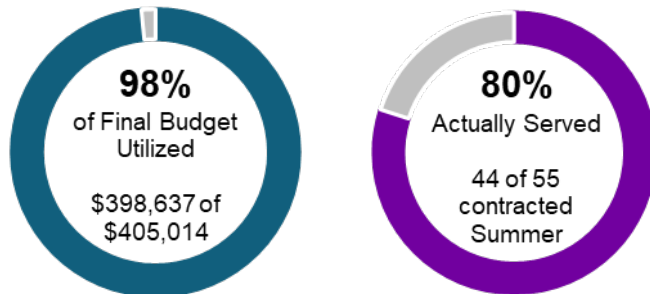


Jewish Adoption and Foster Care Options, Inc. (Summer Only)

Special Needs - Out-of-School Time FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Jewish Adoption and Foster Care Option, Inc. (JAFCO) completed its third year providing services under the 2022 MOST RFP. The program provides summer services at one community site in Sunrise for children with complex developmental needs ages 3 to 22.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

Lower attendance among a smaller group of children reduced the overall number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

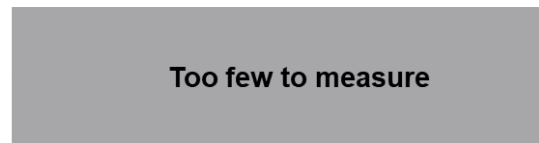
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

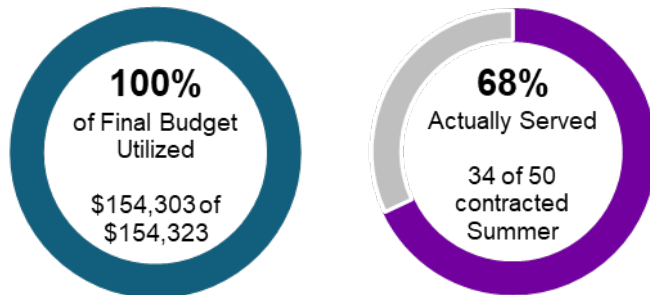


Memorial Healthcare System (Summer Only)

Special Needs - Out-of-School Time FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Memorial Healthcare System completed its third year providing services under the 2022 MOST RFP. The program provides summer services at one early childhood center for children with developmental delays or disabilities ages 3 through 5 years old.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Lower than expected enrollment impacted number to be served; however, consistent daily attendance resulted in full utilization.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too few to measure due to low return rate from school board data sharing/unknown testing parameters for students with special educational needs. New methodologies for measuring academic performance will be explored.

■ Goal ■ Measure

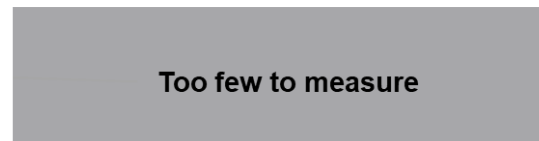
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:



Middle School Initiatives

Annual Performance FY 24-25

Goal: Increase protective/resiliency factors and reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

Result: Children are ready to succeed in school.

CSC Funded Program Areas

Youth FORCE

Provides year-round programming to youth attending high-need middle schools to promote positive youth development and school and community attachment. They include informal counseling, academic supports, community service learning, career exploration, interpersonal skills development, and the Teen Outreach Program (TOP), a nationally recognized social skills curriculum.

Inclusion Supports

Assesses inclusion needs of Positive Youth Development (PYD) providers, and delivers training, technical assistance and coaching as needed.

Choose Peace/Stop Violence Initiative

School-based community collaborative (CSC, BCPS, and United Way) to educate, engage, and empower youth to take action to prevent bullying, youth crime, and violence.

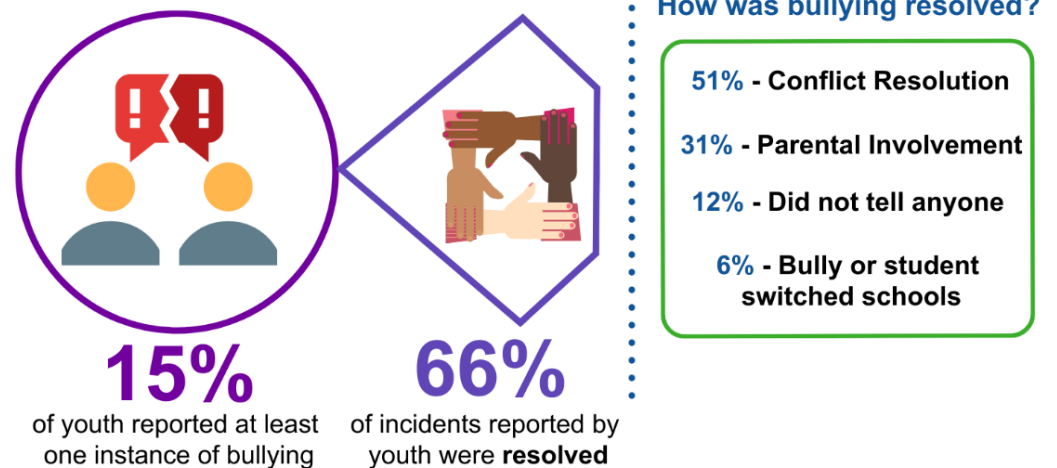
Hanley Center Foundation, Inc.

Provides evidence-based programming to reduce underage drinking and drug use.

Data Story

Youth Force students respond to the Youth Behavior Life Choices Survey, which provides valuable insights into their lived experience. In SY 24–25, 15% of children in Youth Force experienced bullying, either at school or online. Importantly, two-thirds of all reported incidents were resolved, mostly through conflict resolution or parental involvement.

Middle school is a pivotal time for bullying prevention and intervention. Looking at all the reported instances of bullying, many of these students reported resolution through strong family and school partnerships, highlighting the important role of supportive adults in addressing bullying.



Advocacy Network on Disabilities aka CCDH, Inc.

Middle School Initiatives - Youth FORCE FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Advocacy Network on Disabilities, (AND) completed its first year providing services under the 2024 PYD RFP. The provider works collaboratively with PYD providers to increase their capacity to create positive, nurturing, and developmentally appropriate programs that welcome all youth. The provider offers training and mentoring to assist staff in finding pathways to inclusion.

The program review reflected quality service delivery. Virtual and in-person training opportunities were well attended by PYD providers and the community.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of participants attending ADA training demonstrated knowledge about curriculum content:



Percentage of providers receiving individualized coaching and technical assistance that achieved their goals:



Percentage of providers satisfied with coaching:

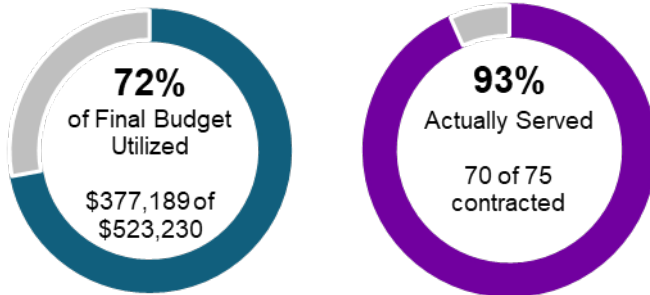


Boys & Girls Clubs of Broward County

Middle School Initiatives - Youth FORCE FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Boys & Girls Clubs of Broward County completed its first year providing services under the 2024 PYD RFP. The program provides services at three year-round community sites.

Program review and site visits reflected that the provider experienced initial challenges with hiring staff and program implementation. However, once the program was fully staffed and technical assistance was provided, all program components were implemented with fidelity. Youth satisfaction surveys reflected high levels of program satisfaction.

As a brand-new provider, all three sites experienced a slow start, which negatively affected utilization as did initial challenges with hiring staff and lower than anticipated attendance.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

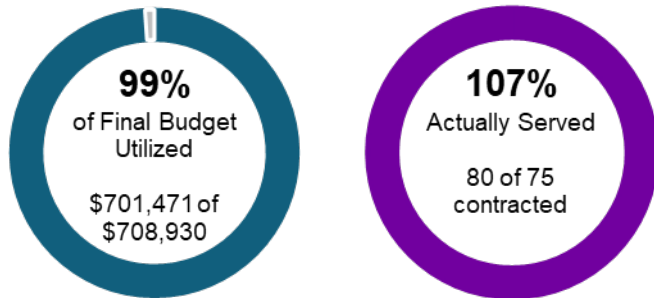


Christina G. Smith Community Mental Health Foundation, Inc.

Middle School Initiatives - Youth FORCE FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring



No Findings

Programmatic Performance



Performing Well

Christina G. Smith Community Mental Health Foundation, Inc., completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at one year-round Broward County Public Schools (BCPS) site, one year-round community site, and one school-year-only BCPS site.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

The high number of youth served reflected robust programming.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for school attendance.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



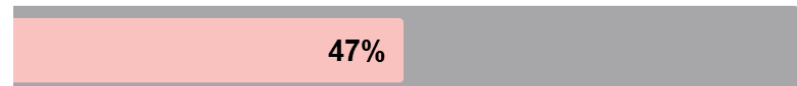
Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

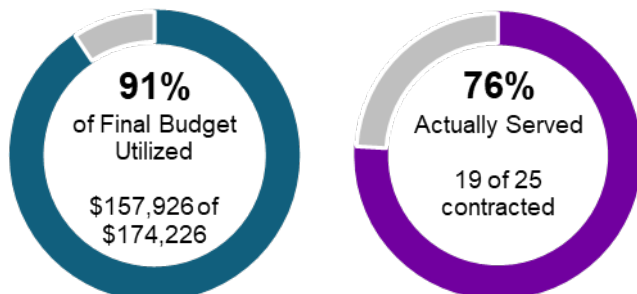


Percentage of youth not obtaining any new law violations during the program:



HOW MUCH DID WE DO?

79Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

The City of West Park completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at one year-round community site.

Program review and site visits reflected that the provider experienced initial challenges with documentation and TOP implementation, in part due to an extended staff vacancy. However, once the vacancy was filled and technical assistance was provided, these items have improved. Youth satisfaction surveys reflected high levels of program satisfaction.

Number served was impacted by both inconsistent attendance and staff vacancy.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider did not meet expectations but provided sufficient data for assessment.

Outcome Measures

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for school attendance.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



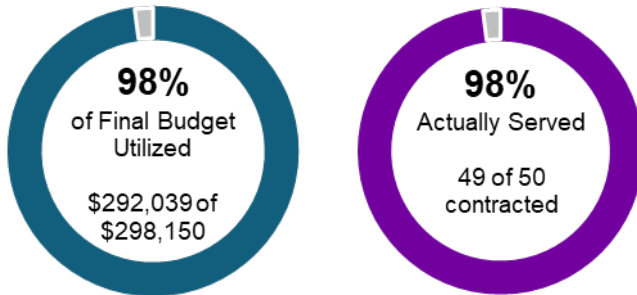
Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:



How Much Did We Do? Utilization



How Well Did We Do It? Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Community Access Center completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at one year-round community site.

Program review and site visits reflected quality service delivery. Youth satisfaction surveys reflected high levels of program satisfaction.

Is Anybody Better Off? Data Integrity & Fully Measured

Provider did not meet expectations but provided sufficient data for assessment.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

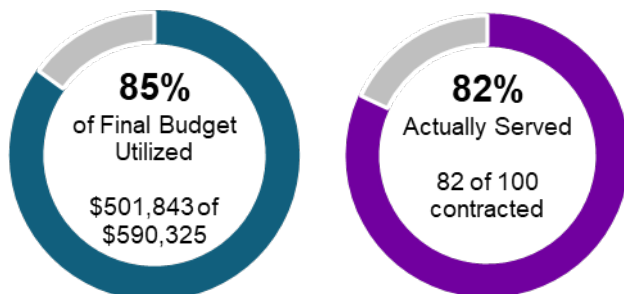


Community Based Connections, Inc.

Middle School Initiatives - Youth FORCE FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring



No Findings

Programmatic Performance



Performing Well

Community Based Connections, Inc. completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

The utilization and number of youth served were lower than the contracted amount due to inconsistent year-round attendance.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

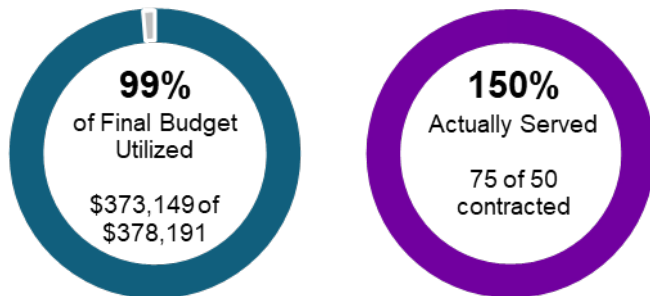


Percentage of youth not obtaining any new law violations during the program:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☐ ☐

On Improvement or Correction Plan

Community Reconstruction, Inc. completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at two year-round Broward County Public Schools (BCPS) sites to high-risk male youth in need of support.

Program review and site visits reflected that the following areas were in need of improvement: documentation including both individual case notes and group notes, completion of service plans, regular case management sessions with the youth, and implementation and documentation of TOP. These programmatic challenges impacted the Youth Development competencies outcome measure. Consequently, the program was placed on a Performance Improvement Plan (PIP), and technical assistance was provided. The provider is receptive to feedback and has begun to implement the strategies identified in their PIP. Youth satisfaction surveys reflected high levels of program satisfaction.

The number of youth served was higher than the contracted amount because the provider over-enrolled, anticipating attrition, which did not occur at the expected level.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider did not meet expectations but provided sufficient data for assessment.

Outcome Measures

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for youth development.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

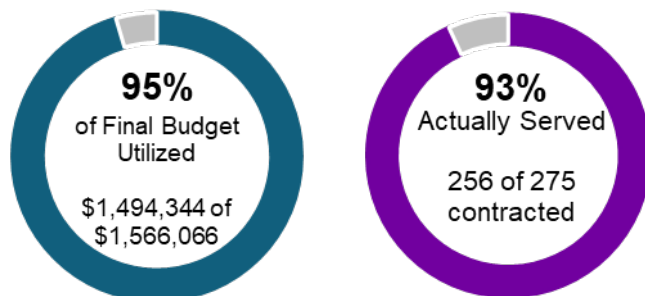


Percentage of youth not obtaining any new law violations during the program:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Crockett Foundation, Inc., completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at five year-round Broward County Public Schools (BCPS) sites.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for school attendance.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

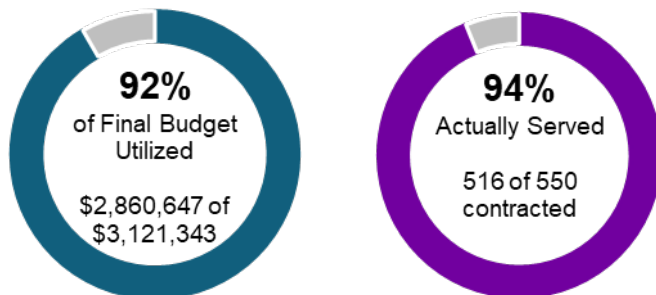


Firewall Centers, Inc.

Middle School Initiatives - Youth FORCE FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Firewall Centers, Inc. completed its first year providing services under the 2024 PYD RFP. The program initially provided out-of-school time services at five year-round Broward County Public Schools (BCPS) sites and one year-round charter school. At the end of the school year and at the principal's request due to a competing afterschool program, the charter school program closed and Firewall moved the slots to three already existing BCPS sites, therefore the contract was not reduced.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

Provider utilized a federal AmeriCorps contract to augment service delivery and provided lower student-to-staff ratios, which positively impacted youth enrollment and retention.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

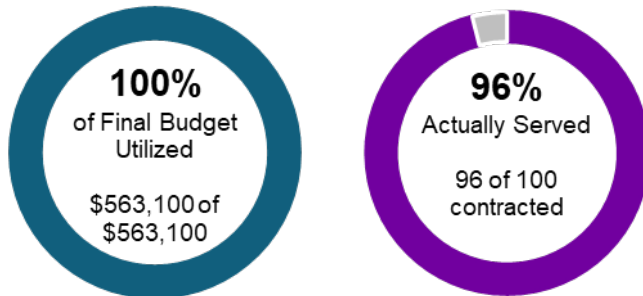


Percentage of youth not obtaining any new law violations during the program:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Helping Abused Neglected and Disadvantaged Youth, Inc. (HANDY) completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at two year-round Broward County Public Schools (BCPS) sites.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for school attendance.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

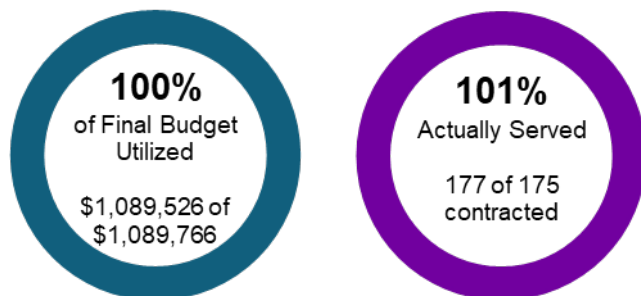


Percentage of youth not obtaining any new law violations during the program:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Harmony Development Center, Inc. completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at two year-round community sites and two year-round Broward County Public Schools (BCPS) sites.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

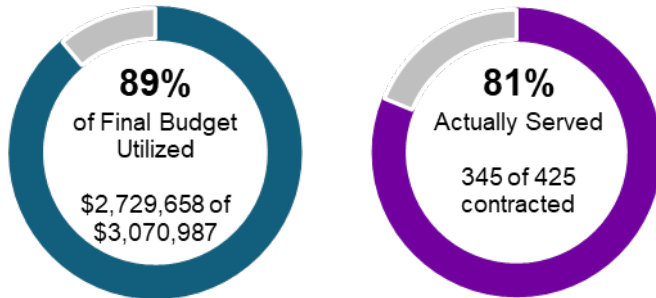


Percentage of youth not obtaining any new law violations during the program:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Hispanic Unity of Florida, Inc. completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at six year-round Broward County Public Schools (BCPS) sites.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

The provider experienced significant staff retention challenges resulting in lower utilization and number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

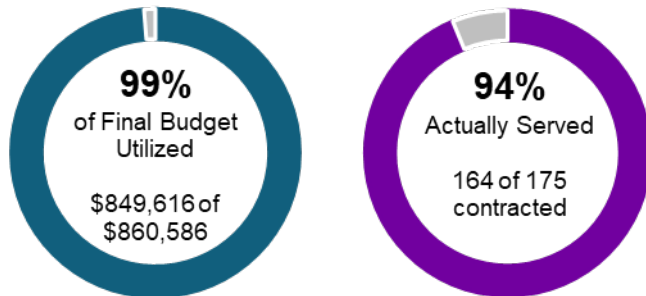


Percentage of youth not obtaining any new law violations during the program:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Memorial Healthcare System completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at three year-round Broward County Public Schools (BCPS) sites.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

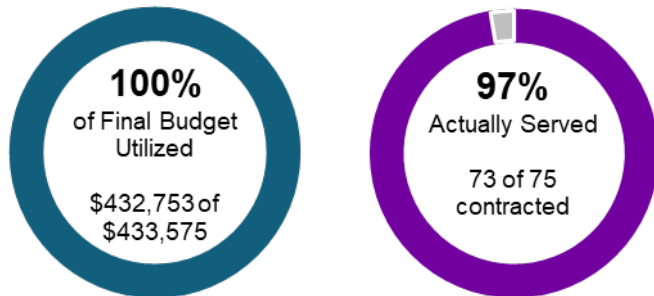


Percentage of youth not obtaining any new law violations during the program:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Urban League of Broward County, Inc. completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at two year-round Broward County Public Schools (BCPS) sites.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

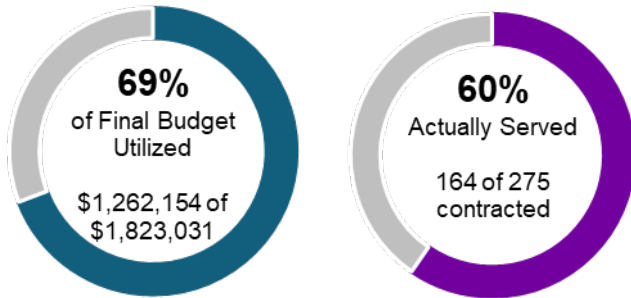


Percentage of youth not obtaining any new law violations during the program:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

YMCA South Florida, Inc. completed its first year providing services under the 2024 PYD RFP. The program provided out-of-school time services at six year-round Broward County Public Schools (BCPS) sites.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

Staff turnover/vacancies and competing BCPS after-school activities affected youth recruitment and engagement. These challenges, along with fully enrolling the Promise Neighborhood expansion first, resulted in lower utilization and numbers served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider did not meet expectations but provided sufficient data for assessment.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

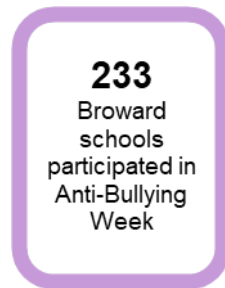
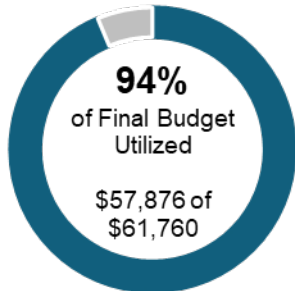


United Way of Broward County

Middle School Initiatives - Choose Peace Initiative FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Choose Peace Stop Violence, a tri-party community collaborative program between the School District, the CSC, and United Way, completed its fifteenth year of funding. The initiative provides violence prevention programming that is school and community-based. The program activities educate and empower youth and their families to address bullying, affirm cultural differences, and make healthier, drug-free lifestyle choices. The Agents of Change peer-led clubs are formed under the leadership of students and supervised by a school-based facilitator with the support of the School District's Choose Peace Facilitator. These clubs operate in 15 middle schools and high schools and set the tone for cultural change, inspiring and empowering the student population to be compassionate leaders and role models for peace and kindness.

Program review reflected highly interactive service delivery and engaging youth development activities.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all performance outputs.



12,500 educational materials on youth violence, prevention, and bullying were distributed at school and community events.

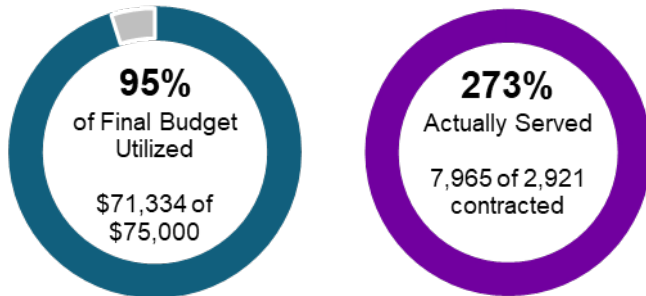
331 youth participated in Agents of Change school-based programs.

Hanley Center Foundation, Inc.

Middle School Initiatives - Substance Abuse Prevention - Leverage FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Hanley Center Foundation, Inc. is in its first year of a 3-year leveraged partnership with a match from the Department of Children and Families' Prevention Partnership Grant, offering the Alcohol Literacy Challenge and the Active Parenting Program to Broward County Public School (BCPS) students and their families with the goal of reducing underage drinking, while promoting positive youth development and effective parenting.

Program review reflected highly interactive quality services.

The number of participants was higher than the contracted amount because of outstanding community collaborations.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of participants successfully completing a prevention program:



Percentage of participants increasing knowledge of alcohol use prevention:



Goal: Reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

Result: Young people successfully transition to adulthood.

CSC Funded Program Areas

High School Initiatives

CSC's LEAP High programs provide academic and personal enrichment services at 18 high-need high schools designed to help youth graduate on time. The programs provide tiered case management services to help youth graduate and achieve their post-secondary aspirations. Youth Leadership Initiatives provide opportunities for self-advocacy, legislative advocacy, work experience, career exploration, and successful post-secondary transition.

Youth Employment Program (SYEP)

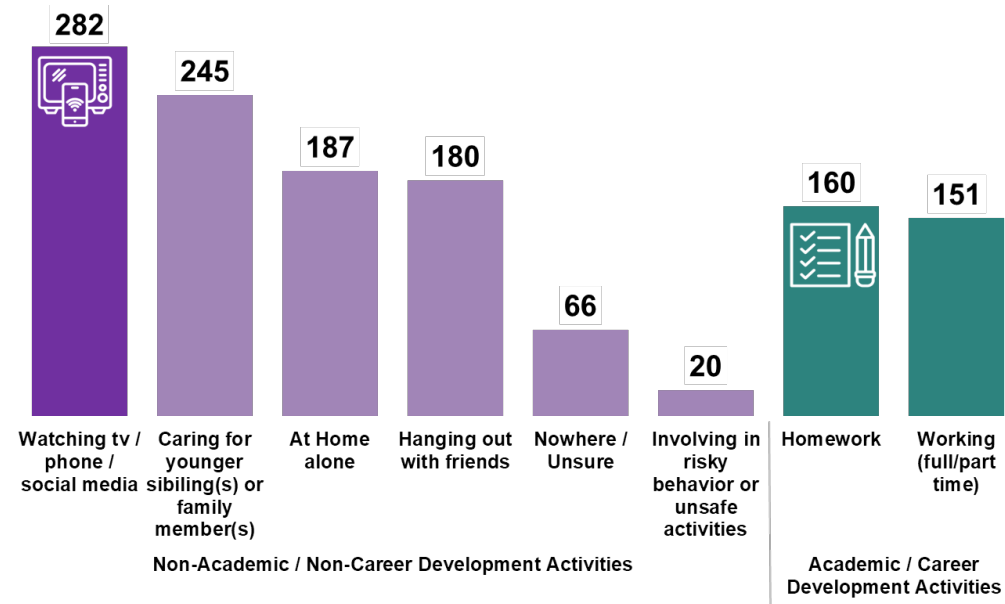
CareerSource Broward, Museum of Discovery & Science, and Junior Achievement provide economically disadvantaged youth with the opportunity to gain employability skills and paid work experience. Opportunities focus on career pathways.

Data Story

Youth survey responses reveal that the LEAP High Programs help keep students' focus on academic learning, providing a productive alternative to a variety of other activities they might otherwise participate in after school.

In a new survey that emphasized the youth perspective, youth were asked **what they would be doing if they were not in the program**. While some young people said they would be doing homework or working, many reported they would be engaged in a wide range of unstructured activities like watching tv and spending time alone or with friends. Students also reported that they might be taking care of siblings or family. LEAP programs provide a positive environment to prioritize academic progress.

What would youth be doing after school if they were not in LEAP programs?

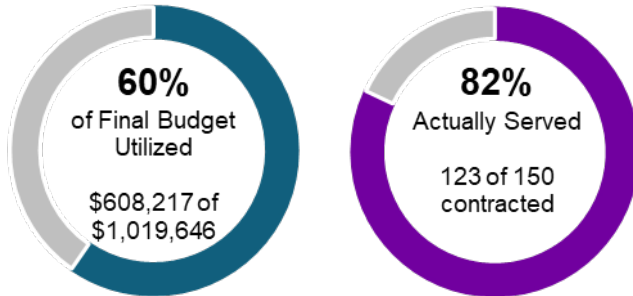


Community Based Connections, Inc.

High School Initiatives - LEAP High FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Community Based Connections, Inc. completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at three year-round alternative charter school sites.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

The program experienced a slow start at two new sites, Academic Solutions Academy and SunEd High South Campus, which impacted overall utilization and numbers served. Additionally, the number of youth served was lower than the contracted amount due to inconsistent attendance. Childcare barriers for participating youth and conflicting youth employment schedules affected youth recruitment and retention.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements. Students who participate in this LEAP program attend alternative high schools. Due to the challenging population served, the outcome goals were modified in this new RFP cycle.

■ Goal ■ Measure

Percentage of 12th Graders (Seniors) enrolled in a Post-Secondary option or employed after graduation:



Percentage of youth enrolled in credit recovery achieving gains in focus subject:

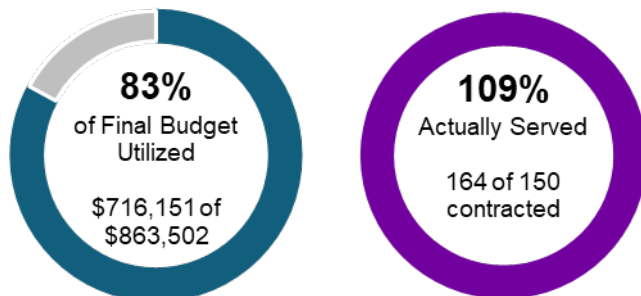


Percentage of youth attending school regularly:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Firewall Centers, Inc. completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at two year-round Broward County Public Schools (BCPS) sites.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

Provider utilized a federal AmeriCorps contract to augment service delivery and provided lower student-to-staff ratios, which positively impacted youth enrollment and retention.

The number of youth served was higher than the contracted amount because the provider over-enrolled, anticipating attrition, which did not occur at the expected level. Under-utilization occurred due to inconsistent attendance primarily in the summer.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of 12th Graders (Seniors) enrolled in a Post-Secondary option or employed after graduation:



Percentage of youth improving their science grade:



Percentage of youth improving their math grade:



Percentage of youth improving their Language/Reading grade:



Percentage of youth decreasing external suspensions:

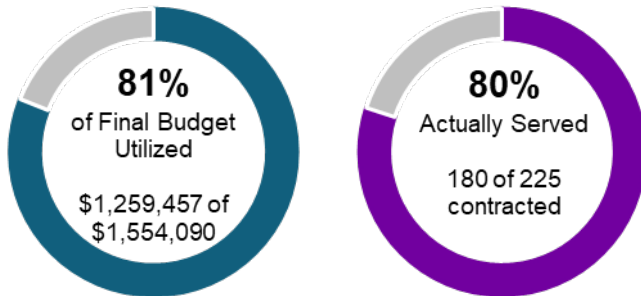


Percentage of youth attending school regularly:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Hispanic Unity of Florida, Inc. completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at three year-round Broward County Public Schools (BCPS) sites.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

The provider experienced significant staff retention challenges resulting in lower utilization and number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of 12th Graders (Seniors) enrolled in a Post-Secondary option or employed after graduation:



Percentage of youth improving their science grade:



Percentage of youth improving their math grade:



Percentage of youth improving their Language/Reading grade:



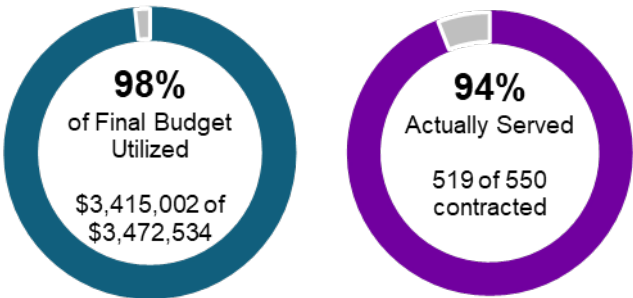
Percentage of youth decreasing external suspensions:



Percentage of youth attending school regularly:



HOW MUCH DID WE DO?
Utilization



HOW WELL DID WE DO IT?
Financial & Administrative Monitoring ☒ ☒ ☒
No Findings

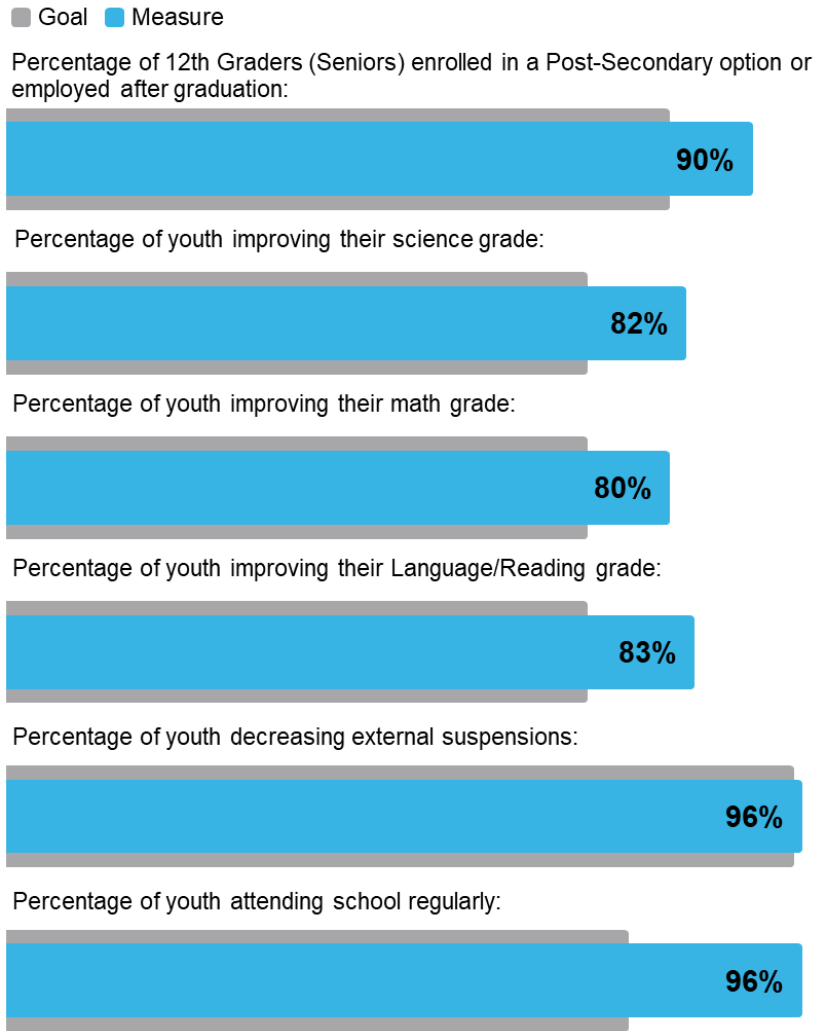
Programmatic Performance ☒ ☒ ☒
Performing Well

YMCA of South Florida, Inc. completed its first year providing services under the 2024 PYD RFP. The program provides out-of-school time services at ten year-round Broward County Public Schools (BCPS) site.

Program review and site visits reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

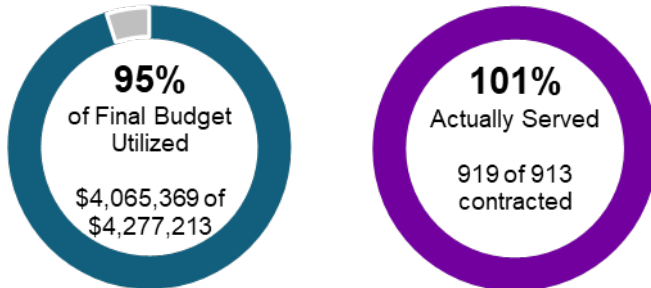
IS ANYBODY BETTER OFF?
Data Integrity & Fully Measured
Provider met expectations.

Outcome Measures
Provider met all Council goals for performance measurements.



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

CareerSource Broward completed its 21st year of CSC funding for the Summer Youth Employment Program (SYEP). This collaborative summer work experience program provides paid employability skills training and employment opportunities for 16 to 18 year-olds at worksites throughout Broward County.

Program review reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

☐ Goal ☒ Measure

Percentage of youth were satisfied with their work experience:



Percentage of employers indicating high satisfaction with the program support and youth employee(s):



Percentage of youth demonstrating proficiency in employability and job retention skills:



Percentage of youth successfully completing the program:

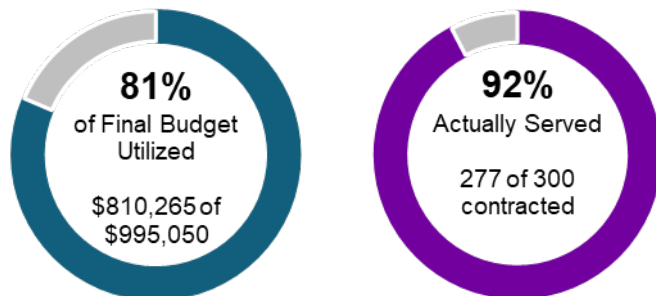


Junior Achievement of South Florida

High School Initiatives - Summer Youth Employment Program (SYEP) - CareerBound FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Junior Achievement of South Florida completed its second year of the Junior Achievement Career Bound program under a leverage contract. The program provides a 10-month youth employability skills program and a paid summer work experience to youth ages 15 to 18 at select Broward County schools. CSC funds the summer employment component of the program.

Program reviews and site visits reflected that the program provided needed services for youth and families in high-need communities. Both employer and youth surveys reflected a high level of satisfaction with the program.

Challenges with recruitment and consistent attendance resulted in underutilization.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating work readiness:



Percentage of employers reporting satisfaction with interns:



Percentage of youth reporting satisfaction with internship:



Percentage of youth successfully completing program requirements:



Junior Achievement of South Florida

High School Initiatives - Summer Youth Employment Program (SYEP) – Pre-Apprenticeship FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Junior Achievement of South Florida completed its first year of the Junior Achievement Pre-Apprenticeship program under a leverage contract with a May 2025 start date. The program offers 150 hours of industry-specific workforce development and employability skills training, along with a paid summer work experience for youth aged 17 to 18 who are on track to graduate from select Broward County schools. CSC funds the summer employment component of the program.

The program review reflected that the program provided quality services to eligible youth in high-need communities. Both employer and youth surveys reflected a high level of satisfaction with the program.

Youth completed industry certifications and were ready to be placed; however, placements were not immediately available due to some work sites with extensive onboarding requirements, resulting in youth not being able to complete the 90-day work experience during the term of this agreement. Challenges with hiring and onboarding processes led to lower-than-expected participation and underutilization. After the contract term ended, provider continued placing youth in jobs.

IS ANYBODY BETTER OFF?

Outcome Measures



100% of youth earned industry certifications.

100% of youth demonstrated work readiness in their pre-apprenticeship field.

100% of youth were placed in pre-apprenticeship jobs after 150-hours of programming.

8 youth completed 90 days of pre-apprenticeship employment.

7 youth continued paid employment after their 90-day pre-apprenticeship employment.

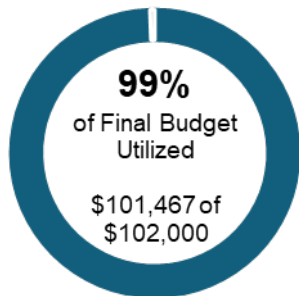
100% of youth were satisfied with their experience.

Broward Education Foundation

High School Initiatives - Youth Leadership – Bridge 2 Life FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☒

Performing Well

Broward Education Foundation (BEF) is the backbone agency for Bridge 2 Life (B2L). B2L, Broward County's Local College Access Network, is responsible for helping graduating high school students and their families successfully transition to post-secondary educational opportunities and/or employment. B2L focuses on career pathways exploration, increasing college affordability knowledge, and implementing a permanent peer-to-peer process for youth engagement that enables young people to improve college and career opportunities for other youth in Broward County.

Through their one-on-one guidance and support, B2L has continued to help families complete the Free Application for Federal Student Aid (FAFSA) while helping students complete their college admissions and/or Bright Futures applications. B2L offers stipends to youth who implement social media engagement campaigns that promote career pathway exploration opportunities.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.



50% of seniors completed their FAFSA in the previous year.

3,785 youth and parents scheduled one-on-one support to complete their college applications and financial aid forms.

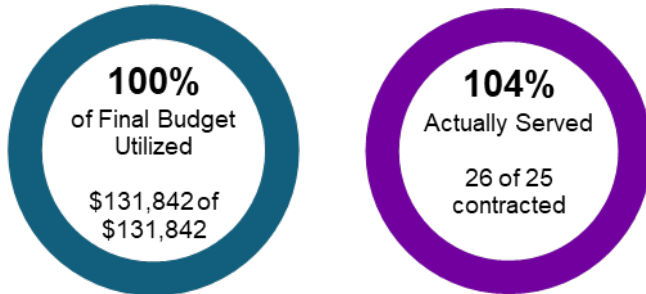
7,719 graduating seniors completed their Bright Futures application.

Museum of Discovery & Science

High School Initiatives - Youth Leadership - Aviation Academy FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Museum of Discovery and Science completed its second year of the Aviation Academy program under a leverage contract executed in October 2023. The program provides summer, after-school, and weekend aviation education and workforce development training to youth in grades 10 to 12 at participating high schools who have a teacher, guidance counselor, or program coordinator recommendation.

Program review reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth increasing knowledge of aviation concepts:



Percentage of youth demonstrating proficiency in employability and job retention skills:

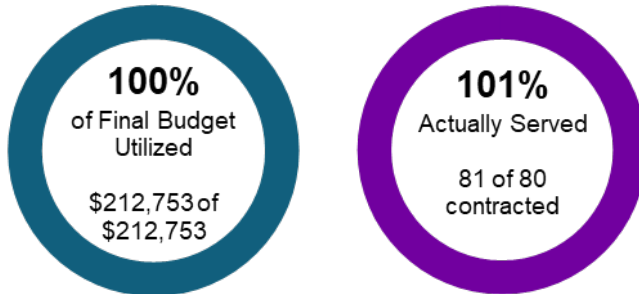


Museum of Discovery & Science

High School Initiatives – Youth Leadership - EcoExplorers FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Museum of Discovery and Science completed its final year of the Everglades EcoExplorers program under a leverage contract executed in June 2021. The program provides summer, after-school, and weekend environmental education, workforce development training, and employment to youth in grades 10 to 12 at participating Broward County high schools.

Program review reflected quality service delivery and youth satisfaction surveys reflected high levels of program satisfaction.

This contract sunset in September 2025. New leverage was approved for a contract beginning October 1, 2025.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth increasing knowledge of science concepts:

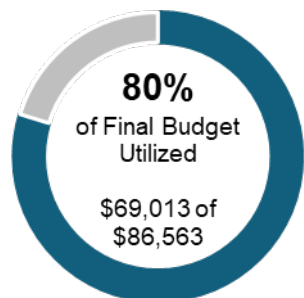


Percentage of youth demonstrating proficiency in employability and job retention skills:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Fort Lauderdale Independence Training & Employment Center (FLITE) Youth System Organizing (YSO) program is in its fifth and final year. The YSO provides a framework for Transitioning to Independent Living (TIL) youth and supportive system professionals to co-identify and co-create solutions that improve Broward's Child Welfare System and outcomes for TIL youth. The YSO teaches TIL youth community organizing and advocacy skills so they can be authentically engaged in the governance of Broward's Child Welfare System (CWS).

Through their engagement, the Youth System Organizers have continued to build relationships with TIL youth and system professionals to improve the CWS and TIL youths' successful transition to independence. One result was the creation and administration of a system of care quality and accountability survey that the YSO presented to the Children and Families Leadership Alliance (CFLA).

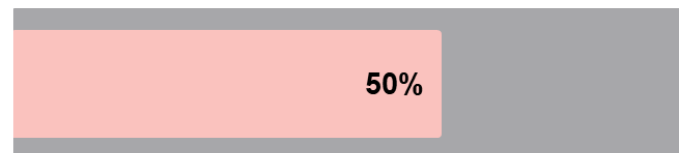
IS ANYBODY BETTER OFF?

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. Provider did not meet the goal for youth advocacy campaigns.

■ Goal ■ Measure

Percentage of youth advocacy campaigns implemented with fidelity:



Percentage of youth attendance at meetings and events:



Percentage of youth improving organizing and leadership competencies:



Percentage of youth satisfied with YSO trainings and events:



Supported Training & Employment Program (STEP)

Annual Performance FY 24-25

Goal: Strengthen the continuum of care for children and youth with special needs.

Result: Young people successfully transition to adulthood.

CSC Funded Program Areas

Supported Training & Employment Program (STEP)

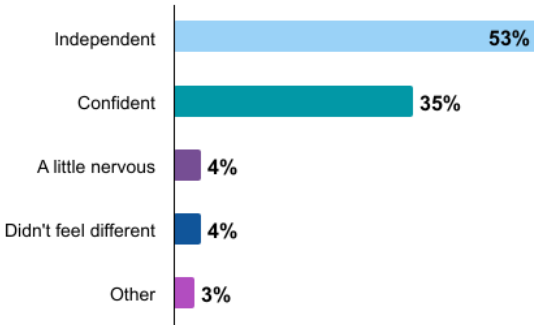
The STEP program prepares teens with disabilities for post-school independence through after-school programming and paid summer employment supported by on-site professional job coaches. Programming is guided by individual service plan goals and prioritizes career readiness, independent living, and character development.

Data Story

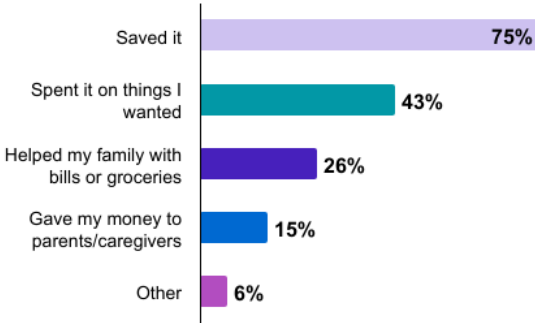
In FY 24-25, youth in STEP reported that earning their own money had a positive impact on their confidence and allowed them to save money and help their families.

Youth in STEP completed a survey about their experiences with the program. They responded to questions about transportation, what they did with their earnings, and their self-worth. Youth were allowed to pick multiple responses that applied to them. They overwhelmingly reported positive impacts on their lives, demonstrating the important role STEP plays in training young people with special needs for real-world employment as they transition to adulthood.

How did having your own money make you feel?



What did you do with the money you earned from STEP Summer Internship?



HOW MUCH DID WE DO?
Utilization



HOW WELL DID WE DO IT?
Financial & Administrative Monitoring ☒ ☒ ☒
No Findings

Programmatic Performance ☒ ☒ ☒
Performing Well

The Ann Storck Center completed its first year under the 2024 PYD RFP. The program offers out-of-school time services at four Broward County Public Schools (BCPS) sites during the school year, and community-based supported employment and an on-site summer academy during the summer for youth with disabilities.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

IS ANYBODY BETTER OFF?
Data Integrity & Fully Measured
Provider met expectations.

Outcome Measures
Provider met 2 of 3 Council goals for performance measurements. Too soon to measure for employed or pursuing post-secondary education post completion, as no students completed the program during the contract year.

■ Goal ■ Measure

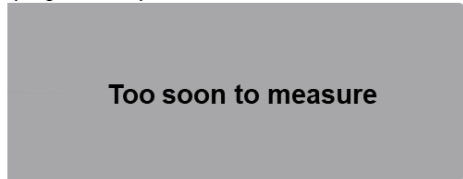
Percentage of youth reporting improvement in employability skills:



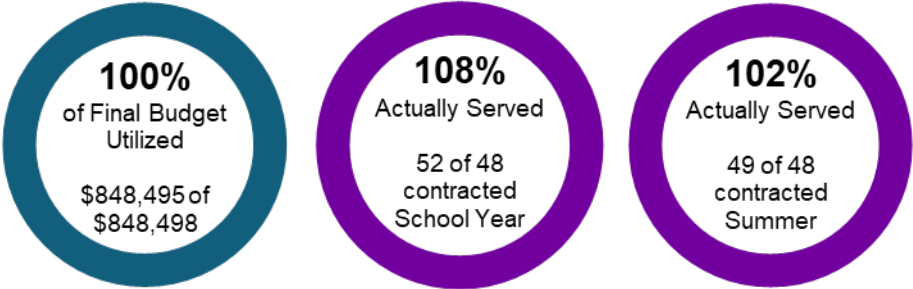
Percentage of youth demonstrating improvement in employability skills:



Percentage of youth employed or pursuing post-secondary education post program completion:



HOW MUCH DID WE DO?
Utilization



HOW WELL DID WE DO IT?
Financial & Administrative Monitoring ☒ ☒ ☒
No Findings

Programmatic Performance ☒ ☒ ☒
Performing Well

Arc Broward completed its first year under the 2024 PYD RFP. The program offers out-of-school time services at three Broward County Public Schools (BCPS) sites and two community-based sites during the school year, and community-based supported employment during the summer for youth with disabilities.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?
Data Integrity & Fully Measured
Provider met expectations.

Outcome Measures
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth reporting improvement in employability skills:



Percentage of youth demonstrating improvement in employability skills:



Percentage of youth employed or pursuing post-secondary education post program completion:



Center for Hearing and Communication with KID, Inc. as Fiscal Sponsor

Special Needs - Supported Training & Employment Program (STEP) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Center for Hearing and Communication completed its first year under the 2024 PYD RFP. The program offers out-of-school time services at one Broward County Public Schools (BCPS) site during the school year, and community-based supported employment during the summer for youth with disabilities.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 1 of 2 Council goals for performance measurements. Too soon to measure for employed or pursuing post-secondary education post completion as no students completed the program during the contract year.

■ Goal ■ Measure

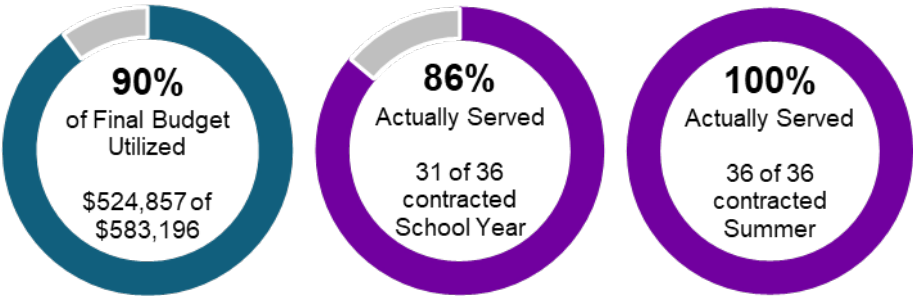
Percentage of youth demonstrating proficiency in employability and job retention skills:



Percentage of youth employed or pursuing post-secondary education post program completion:



HOW MUCH DID WE DO?
Utilization



HOW WELL DID WE DO IT?
Financial & Administrative Monitoring ☒ ☒ ☒
No Findings
Programmatic Performance ☒ ☒ ☒
Performing Well

Christina G. Smith Mental Health Associates, LLC completed its first year under the 2024 PYD RFP. The program offers out-of-school time services at two Broward County Public Schools (BCPS) sites and one community-based site during the school year, and community-based supported employment during the summer for youth with disabilities.

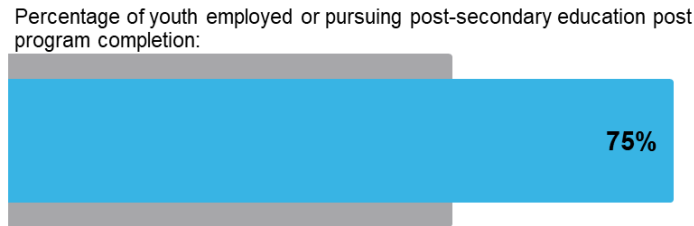
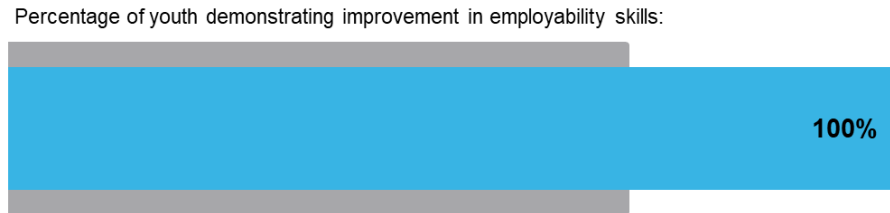
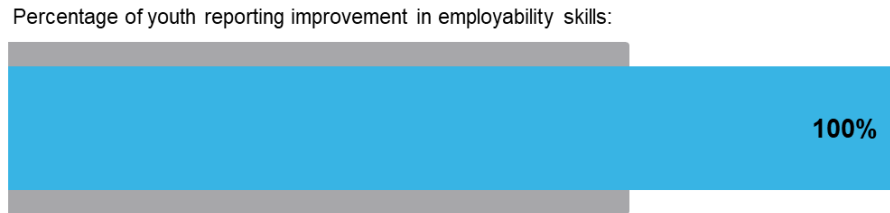
Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Number served during the school year was lower than expected due to inconsistent school attendance.

IS ANYBODY BETTER OFF?
Data Integrity & Fully Measured
Provider met expectations.

Outcome Measures
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

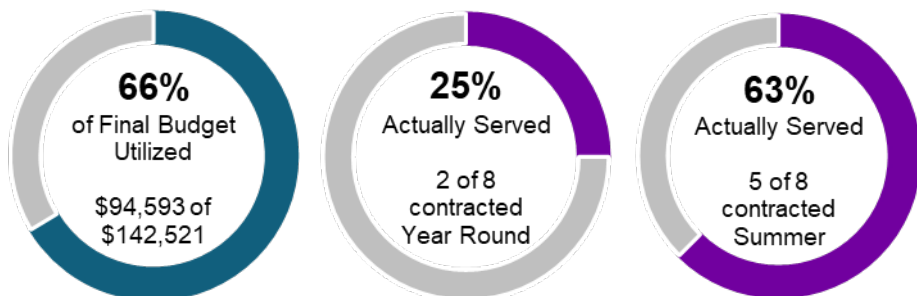


Goodwill Industries of South Florida

Special Needs - Supported Training & Employment Program (STEP) FY 24-25

HOW MUCH DID WE DO?

63 Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☒

Performing Well

Goodwill Industries of South Florida, Inc completed its first year under the 2024 PYD RFP. The program offers out-of-school time services at one community-based site during the school year, and community-based supported employment during the summer for youth with disabilities.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced a slow start, which impacted overall utilization and number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met 2 of 3 Council goals for performance measurements. Too soon to measure for employed or pursuing post-secondary education post completion as no students completed the program during the contract year.

■ Goal ■ Measure

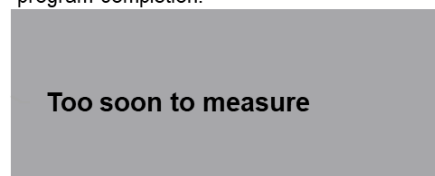
Percentage of youth reporting improvement in employability skills:



Percentage of youth demonstrating improvement in employability skills:



Percentage of youth employed or pursuing post-secondary education post program completion:

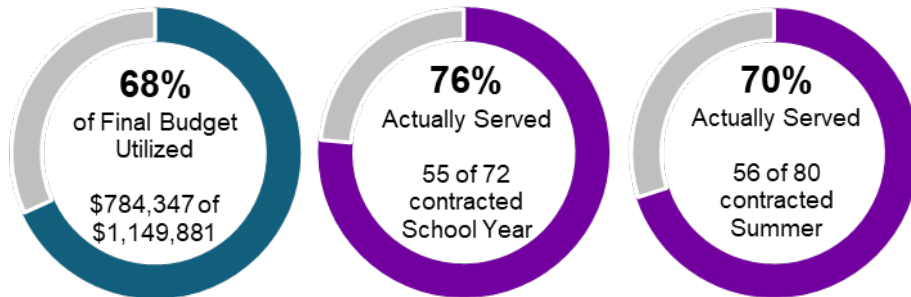


United Community Options

Special Needs - Supported Training & Employment Program (STEP) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

United Community Options (UCO) completed its first year under the 2024 PYD RFP. The program offers out-of-school time services at seven Broward County Public Schools (BCPS) sites and one community site during the school year, and community-based supported employment and an on-site summer academy during the summer for youth with disabilities.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received. CSC Staff continues to provide ongoing technical assistance to address youth recruitment.

Low program enrollment and attendance resulted in low utilization for school year and summer. As a result of low referrals to one community-based site, the provider opted to close the site and fold the numbers into their main headquarters.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met 1 of 2 Council goals for performance measurements. Too soon to measure for employed or pursuing post-secondary education post completion as no students completed the program during the contract year.

■ Goal ■ Measure

Percentage of youth demonstrating proficiency in employability and job retention skills:

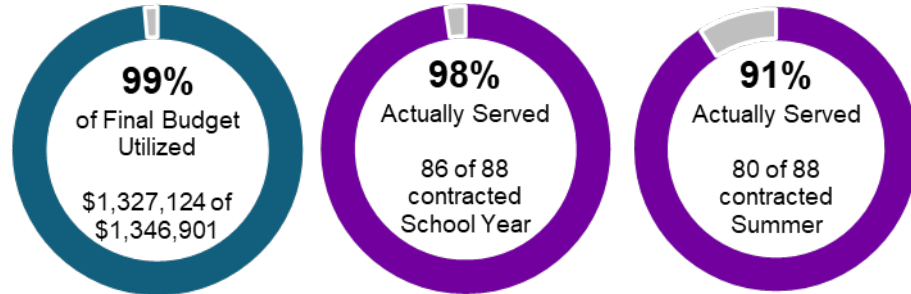


Percentage of youth employed or pursuing post-secondary education post program completion:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Young Men's Christian Association of South Florida, Inc (YMCA) completed its first year under the 2024 PYD RFP. The program offers out-of-school time services at five Broward County Public Schools (BCPS) sites, one charter school site, and one community-based site during the school year, and community-based supported employment during the summer for youth with disabilities.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth reporting improvement in employability skills:



Percentage of youth demonstrating improvement in employability skills:



Percentage of youth employed or pursuing post-secondary education post program completion:



Healthy Youth Transitions & Independent Living

Annual Performance FY 24-25

Goal: Improve life outcomes for dependent, justice-involved, crossover, LGBTQ and disconnected youth transitioning to adulthood, with a special focus on youth in foster care and/or other non-traditional living arrangements.

Result: Young people successfully transition to adulthood.

CSC Funded Program Areas

Healthy Youth Transitions (HYT)

Provides life coaching and counseling services using the Transition to Independence Process (TIP) Model, to promote the development of life skills, academic, and employability skills to help youth transition successfully into adulthood. Since 2004, a partnership with The Jim Moran Foundation has added \$590K annually to support HYT.

Fort Lauderdale Independent Training & Education Center (FLITE)

A community collaborative providing coordination, resources, and direct services to the Transition to Independent Living population in Broward County.

Youth Internships & Career Exploration

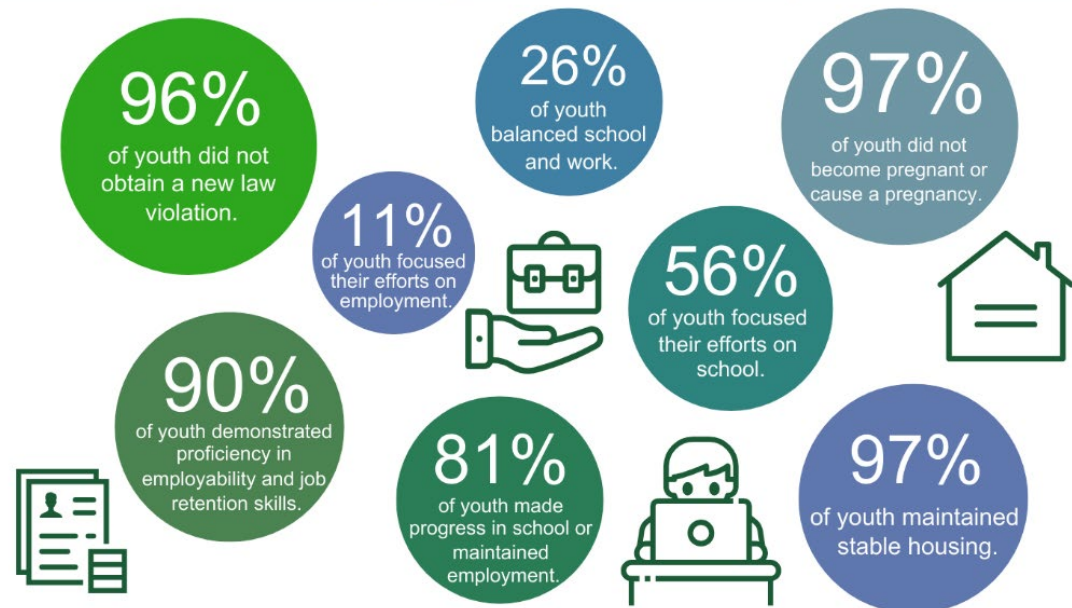
Provides paid internships and career exploration for transitional-aged youth ages 16 to 22 in Broward County.

Data Story

HYT Life Coaches help youth learn essential life skills and connect them to vital resources, leading to a successful transition to independent living.

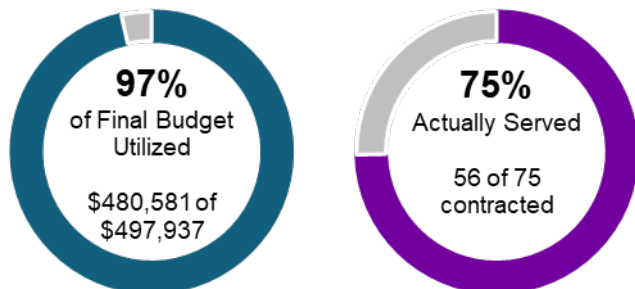
HYT eligible youth face uncertainty as they age into adulthood. They are at a higher risk for homelessness, unemployment, involvement with the criminal justice system, and incomplete educational pathways. As seen by their outcomes in aggregate, HYT programs are effectively addressing these risk factors and preparing youth in domains that are critical for young adult life.

HYT Youth are prepared for Independent Living



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Camelot Community Care, Inc. completed its first year providing services under the 2024 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, case management, and counseling services to youth who are transitioning out of the child welfare system with special behavioral health conditions.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth served was lower than the contracted amount due to more intense programming for youth with complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:



Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:

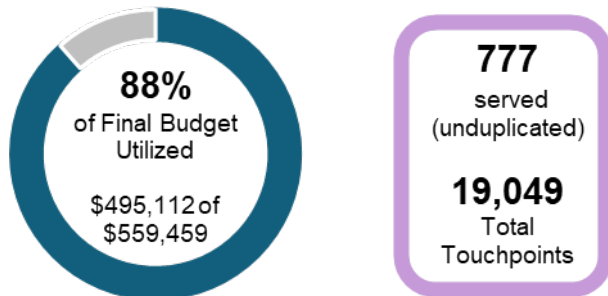


FLITE Center, Inc. with Fiscal Sponsor KID, Inc.

Independent Living - One Stop Resource Center FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☐ ☐

On Improvement or Correction Plan

In 2014, the Council approved community collaborative funding for FLITE, Inc. with KID as Fiscal Sponsor in collaboration with the Community Foundation, The Jim Moran Foundation, United Way, and CareerSource to provide coordination, resources, and direct services to the Transitional Independent Living (TIL) population in Broward County. FLITE Center serves as a One-Stop Resource Center that serves TIL youth with individualized services based on their needs, including connections to housing and employment opportunities, referrals to community resources, access to benefits, and educational assistance with GED preparation and post-secondary training.

Program review reflected that FLITE Center provided essential services to TIL youth, reflecting its status as the hub for TIL services. The Program is currently addressing a Performance Improvement Plan (PIP) due to data integrity issues. The Provider upgraded their database system and have made significant improvements in analyzing and reporting their data. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The provider experienced significant staff and management vacancies, which impacted the number of youth engaged and referred for life coaching and overall utilization. Number to be served was reduced for FY 25-26 to better align with historical performance. Ongoing technical assistance is being provided.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. Provider did not meet the goal for connections to CSC HYT Life coach due to changes in tracking technology and staffing issues.

■ Goal ■ Measure

Percentage of eligible youth connected to CSC HYT Life Coach :



Percentage of youth who were connected to required services based on initial contact with the Resource Navigator:



Percentage of youth with stable housing:



Percentage of youth whose needs were successfully met by Crisis Coordinator:

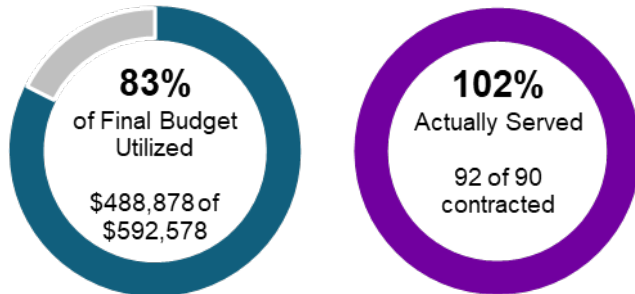


Gulf Coast Jewish Family and Community Services, Inc.

Independent Living - Healthy Youth Transitions (HYT) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Gulf Coast Jewish Family and Community Services, Inc. completed its first year providing services under the 2024 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to offer meaningful life coaching, case management, and counseling services with youth transitioning out of the child welfare system.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected high levels of program satisfaction.

Utilization was below ideal due to more youth engaging in group therapy sessions rather than individual or family therapy. The number served was slightly higher than the contracted amount due to some youth aging out of the program and moving out of the service area, allowing for additional enrollment throughout the year.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:

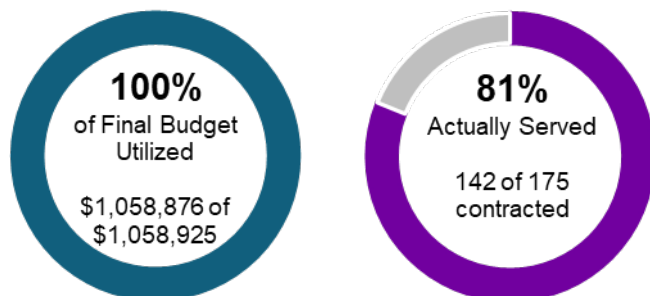


Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

HANDY, Inc. completed its first year providing services under the 2024 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching and counseling services to youth transitioning out of the child welfare system and those living in both formal and informal relative care settings.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The number served was lower than contracted due to challenges engaging/recruiting new population of youth at alternative schools.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:

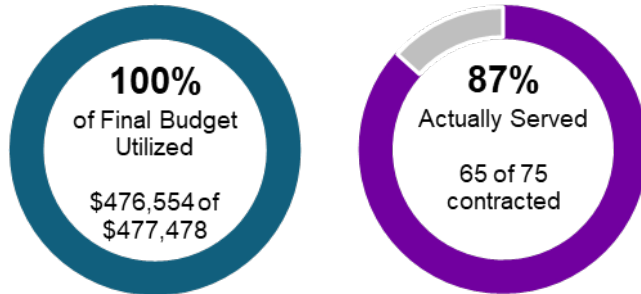


Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Harmony Development Center, Inc. completed its first year providing services under the 2024 Healthy Youth Transition RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and counseling services with youth transitioning out of the child welfare system and those in middle and high school throughout Broward County with delinquency involvement.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth served was lower than the contracted amount due to providing more intensive services to youth with more complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (≥18yrs):



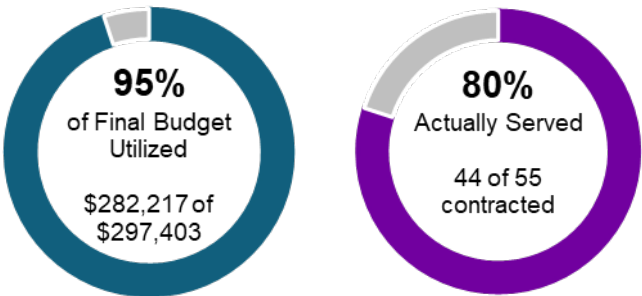
Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:



Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



HOW MUCH DID WE DO?
Utilization



HOW WELL DID WE DO IT?
Financial & Administrative Monitoring ☒ ☒ ☒
No Findings

Programmatic Performance ☒ ☒ ☒
Performing Well

Henderson Behavioral Health, Inc. completed its first year providing services under the 2024 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, counseling, and supported housing to youth with complex behavioral health needs aging out of the child welfare system.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth served was lower than the contracted amount due to the more intense programming for youth with complex needs.

IS ANYBODY BETTER OFF?
Data Integrity & Fully Measured 
Provider met expectations.

Outcome Measures
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:

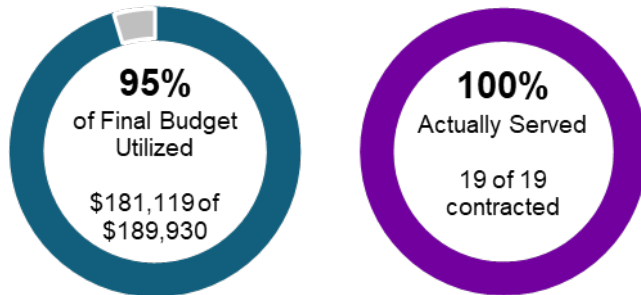


Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

HOMES, Inc. completed its ninth year of this community collaborative with The Jim Moran Foundation. The Jim Moran Foundation funds housing for Transitional Independent Living (TIL) youth and CSC funds internships for TIL youth.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing internship:



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:



Percentage of sites indicating satisfaction with program support and youth intern(s):



Percentage of youth becoming employed upon internship completion:

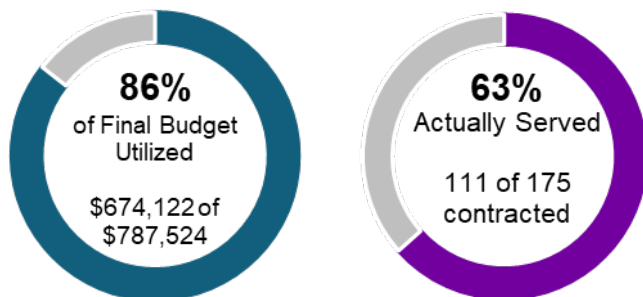


Memorial Healthcare System

Independent Living - Healthy Youth Transitions (HYT) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Memorial Healthcare System completed its first year providing services under the 2024 Healthy Youth Transitions RFP. The program utilized the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and counseling services with youth transitioning out of the child welfare system and those living in both formal and informal relative care settings.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected high levels of program satisfaction.

The number of youth served and utilization were lower than ideal due to a reduction in referrals and staff vacancies. Also, many of the youth served required more intense programming for complex needs. The provider has continued to develop additional referral relationships, such as the Lippman Youth Shelter and Broward County Public Schools (BCPS).

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:



Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:

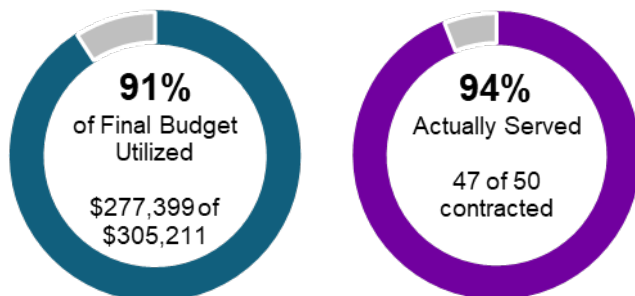


PACE Center for Girls, Inc.

Independent Living - Healthy Youth Transitions (HYT) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

PACE Center for Girls, Inc. completed its first year providing services under the 2024 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide gender-responsive life coaching, case management, and counseling services with middle and high school-aged girls with delinquency involvement, transitioning out of the child welfare system and/or those living in both formal and informal relative care settings.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (≥18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:

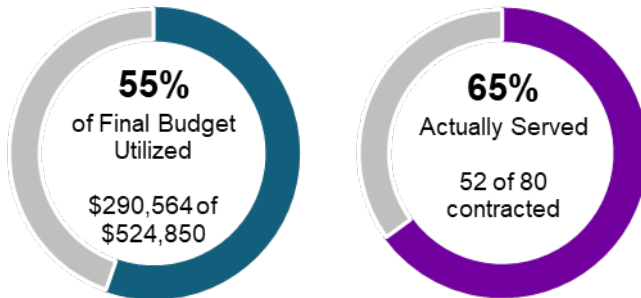


Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

SunServe completed its first year providing services under the 2024 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and therapeutic services to high school-aged youth who identify as Lesbian, Gay, Bisexual, Transgender, and Questioning (LGBTQ).

Program review reflected that the provider experienced challenges with service delivery. Ongoing technical assistance was provided. Youth satisfaction surveys reflected overall high levels of program satisfaction. SunServe staff received supplemental training in data management and met with their RAP Manager monthly to ensure timely data entry. The program has improved in their accuracy and fidelity to their contractual data goals.

Utilization and numbers served were lower than expected due to staff vacancies.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:



Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



Delinquency Diversion

Annual Performance FY 24-25

Goal: Reduce the recidivism rate of youth offenders and prevent the escalation of crime.

Result: Young people successfully transition to adulthood.

CSC Funded Program Areas

New Diversion Alternatives for Youth (New DAY)

Provide structured diversion interventions for youth with eligible offenses using a restorative-justice lens. Through these interventions, youth learn about the impact of their offense on the victim and the community and are provided with opportunities to make amends. Youth and families are referred by the State Attorney's Office (SAO), Broward County Office of Justice Services, law enforcement, or Broward County Public Schools.

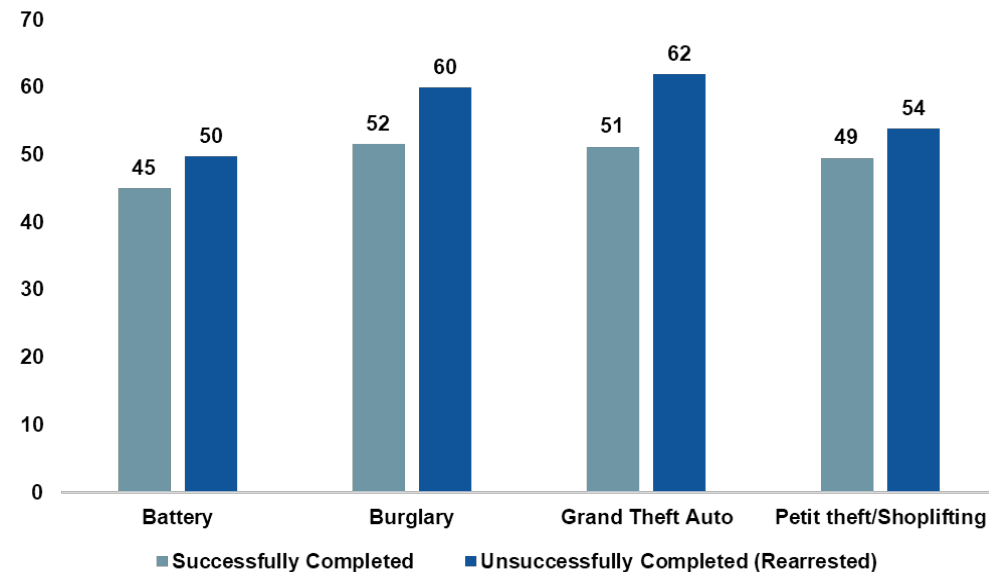
Data Story

Overall, **most New DAY participants** continue to **complete** the program **successfully**. For FY 24-25, those who entered the program with **lower emotional reactivity and intensity scores** were more likely to **complete** the program **successfully**, compared to those who were rearrested during program participation.

Of the **top four offenses** for the year, **participants entering the program for grand theft auto (GTA) and burglary had the highest levels of emotional reactivity**. Furthermore, those who were **rearrested during their program participation** had even **higher emotional reactivity scores** than those who successfully completed programming.

To prevent recidivism and address risk factors that could lead to deeper involvement in the Juvenile Justice system, the upcoming RFP includes a therapeutic model that addresses more intensive services for participants entering the program with high reactivity scores, particularly for those with GTA and burglary offenses.

Average Emotional Reactivity Score at Program Entry by Charge (Top 4 Charges)

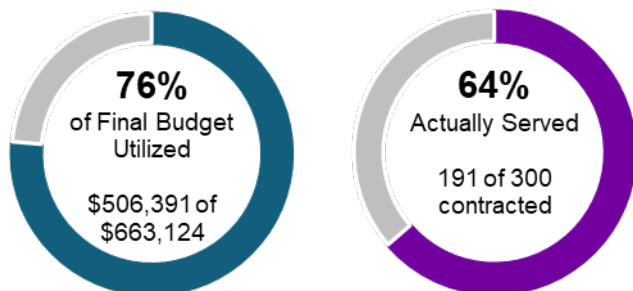


Broward Sheriff's Office

Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Broward Sheriff's Office (BSO) completed its third year providing services under the 2022 New DAY RFP. BSO's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate delinquency histories and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review and observation reflected quality service delivery. Satisfaction surveys reflected high levels of program satisfaction.

The provider experienced significant staff retention challenges, which impacted utilization and number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

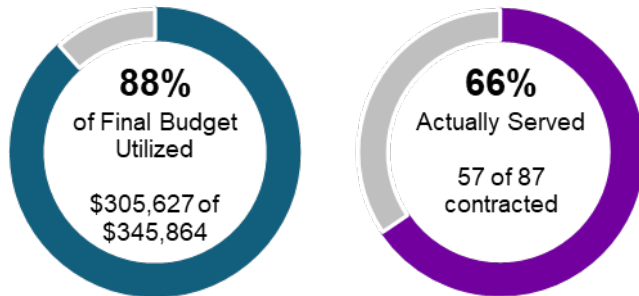


Camelot Community Care, Inc.

Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Camelot Community Care, Inc. completed its third year providing services under the 2022 New DAY RFP. Camelot's New DAY program provides weekly, in-home therapeutic services utilizing the Functional Family Therapy (FFT) model for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review and observation reflected quality service delivery with effective therapeutic interventions and fidelity to the model. Satisfaction surveys reflected a high level of satisfaction with the services received.

The program has experienced lower referrals resulting in lower utilization and number served. In addition, number served was also impacted by more intensive services for youth with complex needs

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

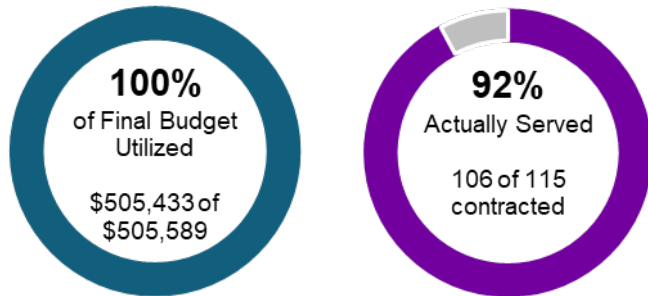


Christina G. Smith Mental Health Associates, LLC

Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring



No Findings

Programmatic Performance



Performing Well

Christina G. Smith Mental Health Associates, LLC completed its third year providing services under the 2022 New DAY RFP. Christina G. Smith Mental Health Associates' New DAY program provides weekly, in-home therapeutic services using the Brief Strategic Family Therapy and Cognitive Behavioral Therapy models for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review reflected quality service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured



Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

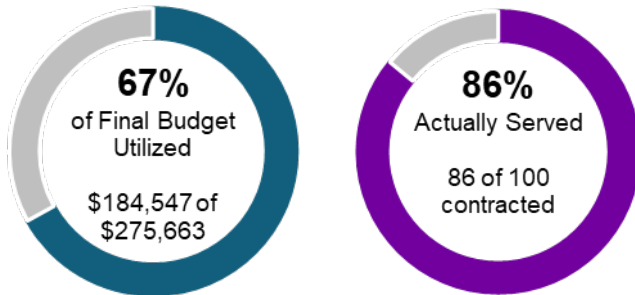


Community Reconstruction, Inc.

Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☐ ☐

On Improvement or Correction Plan

Community Reconstruction, Inc., completed its third year providing services under the 2022 New DAY RFP. Community Reconstruction's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories and their families. The program provides diversion and civil citation programming to youth through age 17 at the time of the offense.

Program review reflected that the provider experienced challenges with program implementation, documentation, and invoicing. In FY 24-25, the Provider was placed on a Performance Improvement Plan. Ongoing technical assistance has been provided by CSC staff and a programmatic consultant. The program is making satisfactory progress to meet the requirements of the plan. Satisfaction surveys reflected a high level of satisfaction with services received. Despite challenges in program implementation, documentation, and invoicing, the provider maintained accurate and timely data entry. This ensured the integrity of outcome calculations, including pre- to post-test improvements, and arrest status during and after program participation.

Utilization and number served were lower than expected due to staff vacancies early in the contract year and program implementation challenges.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

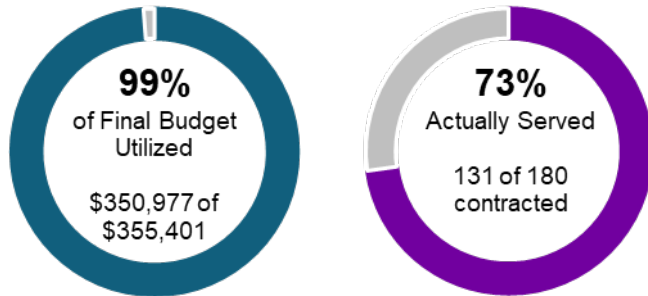


Harmony Development Center, Inc.

Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Harmony Development Center, Inc. completed its third year providing services under the 2022 New DAY RFP. Harmony's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories. The program also provides weekly, in-home therapeutic services using Solution-Focused Brief Therapy and Trauma-Focused Cognitive Behavioral Therapy to youth with more serious juvenile delinquency histories and/or behavioral health conditions and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program and service observation reflected quality service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

The number served was lower than the contracted amount due to lower referrals and more intense programming for youth and families with complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

Psychoeducational

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:



Therapeutic

■ Goal ■ Measure

Percentage of youth successfully completing the program:



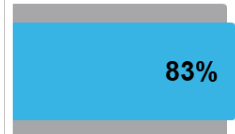
Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

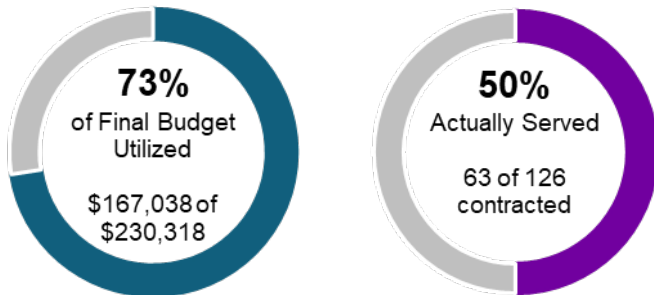


Henderson Behavioral Health, Inc.

Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☐

Technical Assistance Provided

Henderson Behavioral Health, Inc. completed its third year providing services under the 2022 New DAY RFP. Henderson's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review reflected that the provider experienced challenges with program management turnover, staff caseload alignment and program implementation. Ongoing technical assistance has been provided. Satisfaction surveys reflected a high level of satisfaction with services received.

Utilization and the number served were lower due to staff and management vacancies and program implementation challenges.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.



Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

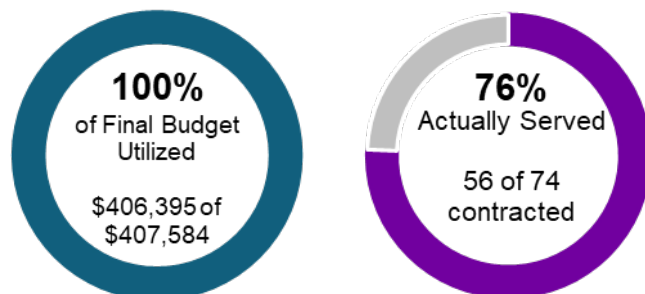


Juliana Gerena & Associates

Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Juliana Gerena & Associates completed its third year providing services under the 2022 New DAY RFP. Juliana Gerena & Associates' New DAY program provides weekly, in-home therapeutic services using the Trauma-Focused Cognitive Behavioral Therapy model for youth with moderate to more serious juvenile delinquency histories, special needs, and/or behavioral health concerns and their families.

Program review reflected quality service delivery. Satisfaction surveys reflected a high level of satisfaction with the services received.

The number served was lower than the contracted amount due to longer program duration and more intense programming for youth with more complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

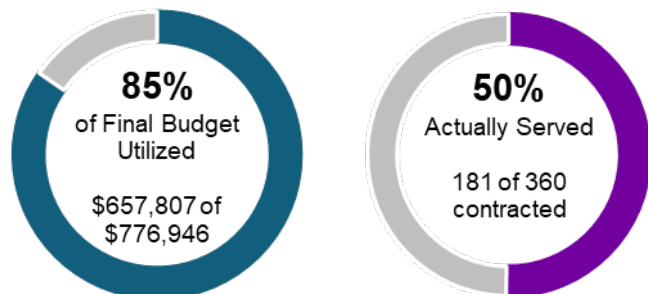


Memorial Healthcare System

Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

Memorial Healthcare System completed its third year providing services under the 2022 New DAY RFP. Memorial Healthcare System's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories. The program also provides weekly, in-home therapeutic services using Solution-Focused Brief Therapy and Trauma-Focused Cognitive Behavioral Therapy to youth with more serious juvenile histories and/or behavioral health concerns and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program and service observation reflected quality service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

Utilization was lower than expected due to staff vacancies. The number served was lower than the contracted amount due to longer service duration and more intense services for youth and families with complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

Psychoeducational

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



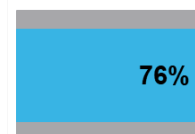
Percentage of youth obtaining no law violations 12 months post program completion:



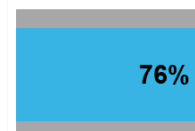
Therapeutic

■ Goal ■ Measure

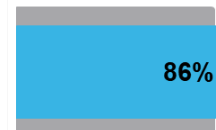
Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

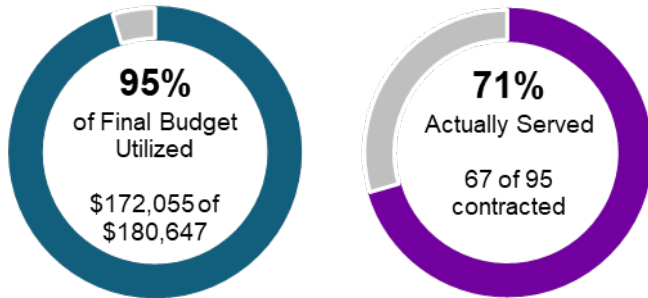


PACE Center for Girls, Inc.

Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

PACE Center for Girls, Inc. completed its third year providing services under the 2022 New DAY RFP. PACE's New DAY program provides psychoeducational group and case management services using a restorative justice lens for girls with minor to moderate juvenile delinquency histories and their families. The program provides gender-responsive diversion and civil citation programming to girls through age 17 at the time of the offense.

Program review and observation reflected quality service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

Number served was lower than ideal due to more intensive services provided to youth with complex needs.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

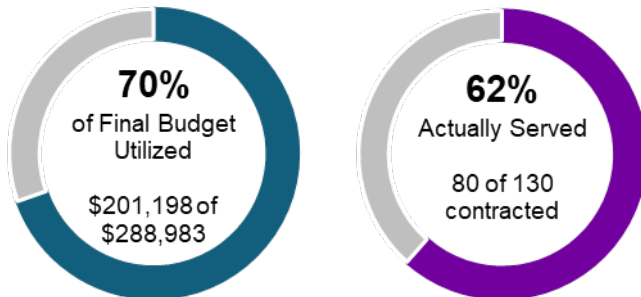


Urban League of Broward County, Inc.

Delinquency Diversion - New Diversion Alternatives for Youth (New DAY) FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

The Urban League of Broward County completed its third year providing services under the 2022 New DAY RFP. Urban League's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate delinquency histories and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review and observation reflected quality service delivery. Satisfaction surveys reflected high levels of program satisfaction.

The provider experienced significant staff retention challenges, which impacted utilization and number served.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:



Children’s Health Insurance Outreach (KidCare)

Annual Performance FY 24-25

Goal: Safeguard the physical health of children.

Result: Children are mentally and physically healthy.

CSC Funded Program Areas

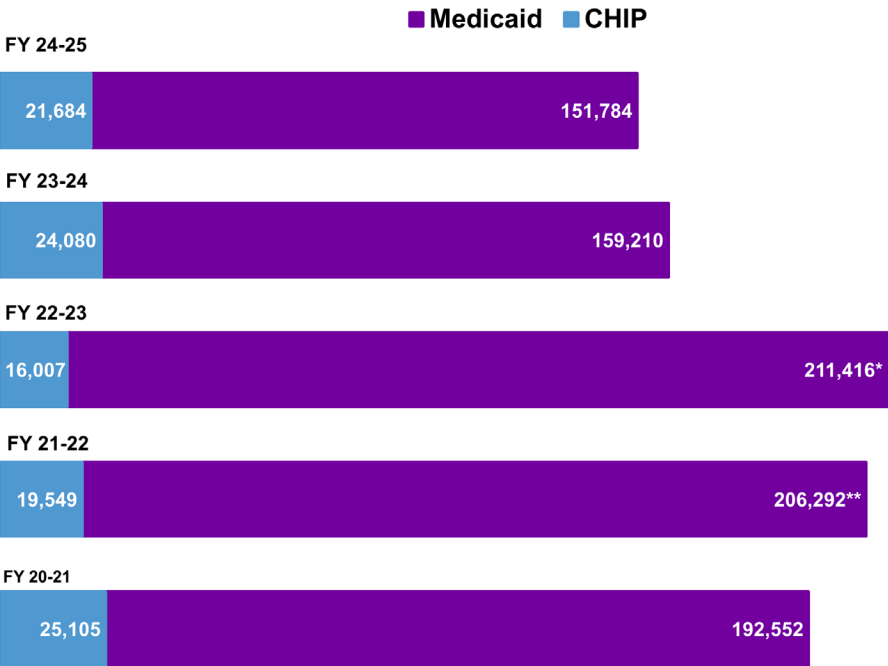
CHILDREN’S HEALTH INSURANCE OUTREACH PROGRAM

Council funding supports outreach and personalized assistance to help Broward County residents navigate the often-complicated KidCare health insurance application process.

Data Story

Children’s enrollment in Medicaid and CHIP continued to decline in FY 24-25.

In April 2023, states began "unwinding" Medicare's continuous enrollment and resumed pre-COVID operations. Since this policy shift, health insurance enrollment in Broward County has declined. Between FY 23-24 and FY 24-25, Medicaid and CHIP enrollment numbers have decreased by 4.7% and 10.0%, respectively (Average monthly enrollment). According to the Florida Health Justice Project (October 2025), the Center for Medicare and Medicaid Services approved Florida's request to expand KidCare for families with income up to 300% of the federal poverty level in December 2024. However, the state has not yet implemented the expansion, and continues to disenroll children from health care coverage if a premium payment is missed.



*Medicaid numbers were only available through July 2021,**and August, 2020.

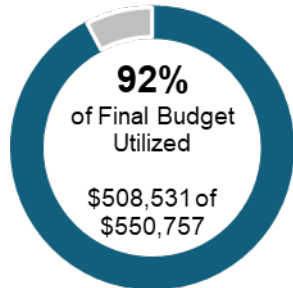
Florida Department of Health in Broward County's KidCare Outreach

Children's Health Insurance Outreach FY 24-25



HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☐

Finding Addressed

Programmatic Performance ☒ ☒ ☒

Performing Well

The Florida Department of Health in Broward County's KidCare Outreach Program uses a multi-pronged approach to providing access and reducing barriers to public health insurance coverage.

In December 2024, the redesigned Florida KidCare website was launched, resulting in increased online applications and fewer calls to the hotline. The KidCare program remains committed to supporting families by helping them navigate the online insurance application process, maintaining its dedicated helpline, and offering guidance to families facing barriers to insurance coverage. Through ongoing community outreach efforts, trainings, and presentations, KidCare consistently disseminates essential information, empowering the community and families with knowledge about access to healthcare services. Additionally, the program actively engages families by sharing vital information through food distribution events, community outreach initiatives, community trainings, and educational presentations.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.



74 community events were attended by KidCare staff to reach potential eligible residents.

59 public education/training sessions were held.

100% of participants were satisfied with public education/training sessions.

Simplified Point of Entry

Annual Performance FY 24-25

Goal: Improve the coordination of children's services.

Result: Children live in safe and supportive communities.

CSC Funded Program Areas

First Call for Help (2-1-1 Broward)

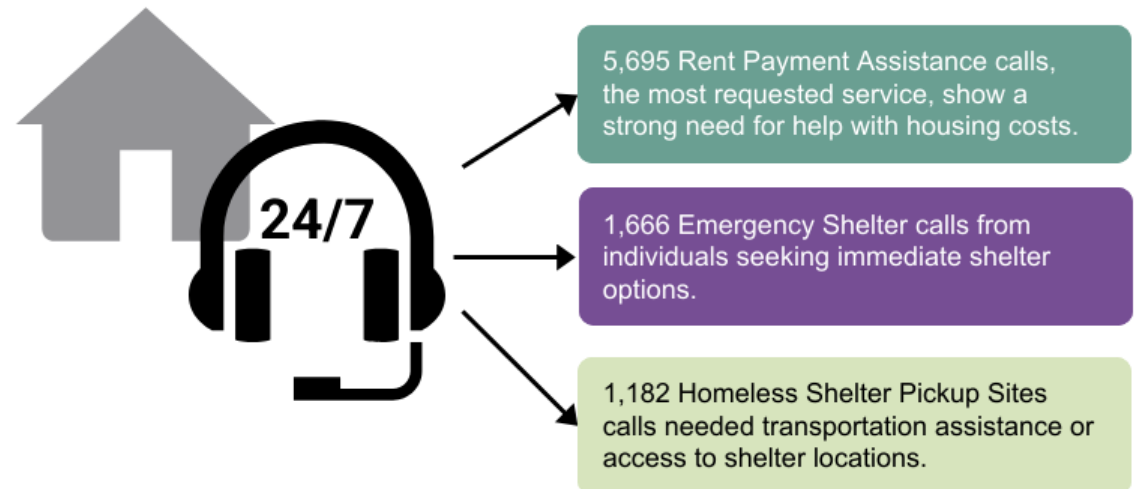
24/7 comprehensive helpline providing people with crisis, health, and human services support, connecting them to resources in our community through phone, web, online chat and/or text 2-1-1 Broward also employs an on-site Court Navigation Specialist at the Broward County Courthouse to connect families in Family Court and Delinquency Court with community resources. CSC expanded its partnership with 2-1-1 Broward in May 2025 to fund the 988 Suicide and Crisis Lifeline, which provides 24/7 crisis intervention, suicide prevention, emotional support, and connection to local resources for individuals experiencing mental health distress, suicidal thoughts or substance use crises.

The Special Needs and Behavioral Health helpline supports families with children who have physical and developmental disabilities and behavioral needs, which includes warm transfers to dedicated case management services provided by Jewish Adoption and Foster Care Options and partners with Broward Behavioral Health Coalition to assist families in need of behavioral health navigation services.

Data Story

Calls to 2-1-1 Broward show a significant need for housing support.

In FY 24-25, 2-1-1 Broward's helpline received 13,025 Housing Related calls (calls from October 1, 2024 to August 31, 2025). Rent payment assistance was reported as the highest frequency call, revealing the cost-of-living burden experienced by many Broward County residents.

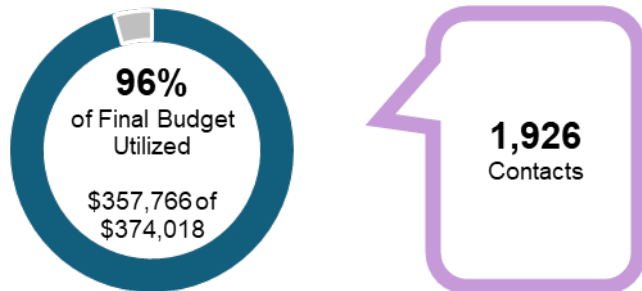


First Call for Help of Broward, Inc.

Simplified Point of Entry - 2-1-1 Behavioral Health FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

First Call for Help of Broward, Inc. (2-1-1 Broward) completed another successful year providing the Behavioral Health Helpline and Website, which serves as a single point of entry for families with children birth to 18 years old who are exhibiting a behavioral health need.

The Helpline program review reflected that 2-1-1 Broward offered empathic listening and referrals to behavioral health services. The contract was modified this year to include a direct linkage to the Broward Behavioral Health Coalition's (BBHC) Pilot Navigation Program for children without a diagnosis who need assistance in connecting to mental health services. This modification is expected to improve coordination of services, maximize insurance coverage and expand behavioral health linkage to all BBHC child-serving providers.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of eligible families linked to services:



Percentage of callers who received a follow-up call to confirm referrals or telephone counseling:



Percentage of callers who were successfully linked with a provider:

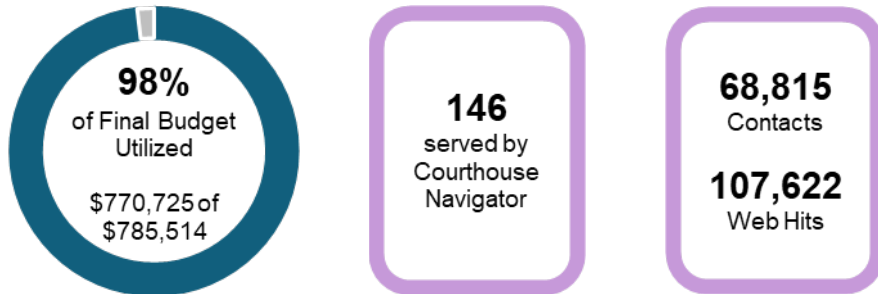


First Call for Help of Broward, Inc.

Simplified Point of Entry - 2-1-1 General Population FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

First Call for Help of Broward, Inc. (2-1-1 Broward) Information and Referral Line is a valuable community service that provides critical system linkages and is nationally accredited as an Information, Referral, and Crisis Center. 2-1-1 Broward helpline specialists connect callers with general and specialized services and follow-up to ensure they are successfully linked. 2-1-1 Broward continues to be the major contact for CSC community-wide initiatives, including Earned Income Tax Credit (EITC) outreach. Additionally, 2-1-1 Broward provides the 988 Suicide & Crisis Lifeline, an indispensable resource for individuals in crisis. As of May 2025, CSC expanded its partnership with 2-1-1 Broward to support the 988 services.

The program review reflected that helpline staff are knowledgeable, courteous, very supportive, and use reflective listening skills. The program received a variety of calls and were able to address needs such as financial assistance, housing support, and food assistance. The Court Navigation Specialist at the Broward County Courthouse has successfully assisted 146 families involved in delinquency court, family court, and adult mental health services by connecting them to appropriate community resources.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of unmet needs analyzed and reported:



Percentage of health and human service agencies that received desired information/referral:



Percentage of eligible callers who received follow-up on referrals:



Percentage of 988 callers who report feeling better after the calls:



Percentage of 988 calls handled without needing emergency dispatch:



First Call for Help of Broward, Inc.

Simplified Point of Entry - 2-1-1 Special Needs FY 23-24

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

First Call for Help of Broward, Inc., (2-1-1 Broward) completed another successful year providing the Special Needs Helpline and Website, which serves as a single point of entry for families with children birth to 22 years old who have a physical, developmental, sensory, or learning disability. 2-1-1 Broward continues to partner with Jewish Adoption and Foster Care Options (JAFCO) Abilities Center to provide special needs helpline callers with intensive case management services to assist in navigating the special needs system of care.

The Helpline program review reflected that 2-1-1 Broward offered empathic listening, referrals to special needs services, and connections to JAFCO's case management program, where appropriate. The JAFCO program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families reporting an increase in their ability to access services and resources in their communities:



Percentage of families satisfied with JAFCO case management services:



Goal: Build provider agency organizational effectiveness.

Result: Children live in safe and supportive communities.

CSC Funded Program Areas

Capacity Building

CSC strengthens child-serving agencies through grants, training, and consulting that enhance core areas such as governance, strategy, and program delivery. Support is provided through in-person and virtual sessions, along with business and performance consulting. CSC also connects volunteers with organizations serving children and families.

Building Community & Connection

Since 2015, the Children's Services Council (CSC) has partnered with community organizations to provide training, workshops, and coaching that strengthen child- and family-serving programs. These efforts foster respect, responsiveness, and connection—encouraging practices that value every voice, adapt to different needs, and create environments where the community grows stronger together. Building on this commitment, CSC continues to offer a range of professional development opportunities, such as trainings focused on cultivating literacy-rich environments, advancing collaborative practices, understanding barriers to healthcare, and incorporating effective workplace methods and tools. These sessions are designed to support organizations in enhancing their services and deepening their impact within the community.

Data Story

The Board Development Training Series **strengthened nonprofit board leadership** through interactive learning and personalized coaching.

The Board Development Training Series continued to build the capacity of local nonprofit organizations by strengthening board leadership, governance practices, and strategic oversight. Through interactive learning and personalized coaching, participants explored board recruitment, executive oversight, and effective strategies to foster long-term sustainability. Participants praised the program's engaging facilitation and practical insights. Collectively, the series continues to equip nonprofit boards with the skills and confidence to lead more effectively, strengthen community partnerships, and advance organizational impact across Broward County.

Board Development Training Series



11

Organizations
participated



33

hours of
individualized
coaching



100%

Satisfaction

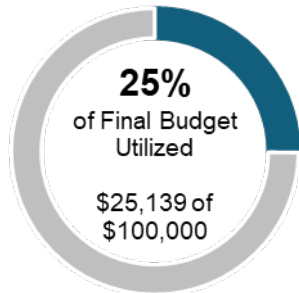
Participants said the training was "engaging, relevant, and transformative."

Building Community and Connection

Capacity Building FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☐ ☐ ☐

Not Applicable

Programmatic Performance ☒ ☒ ☒

Performing Well

Throughout the year, CSC staff remained deeply engaged in community partnerships actively participating in coalitions, workshops, conferences, procurements, and presentations that reflect CSC's all-encompassing approach to community impact. A key example is the U-Turn Teen Chat Series and accompanying Youth-Serving Provider Trainings, which exemplify CSC's ongoing commitment to addressing relevant and emerging social issues affecting children and families.

To better align resources with community needs and enhance overall effectiveness, the upcoming fiscal year's budget has been consolidated with Skill Building Training program area, ensuring a more strategic allocation of funds and greater collective impact.

IS ANYBODY BETTER OFF?

Outcome Measures



45 community trainings were offered online or in person.

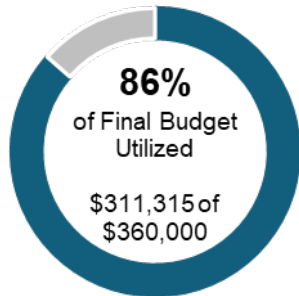
514 participants took part in CSC trainings: **201** online and **313** in person.

Capacity Building Grant Initiative

Consulting and Grants FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☐ ☐ ☐

Not Applicable

Programmatic Performance ☐ ☐ ☐

Not Applicable

Capacity Building Grants for Non-Profit Organizations provide capacity-building grants, coaching, and consulting services to address critical needs and support infrastructure development, as well as other opportunities that maximize organizational effectiveness and inclusiveness. Capacity building support covers expenses related to projects and professional business consulting hours through the Small Business Development Center (SBDC).

In FY 24-25 CSC received more Capacity Building Grants for Non-Profit Organizations applications than in any previous year. This year's grantees represent a diverse range of organizations dedicated to advancing literacy, arts education, youth mentoring, mental health, disability services, cultural empowerment, and family engagement. Collectively, these efforts strengthen the nonprofit ecosystem and expand opportunities that improve the well-being, development, and resilience of children and families across Broward County.

IS ANYBODY BETTER OFF?

Outcome Measures



17 organizations were awarded Capacity Building Grants.

\$315,650 was awarded to non-profit organizations for project funding, coaching, and technical assistance through grants.

875 hours of professional coaching and consulting from the SBDC were provided.

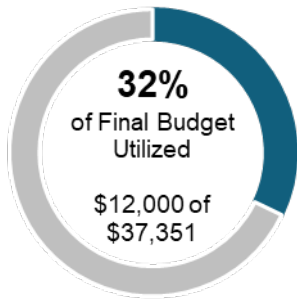
Capacity Building Initiative

Capacity Building Leadership Training FY 24-25

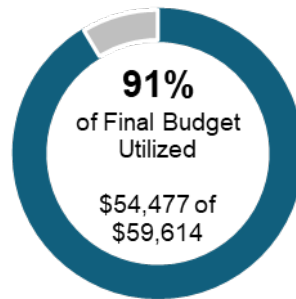
HOW MUCH DID WE DO?

Utilization

Leadership Initiatives



Organizational Development Training



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☐ ☐ ☐

Not Applicable

Programmatic Performance ☐ ☐ ☐

Not Applicable

Agency Capacity Building (ACB) initiatives continued to engage and empower Broward's nonprofit and for-profit professionals through dynamic training and development opportunities. Participation remained strong, with over 1,249 individuals representing more than 600 organizations taking part in workshops, trainings, and panel discussions.

Engagement extended beyond events through quarterly ACB Committee meetings, targeted one-on-one consultations, and a monthly resource newsletter that promotes continuous learning and collaboration. These efforts were well received by participating organizations, reinforcing CSC's commitment to strengthening organizational capacity, leadership, and sustainability among entities serving children and families across Broward County.

IS ANYBODY BETTER OFF?

Outcome Measures



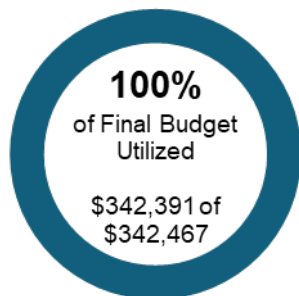
99% of participants reported overall satisfaction with CSC's Organizational Development trainings.

6 emerging leaders were sponsored to attend Learning to Lead, with a **100%** satisfaction rate.

19 individuals, representing **17** organizations, participated in the 8-part Grant Writing A-Z Series, and **11** completed the entire series, strengthening their grant writing and resource development skills.

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

HandsOn South Florida (HOSF) continued to support local child-serving and community-based organizations by mobilizing volunteers to strengthen key initiatives across Broward County. In FY 24–25, 12,970 volunteers contributed 63,961 service hours, representing more than \$2.2 million in value to the community. The organization remains a vital partner in promoting leadership, teamwork, and social responsibility through meaningful volunteer experiences.

Key initiatives for the year included:

Volunteer Income Tax Assistance (VITA): Volunteers were recruited and trained to become certified tax preparers, offering free tax preparation services to community members.

HandsOn Learning Youth Programs: Tiered volunteer programs engaged youth of all ages, Kindness Crew (elementary), Community Connectors (middle school), and Teen Service Squad (high school) in impactful service opportunities.

Summer Service Camp: Provided teens with leadership training and community service experiences such as hygiene kit assembly, senior center visits, and the creation of mental health awareness totes and hygiene packs for both local and global communities.

IS ANYBODY BETTER OFF?

Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of trained volunteers engaging in projects supporting child serving agencies:



Percentage of volunteers satisfied with training sessions:



Percentage of recipient agencies benefiting from HandsOn South Florida volunteers:

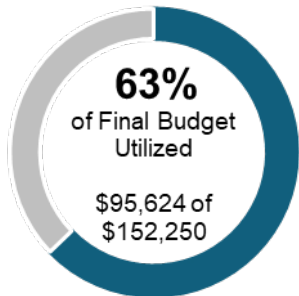


Skill Building Training

Capacity Building FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☐ ☐ ☐

Not Applicable

Programmatic Performance ☒ ☒ ☒

Performing Well

In FY 24-25, Skill building Instructor-Led Training (ILT) sessions remained a vital resource for professional development conducted across multiple formats, such as;

8 Online Zoom training sessions where 169 participants were engaged

96 Live in-person at CSC with 1,431 attendees

98 Program Services (PS) Live – Topics based on the PS budget, special training for PS-specific programs (i.e., PATHS, Restorative Justice, and Project-Based Learning) with 851 participants attended

22 PS online – Held via Zoom with 356 participants

10 MIS – SAMIS and CAPS training – Led by CSC staff as the trainers where 47 attendees were engaged

Topics that were in high demand included CSC providers' contract-required topics like Case Management, Documentation, Heartsaver CPR, Youth Mental Health First Aid and Motivational Interviewing.

IS ANYBODY BETTER OFF?

Outcome Measures

■ Measure

Percentage of participants reporting overall satisfaction with training:

97%

Percentage of participants reporting they would recommend the session to other participants:

96%

Percentage of participants reporting the information/ideas provided translate into usable skills and tools:

98%

Percentage of participants reporting their knowledge of the subject matter broadened by the training:

98%

Collective Impact, Data Research & Planning

Annual Performance FY 24-25

Goal: Use collective impact strategies to improve child and family well-being across service systems and Broward communities.

Result: Children live in stable and nurturing families, children are mentally and physically healthy, children are ready to succeed in school, children live in safe and supportive communities, and young people successfully transition to adulthood.

CSC Funded Program Areas

Asset-Based Community Development

Asset-Based Community Development (ABCD) is an asset based, locally focused and relationship-driven process that leverages the assets of local people/residents to build more resilient and powerful communities. ABCD Civic Design teams are comprised of neighbors selected to serve as Community Connectors. The Community Connectors conduct a listening campaign with up to 100 of their neighbors to identify gifts and areas of concern and passion. The Connectors also complete asset mapping of their neighborhood and compile this information to issue community-building grants and implement projects to improve their community.

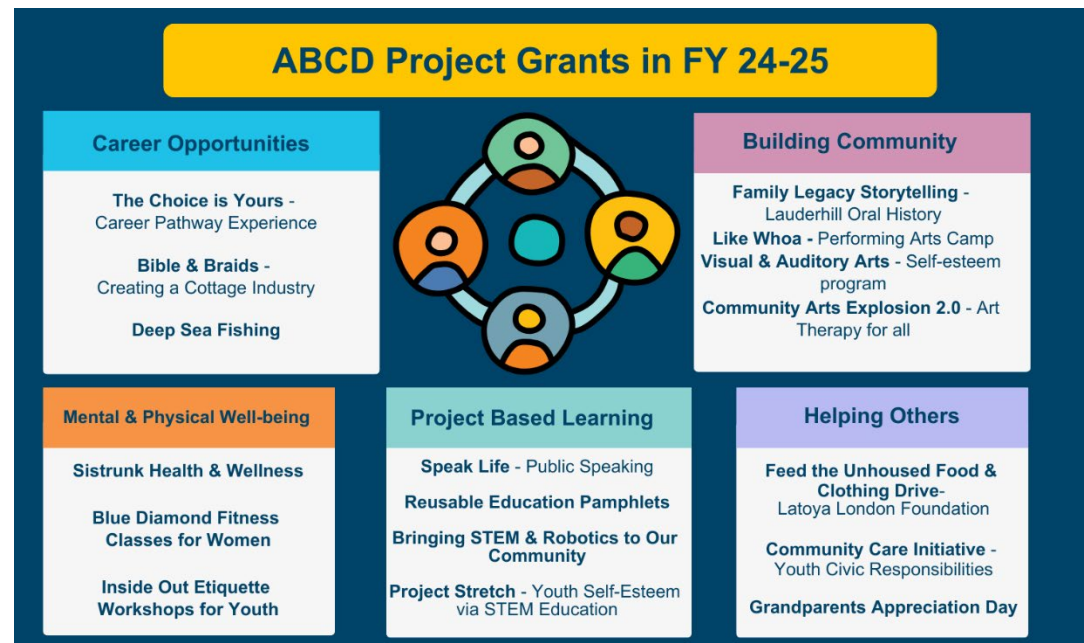
Community Participatory Action Research

Community Participatory Action Research (CPAR) is a collaborative approach to research that involves people with lived experience in human service systems as equal partners in identifying issues, collecting data, analyzing the information and implementing projects to address the community-driven needs. While this was included in the budget, no new projects took place in FY 24-25.

Data Story

Asset-Based Community Development community grants built local leadership and improved neighborhood environments for children and families.

The FY 24-25 community grant-funded projects and events, shown on the right, reflected a wide range of community priorities. The events generated excitement and enthusiasm as well as learning and new experiences for children and youth. One of these initiatives, The Legacy Storytelling Project, is a community gem. It features the collected stories of elders and community members available to the larger community.

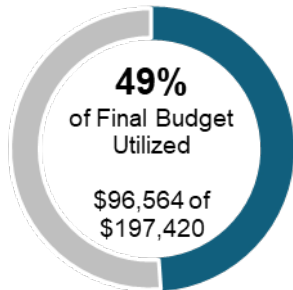


A Little Help Never Hurts

Collective Impact – Asset Based Community Development FY 24-25

HOW MUCH DID WE DO?

Utilization



HOW WELL DID WE DO IT?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings

Programmatic Performance ☒ ☒ ☒

Performing Well

A Little Help Never Hurts (ALHNNH) facilitates CSC's Asset-Based Community Development program and supports the neighborhood Civic Design Teams (CDTs). CDTs consist of highly motivated Community Connectors who engage their neighbors to learn about the local assets and opportunities known to residents but invisible to funders. The Connectors lead a community building grant process for local projects that support their neighborhoods and build upon local assets to generate social capital and advance positive stories about the neighborhoods and residents. CSC's approach to this work has deliberately incorporated municipal government representation resulting in stronger relationships between residents and their cities.

The utilization was lower than expected because of a delay in the release of the Hollywood Civic Design Team community building grants.

IS ANYBODY BETTER OFF?

Data Integrity & Fully Measured

Provider met expectations.

Outcome Measures

Provider met all Council goals for performance measurements.



77% of Community Connectors attended monthly Civic Design Team Meetings.

90% of Civic Design Team Members were satisfied with the ABCD process.

95% of funds were awarded for Mini-Grant Funds/Participatory Budgeting in Lauderhill and Fort Lauderdale.

SUMMARY OF PERFORMANCE MEASURES

Fiscal Year Ending September 30, 2025



Maternal & Child Health

Summary of Performance Measures FY 24-25

MOTHERS OVERCOMING MATERNAL STRESS (MOMS)	MEMORIAL
Percentage of families successfully completing the program:	93%
Percentage of mothers reporting fewer symptoms of depression and/or anxiety:	96%
Percentage of infants and children scoring within range for developmental milestones:	98%
Percentage of mothers demonstrating acceptable level or improvement of attachment/bonding with infant:	97%

HEALTHY FAMILIES	BHSC
Percentage of families retained in the program:	63%
Percentage of families receiving at least 75% of home visits as prescribed by the leveling system:	79%
Percentage of focus children enrolled in the project six months or longer were linked to a medical provider:	100%
Percentage of participants improving at least one score on the Healthy Families Parenting Inventory:	93%
Percentage of families completing the program with improved/maintained self-sufficiency:	69%
Percentage of focus children enrolled in program who were up to date with Well Baby Checks by age 2:	92%
Percentage of families completing the program with no findings of verified child maltreatment within 12 months:	97%

SAFE SLEEP	HEALTHY START
Percentage of parents/caregivers provided with a crib increasing their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program:	100%
Percentage of agency and healthcare professionals reporting the information presented in the training was useful:	82%
Percentage of agency and healthcare professionals reporting satisfaction with trainings:	80%

NURSE FAMILY PARTNERSHIP PROGRAM	BROWARD HEALTH
Percentage of mothers screening positive for depression who received services:	86%
Percentage of mothers screening positive for Intimate partner violence (IPV) who were referred for services:	88%
Percentage of mothers enrolled who were screened for maternal depression within 3 months postpartum:	95%
Percentage of mothers reducing smoking from intake to 36 weeks pregnancy:	100%
Percentage of children receiving a parent-child interaction observation:	95%
Percentage of infants always placed to sleep on their backs, without bed sharing or soft bedding:	100%

Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 24-25

FAMILY STRENGTHENING	ARC	BE STRONG	BOYS TOWN	BROWARD CHILDREN'S CENTER	CCDH ADVOCACY NETWORK	CHILDREN'S HARBOR	FAMILY CENTRAL (NPP)	FAMILY CENTRAL (PAT)	GULF COAST	KID-KID FIRST	MEMORIAL-FAMILY TIES	SMITH
Percentage of families participating in all program requirements:	74%	68%	76%	76%	95%	78%	100%	100%	88%	75%	82%	87%
Percentage of families improving family functioning:	89%	79%	75%	100%	88%	76%	99%	100%	95%	92%	85%	86%
Percentage of families with no verified abuse findings 12 months post program completion:	97%	100%	99%	97%	98%	100%	99%	Too few to measure	99%	97%	100%	99%

FAMILY STRENGTHENING	BOYS & GIRLS CLUBS	COMMUNITY BASED CONNECTIONS	HISPANIC UNITY	JACK & JILL
Percentage of families participating in all program requirements:	92%	74%	72%	89%
Percentage of families improving family functioning:	88%	99%		
Percentage of parents demonstrating improvement in their parenting skills:	94%			
Percentage of parents who reported satisfaction with Family Training Sessions:	100%		99%	100%
Percentage of families with no verified abuse findings 12 months post program completion:	100%	97%	100%	100%
Percentage of fathers attending monthly Fatherhood group sessions:		97%		
Percentage of fathers reporting satisfaction with Fatherhood group sessions:		96%		
Percentage of parents reporting parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect:			99%	100%

Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 24-25

FAMILY STRENGTHENING	ANN STORCK	HENDERSON MST	HENDERSON PACT	JAFCO	KID HOMEBUILDERS	MEMORIAL- TEENS	PACE
Percentage of families participating in all program requirements:	94%	81%	83%	94%	86%	100%	82%
Percentage of families improving family functioning:	96%		73%		76%	84%	79%
Percentage of parents who reported parenting attitudes/behaviors consistent with decreased risk of child abuse and neglect:	100%						
Percentage of families with no verified abuse findings 12 months post program completion:	100%	93%	100%	99%	88%	100%	100%
Percentage of youth not obtaining law violations 6 months post program completion:		87%		75%			100%
Percent of children who successfully avoided out-of-home placement 12 months post program completion:			100%		90%		
Percentage of mothers scoring a 9 or above on the Edinburgh Postnatal Depression Scale (EPDS) report fewer symptoms of depression:						86%	

FAMILY STRENGTHENING	MOUNT BETHEL
Percentage of families participating in all program requirements:	45%
Percentage of fathers who improved fathering and parenting knowledge and skills:	71%
Percentage of fathers who reported satisfaction with 24/7 Dad Program:	73%
Percentage of families with no verified abuse findings 12 months post program completion:	Too few to measure

SUPERVISED VISITATION	CHILDREN'S HOMES
Percentage of children remaining safe during supervised visitation:	93%
Percentage of custodial and non-custodial parents reporting satisfaction with services:	92%
Percentage of non-custodial parents reporting that services positively impacted child-parent relationship:	100%
Percentage of families with no verified abuse findings while receiving services:	100%

Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 24-25

KINSHIP	HARMONY	KID	LEGAL AID
Percentage of youth satisfied with kinship services:	100%	100%	
Percentage of caregivers satisfied with kinship services:	100%	100%	
Percentage of caregivers demonstrating acceptable level and/or increase in protective factors:	100%	97%	
Percentage of kinship children not requiring foster or institutional care 12 months post program completion:	100%	100%	
Percentage of kinship children not requiring foster or institutional care while receiving services:	98%	94%	
Percentage of kinship families satisfied with Legal Aid services:			99%
Percentage of kinship families whose legal goals were met:			93%

HEAL TRAUMA SUPPORTS	BBHC	JAFCO	CBC	HAI	MENTAL HEALTH	MEMORIAL	SMITH
Percentage of clients satisfied with services:	92%						
Percentage of participants successfully completing treatment:	89%						
Percentage of participants improving behavioral health functioning:	90%						
Percentage of families satisfied with group services:		100%					
Percentage of eligible families linked to desired/necessary services as specified on their wellness plan:		100%					
Percentage of families satisfied with case management/navigator services:		100%					
Percentage of families reporting the services improved their well-being:		100%					
Percentage of families linked to desired/necessary services:			98%	90%	85%	100%	91%
Percentage of families indicating case management and wellness services improved well-being:			88%	77%	81%	100%	85%
Percentage of families knowledgeable and able to access and use community resources:			96%	100%	81%	97%	80%

Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 24-25

HEAL TRAUMA SUPPORTS	JUNIOR ACHIEVEMENT
Percentage of 5th-grade students learned about tools that can help them manage their emotions:	71%
Percentage of 5th-grade students reported knowing who they could talk to for support in their community:	84%
Percentage of 8th-grade students reporting increased knowledge about mental health-related careers:	95%

Child Welfare Supports

Summary of Performance Measures FY 24-25

ADOPTION CAMPAIGN	FOREVER FAMILY
Number of children adopted:	12
Number of TV impressions:	30+ million
Number of Facebook Impressions:	391,800
Amount of Title IV-E Adoption Assistance reimbursement to CSC:	\$86,017

ADOPTION CAMPAIGN	HEART GALLERY
Number of adoptions finalized:	9
Number of website inquiries for adoption:	121
Amount of community donations:	\$202,351
Amount of Title IV-E Adoption Assistance reimbursement to CSC:	\$36,649

LEGAL ADVOCACY WORKS LEGAL SUPPORT PROGRAM	LEGAL AID
Percentage of youth obtaining no new law violations during the program:	92%
Percentage of youth reducing delinquency risk scores:	80%
Percentage of youth obtaining no law violations 12 months post program completion:	87%
Percentage of youth improving school/employment scores:	82%
Percentage of civil citation and diversion-related calls to the Law Line:	91%
Percentage of children meeting legal permanency goals:	96%

Economic Self-Sufficiency

Summary of Performance Measures FY 24-25

VOLUNTEER INCOME TAX ASSISTANCE (VITA)	HISPANIC UNITY
Percentage of tax return submissions that were accepted: *Average refund amount was \$1,235.00	92%
Percentage of VITA clients reporting satisfaction with their overall experience:	95%

MOBILE SCHOOL PANTRY	SOUTH FLORIDA HUNGER COALITION
Percentage of parents indicating the program had a positive impact:	100%
Percentage of families reporting satisfaction with service provided:	88%
Percentage of families reporting satisfaction with quality of food:	87%

FOOD DISTRIBUTION	HARVEST DRIVE
Number of families/households served with CSC funding:	2,932
Number of bags of food distributed:	9,528
Percentage of school social workers satisfied with services:	90%

SUMMER BREAKSPOT	SOUTH FLORIDA HUNGER COALITION
Percentage of adults indicating that the Summer BreakSpot Project had a positive impact:	100%
Percentage of children indicating that the Summer BreakSpot Project had a positive impact:	100%
Percentage of adults reporting satisfaction with the services provided by Summer BreakSpot:	97%
Percentage of children reporting satisfaction with the services provided by Summer BreakSpot:	96%

FOOD DISTRIBUTION	COMMUNITY ENHANCEMENT COLLABORATION
Number of families/households served:	3,474
Number of pounds of food distributed:	167,417
Percentage of partner agencies satisfied:	100%

Economic Self-Sufficiency

Summary of Performance Measures FY 24-25

FOOD DISTRIBUTION	FLIPANY
Number of households/families served:	336
Number of pounds of food distributed:	455,350
Percentage of clients satisfied with quality of food:	96%
Percentage of clients satisfied with service provided:	96%
Percentage of clients indicating the program had a positive impact:	100%

HOPE SUPPORT	HOPE SOUTH FLORIDA
Percentage of participants indicating satisfaction with services:	60%
Percentage of participants placed in approved shelter/housing options:	56%
Percentage of participants referred for services based on needs and barriers identified during assessment:	100%

MANNEE EVICTION	LEGAL AID
Percentage of clients who were satisfied with the legal services provided:	Too soon to measure
Percentage of clients whose legal goals were met:	Too soon to measure
Percentage of clients who were able to maintain/obtain stable housing due to legal advocacy:	Too soon to measure

FOOD DISTRIBUTION	LIFE4NET FAMILIES
Number of unduplicated families served:	8,400
Number of food boxes distributed:	26,730
Percentage of families reporting satisfaction with services provided:	95%

Water Safety

Summary of Performance Measures FY 24-25

BROWARD COUNTY BOARD OF COMMISSIONERS	SWIM CENTRAL
Percentage of participants completing between 3-6 lessons who improved at least 1 level on the Water Safety Skills Checklist:	70%
Percentage of participants completing between 7-10 lessons who improved at least 1 level on the Water Safety Skills Checklist:	66%
Percentage of participants completing between 7-10 lessons who improved at least 2 levels on the Water Safety Skills Checklist:	27%
Percentage of children participating in the program who have not drowned 3 years post program completion:	100%

STATE OF FLORIDA, DEPARTMENT OF HEALTH WATER SAFETY	DROWNING PREVENTION
Number of Water Smart Broward/Drowning Prevention Task Force meetings hosted:	9
Number of Train the Trainer attendees representing Family Strengthening Agencies and BSO CPIS:	163
Number of door alarms distributed to agencies:	1,439
Number of community outreach events attended with Drowning Prevention Information disseminated:	57
Number of community outreach trainings provided to general public:	67
Train-the-Trainer participants who reported an increase in knowledge of drowning risks and prevention strategies:	86%

Literacy & Early Education

Summary of Performance Measures FY 24-25

SUBSIDIZED CHILD CARE SLOTS	ELC
Percentage of clients reporting that they were treated with respect and in a caring manner by staff:	94%
Percentage of clients reporting that the information received was helpful/easy to understand:	95%
Percentage of clients reporting overall satisfaction with the services provided by ELC of Broward County:	95%
Percentage of clients reporting having a better understanding of child care options and choosing a quality child care provider:	96%

VULNERABLE POPULATION CHILD CARE SLOTS	ELC
Percentage of parents/caregivers reporting benefits by receiving child care services (e.g., respite, pursue/maintain opportunities for employment, therapeutic treatment, etc.):	100%
Percentage of families having no verified abuse findings during program participation:	99%

LITERACY VOLUNTEER RECRUITMENT & MANAGEMENT	HANDSON SOUTH FLORIDA
Percentage of volunteers and agencies reporting their needs were met by HandsOn South Florida services and coordination:	100%
Percentage of reading coaches and mentors reporting satisfaction with HandsOn South Florida training and coordination services:	100%
Percentage of participating agencies reporting satisfaction with HandsOn South Florida coordination services:	100%

READING & MATH	READING & MATH
Percentage of children completing family literacy and numeracy activities at home with a parent or guardian:	88%
Percentage of 4-5 year olds meeting or exceeding their target growth in numeracy skills needed for Kindergarten:	85%
Percentage of 4-5 year olds meeting or exceeding their target growth in literacy skills needed for Kindergarten:	89%
Percentage of students demonstrating an improvement in Counting, Number Identification, Comparing Quantities, Number After Knowledge, Comparing Numerals, and Number After Equals One More (Numeracy):	88%
Percentage of children achieving "at or above" or "close to" target performance on measures of Vocabulary/Oral Language, Comprehension, Phonological Awareness, and Alphabet Knowledge by their Spring assessment:	60%

School Health

Summary of Performance Measures FY 24-25

FLORIDA DEPARTMENT OF HEALTH	SCHOOL HEALTH
Number of clinic visits by students who received first aid, emergency, prevention, and health care services:	33,194
Number of students who returned to class after receiving services:	27,392
Number of unduplicated students who received health services based on Individualized Health Care Plan:	3,975

MIAMI LIGHTHOUSE FOR THE BLIND AND VISUALLY IMPAIRED	SCHOOL HEALTH
Comprehensive eye exams (with and without eye dilation):	637
Number of eyeglasses prescribed:	404

Elementary School Initiatives Out-of-School Time (Inclusion)

Summary of Performance Measures FY 24-25

M.O.S.T. (GENERAL POPULATION)	ASP	CAS	CBC	FIREWALL	HALLANDALE	HOLLYWOOD	JACK & JILL	MIRAMAR	OAKLAND
Percentage of classrooms meeting quality standards for Project-Based Learning. (Summer Only):	100%	100%	0%	100%	67%	91%	100%	100%	100%
Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):	97%	100%	75%	88%	100%	81%	75%	100%	100%
Percentage of children improving academic performance and/or skills:	75%	69%	54%	69%	70%	68%	85%	68%	72%
Percentage of children improving homework completion. (School Year):	99%	98%	95%	97%	93%	85%	100%	100%	96%
Percentage of children remaining safe:	100%	100%	99%	100%	100%	100%	100%	100%	99%

Elementary School Initiatives Out-of-School Time (Inclusion)

Summary of Performance Measures FY 24-25

M.O.S.T. (GENERAL POPULATION)	KID	SOREF	SUNSHINE	UCO	YMCA	BOYS&GIRLS CLUB (SUMMER ONLY)	LAUDERDALE LAKES (SUMMER ONLY)	WEST PARK (SUMMER ONLY)	URBAN LEAGUE (SUMMER ONLY)
Percentage of classrooms meeting quality standards for Project-Based Learning. (Summer Only):	100%	100%	100%	100%	100%	100%	100%	100%	100%
Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):	100%	83%	91%	100%	87%	81%	100%	50%	100%
Percentage of children improving academic performance and/or skills:	66%	67%	69%	67%	69%	70%	74%	83%	63%
Percentage of children improving homework completion. (School Year):	86%	95%	95%	96%	95%				
Percentage of children remaining safe:	100%	99%	100%	100%	100%	100%	100%	100%	96%

Elementary School Initiatives Out-of-School Time (Inclusion)

Summary of Performance Measures FY 24-25

M.O.S.T. (GENERAL POPULATION)	CCDH
Percentage of participants attending ADA training demonstrated knowledge about curriculum content:	100%
Percentage of providers receiving individualized coaching and technical assistance that achieved their goals:	100%
Percentage of providers satisfied with coaching:	100%

READING EXPLORERS	FIU
Percentage of children improving in Oral Reading Fluency:	77%
Percentage of parents satisfied with services provided:	98%
Percentage of sites reporting children benefited from the program:	87%
Percentage of sites reporting they would recommend the program:	99%

CATCH	FLIPANY
Percentage of participants demonstrating knowledge about CATCH curriculum content:	80%
Percentage of providers reporting satisfaction with CATCH training:	97%

M.O.S.T. (GENERAL POPULATION)	VOLTA
Percentage of youth who increased their music performance, reading, and writing ability:	92%
Percentage of families who were satisfied with their experience in the program:	91%
Percentage of youth who were satisfied with their experience in the program:	79%

Out-of-School Time (Special Needs)

Summary of Performance Measures FY 24-25

M.O.S.T. (SPECIAL NEEDS)	ASP	ANN STORCK	ARC	BCC	CHC
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):	100%	100%	100%	100%	100%
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):	88%	100%	75%	100%	100%
Percentage of children improving academic performance and/or skills:	Too few to measure	Too few to measure	Too few to measure	Too few to measure	Too few to measure
Percentage of children remaining safe:	100%	100%	100%	100%	100%

M.O.S.T. (SPECIAL NEEDS)	PEMBROKE PINES (SUMMER ONLY)	JAFKO (SUMMER ONLY)	MEMORIAL (SUMMER ONLY)	SMITH	UCO	YMCA
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):	100%	100%	100%	100%	75%	100%
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):	100%	100%	100%	100%	88%	95%
Percentage of children improving academic performance and/or skills:	Too few to measure	Too few to measure	Too few to measure	Too few to measure	Too few to measure	Too few to measure
Percentage of children remaining safe:	100%	100%	100%	100%	100%	100%

RESPIRE FOR YOUTH WITH BEHAVIORAL HEALTH CONDITIONS SPECIAL NEEDS POPULATION	MEMORIAL	SMITH
Percentage of children expressing/verbalize positive experience in the Respite Program:	99%	98%
Percentage of caregivers experiencing reduced stress:	84%	68%
Percentage of caregivers experiencing improved familial relationships:	94%	85%
Percentage of caregivers reporting improvement in children's behaviors:	100%	100%

M.O.S.T. (SPECIAL NEEDS)	JEWISH COMMUNITY CENTER
Percentage of families who were satisfied with the camp experience:	100%
Percentage of families reporting that the camp impacted their children's coping skills:	100%

Middle School Initiatives

Summary of Performance Measures FY 24-25

YOUTH FORCE	BOY&GIRLS CLUB	WEST PARK	CAC	CBC	COMMUNITY RECONSTRUCTION	CROCKETT	FIREWALL	HANDY	HARMONY
Percentage of youth demonstrating gains in Youth Development competencies:	77%	90%	74%	78%	61%	81%	70%	80%	95%
Percentage of youth not using alcohol, drugs, or vape:	99%	96%	96%	95%	98%	98%	97%	95%	98%
Percentage of youth not becoming or causing a pregnancy:	99%	100%	100%	99%	99%	100%	100%	99%	100%
Percentage of youth promoted to the next grade:	100%	100%	98%	100%	99%	99%	100%	99%	100%
Percentage of youth attending school regularly:	90%	82%	91%	85%	94%	78%	94%	84%	100%
Percentage of youth not experiencing bullying or bullying experiences were resolved:	92%	96%	93%	96%	98%	96%	95%	93%	97%
Percentage of youth not obtaining any new law violations during the program:	97%	100%	100%	100%	99%	99%	98%	99%	100%

Middle School Initiatives

Summary of Performance Measures FY 24-25

YOUTH FORCE	HUF	MEMORIAL	SMITH	URBAN LEAGUE	YMCA
Percentage of youth demonstrating gains in Youth Development competencies:	86%	76%	80%	95%	81%
Percentage of youth not using alcohol, drugs, or vape:	97%	97%	98%	99%	98%
Percentage of youth not becoming or causing a pregnancy:	100%	100%	99%	100%	99%
Percentage of youth promoted to the next grade:	100%	98%	97%	100%	96%
Percentage of youth attending school regularly:	88%	88%	47%	86%	88%
Percentage of youth not experiencing bullying or bullying experiences were resolved:	93%	95%	97%	97%	93%
Percentage of youth not obtaining any new law violations during the program:	92%	100%	98%	100%	100%

YOUTH FORCE	HANLEY
Percentage of participants successfully completing a prevention program:	100%
Percentage of participants increasing knowledge of alcohol use prevention:	90%

CHOOSE PEACE INITIATIVE	UNITED WAY
Number of educational materials on youth violence, prevention, and bullying were distributed at school and community events:	12,500
Number of youth participated in Agents of Change school-based programs:	331

High School Initiatives

Summary of Performance Measures FY 24-25

HIGH SCHOOL INITIATIVES	COMMUNITY BASED CONNECTIONS	FIREWALL	HISPANIC UNITY	YMCA	JUNIOR ACHIEVEMENT (Career B)	JUNIOR ACHIEVEMENT (Pre-APP)
Percentage of youth attending school regularly:	44%	95%	98%	96%		
Percentage of youth enrolled in credit recovery achieving gains in focus subject:	85%					
Percentage of 12th Graders (Seniors) enrolled in a Post-Secondary option or employed after graduation:	96%	91%	100%	90%		
Percentage of youth improving their science grade:		94%	85%	82%		
Percentage of youth improving their math grade:		84%	72%	80%		
Percentage of youth improving their Language/Reading grade:		90%	87%	83%		
Percentage of youth decreasing external suspensions:		95%	98%	96%		
Percentage of youth demonstrating work readiness:					100%	
Percentage of employers reporting satisfaction with interns:					87%	
Percentage of youth reporting satisfaction with internship:					89%	
Percentage of youth successfully completing program requirements:					91%	
Percentage of youth earned industry certifications:						100%
Percentage of youth demonstrated work readiness in their pre-apprenticeship field:						100%
Percentage of youth were placed in pre-apprenticeship jobs after 150-hours of programming:						100%
Number of youth completed 90 days of employment:						8
Number of youth continued paid employment after 90 days:						7
Percentage of youth were satisfied with their experience:						100%

High School Initiatives

Summary of Performance Measures FY 24-25

FLITE	YSO
Percentage of youth advocacy campaigns implemented with fidelity:	50%
Percentage of youth attendance at meetings and events:	99%
Percentage of youth improving organizing and leadership competencies:	93%
Percentage of youth satisfied with YSO trainings and events:	100%

MUSEUM OF DISCOVERY & SCIENCE (MODS)	ECO EXPLORER	AVIATION
Percentage of youth increasing knowledge of science concepts:	90%	
Percentage of youth demonstrating proficiency in employability and job retention skills:	100%	96%
Percentage of youth increasing knowledge of aviation concepts:		96%

SUMMER YOUTH EMPLOYMENT PROGRAM (SYEP)	BRIDGE 2 LIFE
Number of graduating seniors completing their Bright Futures application:	7,719
Number of youth and parents scheduled one-on-one support to complete their college applications and financial aid forms:	3,785
Percentage of seniors completed their FAFSA in the previous year:	49.8%

SUMMER YOUTH EMPLOYMENT PROGRAM (SYEP)	CAREER SOURCE
Percentage of youth were satisfied with their work experience:	97%
Percentage of employers indicating high satisfaction with the program support and youth employee(s):	99%
Percentage of youth demonstrating proficiency in employability and job retention skills:	94%
Percentage of youth successfully completing the program:	93%

Special Needs Support Training & Employment Program (STEP)

Summary of Performance Measures FY 24-25

SUPPORTED TRAINING & EMPLOYMENT PROGRAM (STEP) SPECIAL NEEDS POPULATION	Ann Storck	ARC	CHC	Goodwill	Smith	UCO	YMCA
Percentage of youth reporting improvement in employability skills:	95%	98%		100%	100%		86%
Percentage of youth demonstrating improvement in employability skills:	86%	96%		100%	100%		92%
Percentage of youth employed or pursuing post-secondary education post program completion:	Too soon to measure	67%	Too soon to measure	Too soon to measure	75%	Too soon to measure	60%
Percentage of youth demonstrating proficiency in employability and job retention skills:			82%			93%	

Healthy Youth Transitions & Independent Living

Summary of Performance Measures FY 24-25

HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING (HYT)	CAMELOT	GULF COAST	HANDY	HARMONY	HENDERSON	HOMES	MEMORIAL	PAGE	SUNSERVE
Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:	100%	94%	98%	100%	94%	71%	98%	97%	100%
Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):	100%	97%	90%	100%	100%	100%	96%	100%	97%
Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:	94%	88%	88%	100%	95%	100%	88%	90%	96%
Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:	74%	69%	78%	89%	94%	86%	85%	83%	100%

HEALTHY YOUTH TRANSITIONS & INDEOENDENT LIVING (HYT)	FLITE ONE STOP RESOURCE CENTER
Percentage of eligible youth connected to CSC HYT Life Coach:	22%
Percentage of youth who were connected to required services based on initial contact with the Resource Navigator:	100%
Percentage of youth with stable housing:	97%
Percentage of youth whose needs were successfully met by Crisis Coordinator:	96%

Delinquency Diversion

Summary of Performance Measures FY 24-25

NEW DAY	BSO	CAMELOT	COMMUNITY RECONSTRUCTION	HENDERSON	JULIANA GERENA	PACE	SMITH	URBAN LEAGUE
Percentage of youth successfully completing the program:	89%	75%	90%	89%	69%	96%	76%	91%
Percentage of youth increasing their level of resilience:	85%	82%	83%	90%	100%	85%	93%	80%
Percentage of youth obtaining no law violations during program participation:	92%	94%	96%	97%	89%	100%	87%	91%
Percentage of youth obtaining no law violations 12 months post program completion:	91%	91%	87%	78%	89%	92%	94%	95%

NEW DAY	HARMONY		MEMORIAL	
	PSYCHOEDUCATIONAL	THERAPEUTIC	PSYCHOEDUCATIONAL	THERAPEUTIC
Percentage of youth successfully completing the program:	94%	97%	90%	76%
Percentage of youth increasing their level of resilience:	91%	100%	75%	76%
Percentage of youth obtaining no law violations during program participation:	94%	94%	93%	86%
Percentage of youth obtaining no law violations 12 months post program completion:	88%	83%	91%	96%

Children's Health Insurance Outreach (KidCare)

Summary of Performance Measures FY 24-25

CHILDREN'S HEALTH INSURANCE OUTREACH KIDCARE	BROWARD COUNTY HEALTH DEPARTMENT
Number of community events attended by KidCare staff to reach potential eligible residents:	74
Number of public education/training sessions held:	59
Percentage of participants satisfied with public education/training sessions:	100%

Simplified Point of Entry

Annual Performance FY 24-25

FIRST CALL FOR HELP (BEHAVIORAL HEALTH)	2-1-1
Percentage of eligible families linked to services:	100%
Percentage of callers who received a follow-up call to confirm referrals or telephone counseling:	98%
Percentage of callers who were successfully linked with a provider:	58%

FIRST CALL FOR HELP (GENERAL POPULATION)	2-1-1
Percentage of unmet needs analyzed and reported:	100%
Percentage of health and human service agencies that received desired information/referral:	85%
Percentage of eligible callers who received follow-up on referrals:	94%
Percentage of 988 callers who report feeling better after the calls:	97%
Percentage of 988 calls handled without needing emergency dispatch:	94%

FIRST CALL FOR HELP (SPECIAL NEEDS)	2-1-1
Percentage of families reporting an increase in their ability to access services and resources in their communities:	99%
Percentage of families satisfied with JAFECO case management services:	99%

Capacity Building

Summary of Performance Measures FY 24-25

CAPACITY BUILDING	BUILDING COMMUNITY & CONNECTION
Number of community trainings were offered online or in person:	45
Number of participants took part in CSC trainings:	514
Number of participants took part in CSC training online:	201
Number of participants took part in CSC training in person:	313

CAPACITY BUILDING TRAINING INITIATIVES	CONSULTING AND GRANTS
Number of organizations were awarded Capacity Building Grants:	17
Amount awarded to non-profit organizations for project funding, coaching, and technical assistance:	\$315,650
Number of hours of professional coaching and consulting from the SBDC were provided:	875

CAPACITY BUILDING	HANDSON SOUTH FLORIDA
Percentage of trained volunteers engaging in projects supporting child serving agencies:	87%
Percentage of volunteers satisfied with training sessions:	94%
Percentage of recipient agencies benefiting from HandsOn South Florida volunteers:	100%

CAPACITY BUILDING	LEADERSHIP TRAINING
Percentage of the attendees reported overall satisfaction with CSC's Organizational Development related trainings:	99%
Emerging Leaders were sponsored to attend Learning to Lead:	6
Satisfaction rate for Learning to Lead:	100%
Individuals representing 17 organizations participated in the 8-part Grant Writing A-Z Series and 11 completed the entire series, strengthening their grant writing and resource developmental skills:	19
Organizations completed Part One of the Board Development and Coaching Series:	5
Organizations - including returning participants from the previous cohort-completed Part Two. Each cohort participated in three trainings and received up to five hours of individualized coaching to enhance governance, engagement, and succession planning:	6

CAPACITY BUILDING	SKILL BUILDING TRAINING
Percentage of participants reporting overall satisfaction with training:	97%
Percentage of participants reporting they would recommend the session to other participants:	96%
Percentage of participants reporting the information/ideas provided translate into usable skills and tools:	98%
Percentage of participants reporting their knowledge of the subject matter broadened by the training:	98%

Collective Impact, Data Research & Planning

Summary of Performance Measures FY 24-25

COLLECTIVE IMPACT: ACTION RESEARCH	A LITTLE HELP NEVER HURTS
Percentage of Community Connectors attending monthly Civic Design Team Meetings:	77%
Percentage of Civic Design Team Members satisfied with the ABCD process:	90%
Percentage of funds were awarded for Mini-Grant Funds/Participatory Budgeting in Lauderhill and Fort Lauderdale:	95%
Met Expectation of Building of Resident Agency:	Met within 2 months